

## HILTON DALAMAN SARIGERME RESORT & SPA SUMMER 2022 FACT SHEET

<b>Opening Date</b>	June 2009	<b>Number of floors</b>	4 (Main Building), 2 (Lake House)
<b>Renovation Date</b>	2020	<b>Total number of lifts</b>	9
<b>Official Category</b>	5 Star Luxury Hotel	<b>Pets</b>	Not Allowed
<b>Company</b>	Gocay-Onur Turizm A.Ş.	<b>S&amp;M Management</b>	sales.marketing@hiltondalaman.com
<b>General Manager</b>	Tunç Batum	<b>Reservation / Front Office</b>	reservations@hiltondalaman.com
<b>S&amp;M Director</b>	Tarık Yalcin	<b>Address</b>	Sarigerme Tourism Center - Ortaca 48610 Mugla
<b>Finance Manager</b>	Ali Kaya	<b>Call Centre</b>	+90 (252) 444 19 81
<b>Season</b>	Summer 2022	<b>Telephone</b>	+90 (252) 286 86 86
<b>Concept</b>	Ultra All Inclusive	<b>Fax</b>	+90 (252) 286 86 06
<b>Total Area</b>	300.000 m <sup>2</sup>	<b>Web site</b>	www.dalaman.hilton.com
<b>Total number of Rooms</b>	493	<b>For download detailed information and photos</b>	<a href="http://www.hiltondalaman.com/sales.marketing">www.hiltondalaman.com/sales.marketing</a>
<b>Total number of Beds</b>	1000		

### DISTANCES & GENERAL INFORMATIONS

<b>Dalaman Airport</b>	20 km / Approximately 20 min. by car	<b>Length of the beach</b>	650 m natural sandy private beach with pier
<b>Dalaman</b>	15 km / Approximately 15 min. by car	<b>Check-In – Check-Out times</b>	Check-In 15:00 / Check-Out 12:00
<b>Fethiye</b>	58 km / Approximately 50 min. by car	<b>Spoken Language</b>	Turkish, English, German, Russian
<b>Marmaris</b>	99 km / Approximately 1 hour 20 min. by car	<b>Accepted Credit Cards</b>	Visa, American Express, Mastercard
<b>Bodrum – Milas Airport</b>	172 km / Approximately 2 hours 20 min. by car	<b>Money exchange</b>	Available
<b>Antalya Airport</b>	262 km / Approximately 3 hours 30 min. by car	<b>Suitable for disabled guest</b>	Yes
<b>Izmir Airport</b>	290 km / Approximately 3 hours 30 min. by car	<b>Smoking</b>	Is not allowed inside the whole hotel area
<b>Nearest City Centre</b>	2 km (Sarigerme)	<b>ATM Machine</b>	Available / in the main building
<b>Transfer types</b>	Taxi, private hotel transfer		

### HILTON WELCOME & FAREWELL

Welcome with cold towel *	Hilton Honours Express Check-In & Check-Out service
Welcome with lemonade*	Turkish traditional farewell
Welcome with Turkish delight and candy*	For guests arriving by private car: Bottle water & air refresher
Fresh apples at reception*	
Kids reception	

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### OTHER SERVICES AND FACILITIES

<b>Free of charge</b>	Wheelchair		Internet / Wireless	Business Centre
	Baby carriage	Live Music & Entertainment shows in the evening	Birthday amenities in the room	Honeymoon Package
	Private space at early check-in & late check-out	Car wash service for guests arriving by car		
<b>Extra charge</b>	Art School	Laundry / Dry Cleaning Service	Rent a Car	Private Hotel Transfers
	Telephone, Fax, Photocopy	Hairdresser / Manicure & Pedicure	Doctor + Nurse	Wedding organizations
	Photographer	Meeting Rooms	Shopping Arcade	Private organizations
	Elyson SPA - Massage, Therapy & Treatment	Pavilion on the beach "Gazeboland"	Butler Service	Travