

2024 SUMMER SEASON FACTSHEET	
NAME:	GRAND YAZICI CLUB "MARMARIS PALACE" HOTEL
CATEGORY :	4 STAR
BOARD:	ULTRA ALL INCLUSIVE (UAI)
OPENING DATE :	1992
RENOVATION:	2022
TOTAL AREA :	70.000 m2
WEB I:	www.grandyazic-hotels.com
E-MAIL:	infopalace@grandyazic-hotels.com
PHONE:	00 90 252 455 55 55 (Pbx)
FAX:	00 90 252 455 34 38
ADRESS:	İçmeler Mah. Atatürk Cad. No: 62 Pamucak Mevkii / Marmaris
PLACES TO VISIT	Kaunos / Dalyan – Efes - Rhodes (via ferryboat)
NEAREST SHOPPING CENTER	Marmaris - İçmeler
DISTANCE :	Marmaris 6 km, İçmeler 2 km
DALAMAN AIRPORT	90 Km
DALAMAN AIRPORT TRANSFER	75 Dakika
HOSPITALS	Ahu Hastanesi - 5 km (private hospital), State Hospital 7 km
TAXI	0 m
MINI BUS	0 m
BEACH	0 m
TOTAL AMOUNT OF ROOMS	459
CHECK -IN TIME :	As of 14.00
CHECK-OUT TIME :	Until 12.00
SPOKEN LANGUAGES	12.00 Turkish, English, German, Russian

ROOM TYPES

<i>Total rooms</i>		459	
<i>Main building floors</i>		5	
<i>Main building elevators</i>		4	
MAIN BUILDING	187	VILLA (BUNGALOW)	272
Family (Roh)	29	Family (Roh)	32
Standard (Garden View)	57	Bng Villa Standard (Roh) Garden	179
Standard (Sea View)	101	Bng Villa Standard (Roh) Sea View	59
		King Suite	1
		Villa Rose2	1

Standard room | Bungalov (Villa) (Roh):

- View run of the house (ROH); allocation is related to availability, Bungalow Villa area
- Size 26m²
- Maximum 2 Person + 2 Children (0-12,99 yrs) or 3 Person + 1 infant (0-1,99) capacity
- 1 Double bed
- 1 Single bed
- 1 Sofa bed
- 1 Balcony, 1 Bath (Walk-in Shower, Wc),
- Floor: Laminat (mostly) or Ceramic (some)
- Central Aircon
- WI-FI (free of charge)
- 1 LED TV (Sattelite), Telephone (charged extra), Tea & Coffee Unit, Safe (free of charge)
- **Minibar (check-in day free of charge - soft alcohol-free drinks; daily refill with still and mineral water only)**

Standart room | Main building (Garden or Sea view):

- View : Selected according to booked room type either Garden or Sea view .
- Size 24m²
- Maximum 3 Person capacity
- 1 Double bed
- 1 Single bed
- 1 Balcony, 1 Bath (Walk-in Shower, Wc),
- Floor: Laminat (mostly) or Ceramic (some)
- Central Aircon
- WI-FI (free of charge)
- 1 LED TV (Sattelite), Telephone (charged extra), Tea & Coffee Unit, Safe (free of charge)
- **Minibar (check-in day free of charge - soft alcohol-free drinks; daily refill with still and mineral water only)**

Family rooms | Main building or Bungalow (Villa) area :

- View run of the house (ROH); allocation is related to availability, Main Building or Villa Area
- Some rooms have a dividing door / **some have not** related to availability
- Size 45m², 50 m²
- Maximum 4 Person + 1 infant (0-1,99) capacity
- 1 Double bed,
- 2 Single bed
- 1 Armchair
- 1 Balcony, 1 Bath (Walk-in Shower, Wc)
- Floor: Laminat e (mostly) or Ceramic (some)
- Central Aircon
- WI-FI (free of charge)
- 2 LED TV (Sattelite), Telephone (charged extra), Tea & Coffee Unit, Safe (free of charge)
- **Minibar (check-in day free of charge - soft alcohol-free drinks; daily refill with still and mineral water only)**

King Suite (Villa area):

- View : Amazing Sea view available . Sunbathing possibility with a huge terrace
- Private entrance and private garden
- Size 100 m² . 1 Balcony
- Specially designed Suite , 2 bedrooms , 1 living room
- Maximum 5 Person capacity
- 1st Bedroom 1 double bed
- 2nd Bedroom 2 single bed
- Living room – 1 sofa set and 1 additional single bed
- 2 Bathroom (Walk-in shower , WC)
- Floor: Ceramic
- Split Aircon
- WI-FI (free of charge)
- 3 LED TV (Sattelite), Telephone (charged extra),
- Tea & Coffee Unit, 2 Safe (free of charge)
- **Minibar (daily full VIP setup)**

"" KING SUITE GUESTS ""

*****VIP-TOP*****

Services offered within the room concept	Extra services against charge
<ul style="list-style-type: none"> • Priority early check-in, late check-out, and express check-in option – related to availability • Fresh flower decoration on the day of arrival • In Turkish, Italian and Asia restaurants Set menus are free of charge during the period of stay (requires reservation), <i>Optional menus are required payment.</i> • Priority reservation option in all a la carte restaurants – related to availability. • Butler Service (Private assigned service staff) • Daily room cleaning and turn-down service • Daily Minibar Setup (VIP) • Daily Beach reservation • Priority reservation at the Tennis court • Fiber Internet • Baby buggy service (<i>inquiry in advance</i>) 	<ul style="list-style-type: none"> • Fish a la carte (requires reservation) • Kıyı Beach Private Pavillon (requires reservation) • Palace Beach Club Private Pavillon (requires reservation) • VIP transfer service, airport – hotel, hotel - airport transfers (<i>inquiry in advance</i>) • Dry cleaning & laundry service (washing & ironing) • Spa center offers / services • Tennis lessons • Water Sports activities, • Photography services • Shopping • External Phone calls • Special Dinner, Celebrations, and Party organizations • <i>Golf car</i> • <i>Room service</i>

Villa Rose2 (Villa area /middle):

- View : Amazing Sea view available
- Specially designed Villa Rose 2 is unique at the facility and only one is available
- Duplex floor
- Private entrance
- Private garden
- Total area 200 m²
- Maximum 6 Person capacity
- Landing Deck for boats available - (1,80 m draft)
- Outdoor sunbathing area, Outdoor dining area
- WI-FI (free of charge)
- Upper floor 3 bedrooms 1 dressing room
- *1st Bedroom* - 1 double bed and bathroom (walk-in shower & WC)
- *2nd Bedroom* - 1 double bed and bathroom (walk-in shower & WC)
- *3rd Bedroom* - 1 Single bed and bathroom (walk-in shower & WC)
- **Floor: Laminate (carpet can put)**
- Base floor ;
- 1 bedroom - 1 single bed and bathroom (walk-in shower & WC)
- 1 kitchenette and dining area
- 1 phone (against charge).1Safe (free of charge)
- 1 Smart TV/Netflix / Bluetooth Audio System available
- 1 Split Aircon,
- **Floor: Laminate**
- **Minibar (Daily refilled full VIP setup)**

"" VILLA ROSE 2 GUESTS ""
*****VIP-TOP*****

Services offered within the room concept

- Priority early check-in, late check-out, and express check-in option – related to availability
- Fresh flower decoration on the day of arrival
- In Turkish, Italian and Asia restaurants **Set menus** are free of charge during the period of stay (requires reservation), *Optional menus are required payment.*
- Priority reservation option in all a la carte restaurants – related to availability.
- Butler Service (Private assigned service staff)
- Daily room cleaning and turn-down service
- Daily Minibar Setup (VIP)
- Daily Beach reservation
- Priority reservation at the Tennis court
- Fiber Internet
- Baby buggy service (*inquiry in advance*)
- *All meals in the room (to be selected from available menu)*
- *Baby Set (bathtub, bottom opening unit, disposable apron, food heater, baby bed, baby stroller)*
- *1 Golf Cart*
- *Notebook, Dvd player, Netflix, Bluetooth,*
- *Landing Deck for boats - (1,80 m draft)*

Extra services against charge

- Fish a la carte (requires reservation)
- Kıyı Beach Private Pavillon (requires reservation)
- Palace Beach Club Private Pavillon (requires reservation)
- VIP transfer service, airport – hotel, hotel - airport transfers (*inquiry in advance*)
- Dry cleaning & laundry service (washing & ironing)
- Spa center offers / services
- Tennis lessons
- Water Sports activities,
- Photography services
- Shopping
- External Phone calls
- Special Dinner, Celebrations, and Party organizations
- *Private Chef*
- *Private Daily boat tour*

SPECIAL BENEFITS

HONEYMOON BENEFITS ***V.I.P. BL***	BIRTHDAY & ANNIVERSARY	REPEAT GUEST ***V.I.P. RP***
<ul style="list-style-type: none"> • Special celebration card/ letter • Honeymoon decoration, linen • Fruit, Cookies and wine on arrival • 1-time free breakfast in the room (upon request) • In Turkish, Italian and Asian a la carte restaurants only set menu options, regardless of the duration of stay only, 1 reservation, once, free of charge (related to availability, requires reservation) • Spa 30 % discount on couples massage booking 	<ul style="list-style-type: none"> • Special celebration card/letter • Standard size symbolic cake free of charge (need to be ordered at guest relations office, upon request) • Spa 20 % discount 	<ul style="list-style-type: none"> • Welcome card/letter • Complimentary on arrival

FOOD & BEVERAGE
Under Ultra All Inclusive Board

Board : Ultra All Inclusive

- Buffet Breakfast and Buffet Lunch and Buffet Dinner (in the Main Restaurant)
- Snack menu lunch; table service and/ or self-service are provided at the outlets to be determined by the hotel Management.
- **24-hour local alcoholic/non-alcoholic and some imported beverage service is offered, it is free of charge.**
- **All imported drinks, fine wines, freshly squeezed juices, except for the ones included in our Ultra All-Inclusive concept, will be charged extra.**
- Alcoholic beverages are not served in the main restaurant during breakfast.
- Foreign Drinks that are not included in the Menu are served for an extra fee in the main restaurant.
- All Restaurants and Bars have the possibility of serving drinks to the table.
- Bottled drinks are not served in the Main Restaurant and All Bars.
- In addition, all ordered drinks other than those available in the minibar as our standard, are charged extra.
- (alcoholic beverages are not served to persons under the age of 18)

Room Service (FOOD):

- Against charge
- 24 hrs available

RESTAURANTS / SERVICE TIMES

MAIN RESTAURANT :

- | | | |
|------------------|------|---------------|
| • Breakfast , | free | 07.00 – 10.30 |
| • Late Breakfast | free | 10.30 – 11.00 |
| • Lunch | free | 12.30 – 14.00 |
| • Kids Buffet | free | 12.30 – 13.30 |
| • Dinner | free | 18.30 – 21.00 |
| • Kids Buffet | free | 18.30 – 20.00 |

Snack Restaurants :

Patisserie | Gözleme:

A rich selection of bakery products Traditional Turkish pancake varieties are offered

Free 11.00 – 18.00

Ice Cream :

Served at the Patisserie

Free 11:00 – 17:00

Snack Restaurant :

Snack meals available as self service and / or table service

Free 12:00 – 16:00

Kıyı Snack Restaurant :

Self service

Free 12.00 – 16.00

Note: *Fish/Seafood Restaurant daytime selected snack menu options available for all guests service requires a reservation and is **against charge***

Midnight Soup & Sandwich Corner :

A variety of cold sandwiches and soup of the day are offered as self-service

Free 23.00 – 06.00

A'LA CARTE RESTAURANTS

4 various a la carte restaurants are offered. Minimum requirements are 7 nights of stay. The attendance of only 1 free a la carte is allowed during the stay once depends on availability of the restaurants. The guests can directly visit the Guest Services department on the day of arrival to check availability, and if any restaurant is available, they can make a reservation.

Turkish Restaurant (Turkish cuisine) :

- Dinner in the evening served a la carte
- Between 19:00 – 22:00
- Reservation required
- Set menu and drinks within the concept are free of charge,

Asian Restaurant :

- Dinner in the evening served a la carte
- Between 19:00 – 22:00
- Reservation required
- Set menu and drinks within the concept are free of charge,

Italian Restaurant :

- Dinner in the evening served a la carte
- Between 19:00 – 22:00
- Reservation required
- Set menu and drinks within the concept are free of charge,

Fish / Seafood Restaurant :

- Dinner in the evening served a la carte
- Between 19:00 – 22:00
- Reservation required
- Set menu ve Optional menu available (All against charge)

BARS / SERVICE TIMES

****** 8 Beverage Stations available******

Lobby Bar

- Indoor area
- Open 24 hours
- Cold & and warm drinks within the concept, free of charge.
- Extra drinks that are not included in our UAI board can be ordered against a charge

Coffee Corner

- Outdoor area
- Open between 10.00 – 00.00
- No alcoholic beverages are available at this café.
- Tea, Mineral Water, and Coffee options are available within the concept, which are free of charge.
- Apart from the concept, special coffee varieties and herbal tea options are also available against charge

Kıyı Beach Bar

- Outdoor area, By the Beach,
- Children and Teenagers **under the age of 16 are not allowed** / adults only
- Open between 10.00 – 00.00
- Cold drinks within the concept, free of charge.
- Extra drinks that are not included in our UAI board can be ordered against a charge

Stone Pool Bar

- Outdoor area
- Open between 10.00 – 00.00
- Cold drinks within the concept, free of charge.
- Extra drinks that are not included in our UAI board can be ordered against a charge

Pine Bar | Beach Bar

- Outdoor area
- Open between 10.00 – 00.00
- Cold drinks within the concept, free of charge.
- Extra drinks that are not included in our UAI board can be ordered against a charge

Aqua Bar | Relax Bar

- Outdoor area
- Open between 10.00 – 18.00
- Cold drinks within the concept, free of charge.
- Extra drinks that are not included in our UAI board can be ordered against a charge

Sport Bar

- Outdoor area
- Open between 10.00 – 19.00
- Cold drinks within the concept, free of charge.
- Extra drinks that are not included in our UAI board can be ordered against a charge

Palace Beach Club | Bar

- *Palace Beach Club Private beach area, between 10.00-18.00 requires reservation for all guests with snacks (during the day) and is **chargeable***
- *It is open between 23.00 to 01.00 on **some** evenings for events. Cold drinks available , Reservation for all guests is required and drinks are **chargeable***

ENTERTAINMENT & RESTING

Uygulamalar	Ücret	Notlar
Wi-Fi	Free of charge	The hotel cannot be held responsible for interruptions that may arise from service providers
Room cleaning	Free of charge	Daily cleaning
Towel change	Free of charge	Changed 3 times a week (also provided upon request)
Linen change	Free of charge	Changed 3 times a week (also provided upon request)
Nurse	Free of charge	7 / 24 infirmary available
Doctor	<i>Against charge</i>	7 / 24 available upon call
Wheel chair	<i>Against charge</i>	Can be rented from the hospital upon request (info infirmary)
Daytime entertainment	Free of charge	Available
Evening entertainment	Free of charge	Available
Live Music	Free of charge	Available on certain days within the schedule of the animation program
Theme Party	Free of charge	Available on certain days within the schedule of the animation program
Amphitheater	Free of charge	Available
Kids Club	Free of charge	Open between certain hours, 4-12,99 age range (0-3,99 age kids are allowed to attend under parental supervision)
Aqua Park	Free of charge	Open between certain hours. Only 1 Slide for both Adults and Children
Tennis Court (Daytime) & Equipment	Free of charge	Available
Tennis Special Series equipment	<i>Against charge</i>	Available
Tennis lessons	<i>Against charge</i>	Available
Tennis Court (Nightt) Işıklandırma	<i>Against charge</i>	Available
Table Tennis	Free of charge	Available
Mini Basketball	Free of charge	Available
Mini Golf	Free of charge	Available
Dart	Free of charge	Available
Diving	<i>Against charge</i>	Belongs to Watersports Comp. Reservation required
Jet ski	<i>Against charge</i>	Belongs to Watersports Comp. Reservation required
Banana	<i>Against charge</i>	Belongs to Watersports Comp. Reservation required
Speed Motorboat	<i>Against charge</i>	Belongs to Watersports Comp. Reservation required
Hamburger	<i>Against charge</i>	Belongs to Watersports Comp. Reservation required
Parasailing	<i>Against charge</i>	Belongs to Watersports Comp. Reservation required
Kanoo	<i>Against charge</i>	Belongs to Watersports Comp. Reservation required
Water Bike	<i>Against charge</i>	Belongs to Watersports Comp. Reservation required
Sunbed	Free of charge	Available
Parasol	Free of charge	Available
Matress	Free of charge	Available

Dressing Cabin	Free of charge	Available
Beach Towel	Free of charge	Towel card will be issued from reception on check-in. Card can be used at towel booth to obtain Pool towels
Laundry Service	<i>Against charge</i>	Form available in room, must be filled out by guest with desired requirements
Dry cleaning	<i>Against charge</i>	Form available in room, must be filled out by guest with desired requirements
Late check-out	<i>Against charge</i>	(related to availability) Information must be required via reception desk one day prior to departure
Pets	-	Pets are not accepted
Car rental	<i>Against charge</i>	Available
Photographer	<i>Against charge</i>	Available
Jeweler	<i>Against charge</i>	Available
Mini Market	<i>Against charge</i>	Available
Boutique	<i>Against charge</i>	Available

SPA

Spa & Beauty center	<i>Against charge</i>	Open between 09.00 – 20.00 , area with 1.100 m2
Massage	<i>Against charge</i>	Various massages available
Hairdresser	<i>Against charge</i>	Open between 09.00 – 20.00 , Unisex service is offered
Treatment	<i>Against charge</i>	Various facial , body and hand treatments available
Hamam	Free of charge	Open between 09.00 – 20.00
Body scrub & Foam Hamam	<i>Against charge</i>	Open between 09.00 – 20.00
Sauna	Free of charge	Open between 09.00 – 20.00
Fitness Center	Free of charge	Open between 09.00 – <u>19.00</u> (min. +14 y. / Age restricted)

BEACH & POOLS

BEACH - Available Services	Area / Amount	Notes
Beach	380 m length	The distance to the hotel is 0 m. There is a platform to entrance to the sea. (Platform is covered with Sand) WC, shower and changing cabins, sunbeds, mattresses and parasols are available
Jetty 1 (Beach area)	1	A sun deck, Parasols, and Sun loungers are available
Jetty 2 (Palace Beach Club Bar)	1	A sun deck, Parasols, and Sun loungers are available
Jetty 3 (Kiyı Beach front)	1	A sun deck, Parasols, and Sun loungers are available (+16 age)

<u>OUTDOOR POOLS – offered services</u>	<u>m²</u>	<u>depth</u>	<u>Notes</u>
(Outdoor) Main & Activity pool	740 m ²	740 m ³	Common use
(Outdoor) Relax pool	452 m ²	800 m ³	<i>Common use</i>
(Outdoor) Waterslide	70	50	Common use
(Outdoor) Kids pool	180	100	Common use

<u>INDOOR Pools – offered services</u>	<u>m²</u>	<u>Depth</u>	<u>Notes</u>
Indoor Pool	120 m ²	80 m ³	Within the Spa center / heated

MEETING ROOMS

GRAND YAZICI CLUB MARMARIS PALACE OTEL,

When hosting organizations for different purposes, we offer an understanding of service in which all the expectations of our guests are carefully considered. Some of the features that make our meeting rooms unique are;

- 1 Conference room available (without columns)
- Close proximity to elevators
- Direct access from meeting rooms and foyer area to rooms, main restaurant, lobby and outdoor areas
- You can get clear information about the capacities and other details, after contacting our Sales Marketing dept for your meeting inquiries.
- Barcovision | 1 is free of charge, it is charged if an additional request is made.
- Microphone | 1 is free of charge, it is charged if additional request.
- Flip Chart (blackboard) | 1 is free of charge, it is charged if additional request.
- Flip Chart Pen (Board Marker) | 1 is free of charge, it is charged if additional request.

PALACE MEETING ROOMS FEATURES

MEETING ROOM NAME	Width (m)	Lenght (m)	Height (m) with truss -- without truss	Total (m2)	Reception Maksimum Pax	Banquet Maksimum Pax	Theatre Maksimum Pax	Classroom Maksimum Pax
KNIDOS	7,2	17,1	3,75	123,12	120	70	100	80

Quality

GRAND YAZICI CLUB MARMARIS PALACE,

Our **ISO 9001:2015** Quality Management System, **ISO22000:2018** Food Safety Management System, and GSTC certificates have been registered and are certified by the global certification company Bureau Veritas, quality guest satisfaction, Food Safety policy, and Sustainability policy are being prioritized.

The sensitivity we show about the environment,

The Blue Flag Award we received from TÜRÇEV,

TC Ministry of Environment, Urbanism and Climate Change Zero Waste Certificate,

TC Ministry of Health clean pool certificate,

Apart from these, legal regulations of the Republic of Turkey are complied with on issues such as Occupational Health and Safety, Water, Pool, and Fire safety.

*****The hotel reserves the right to make any changes under the circular and regulations.

***** The opening dates of the above-mentioned F&B units, service hours, addition or removal of additional units, name, and location change can be determined and applied by the hotel management decided on short-term notice before, within, or**

after the main season, depending on weather conditions or depending on occupancy rates. The management reserves the right to make any changes it sees fit.

Restaurant, a la Carte restaurants, outlet opening dates, service hours, addition or removal of additional units, change of name and location of all specified F & B units;

All live music, Amphitheatre events, Parties, animation events changes;

Changes in watersports events;

Opening and closing times changes of Aquapark and pools;

Changes in hotel beach use;

Changes in children's and adult playgrounds;

Spa services changes;

Hotel shop service changes;

All rooms allocated for guest use, all open and closed spaces available or prepared to be available to guests; earthquake, landslide, mudslide, flood, typhoon, natural disasters such as Storm, fire, unforeseen events such as flooding, administrative prohibition decisions taken by the presidency and the government, global war terrorism and related bombings, Civil War, conflicts, impact, and attempt of revolution, strikes, and boycotts, epidemics (pandemics), a state of mandatory quarantine, the delay in renovation or construction, or for other unexpected reasons that are not in the hands of the hotel where it is unable to serve or failing in cases such as the Hotel Administration always reserves the right to make changes before or after the season and bears no responsibility for the situation. In this case, the travel agent or agency has no right to claim compensation from the hotel under any name. The states listed in this article are not restrictions and are exemplary.

The travel agent or agency accepts, declares, and undertakes its declaration in this notification in advance and irrevocably.

ABOUT THE HOTEL;

Yazıcı Turizm has always been a pioneer of firsts by making significant contributions to the development of Turkish tourism with its experience and quality in the sector during its journey approaching 50 years.

We have also not neglected to give you special privileges at Grand Yazıcı Hotels.

We offer VIP transfer service with our various vehicles from a helicopter to a boat for your visits to our facilities.

At the same time, you can also make tourist visits to the surrounding areas.

Yazıcı Turizm, which is an important tourism brand in Turkey, will continue to create value for all its stakeholders by printing its name on the front lines **in both summer tourism, winter tourism, and thermal tourism** in the sector, and to accumulate unforgettable memories for its precious guests.

**YAZICI TURIZM YATIRIMLARI VE ISLETMELERI A.Ş.
GRAND YAZICI CLUB MARMARIS PALACE HOTEL**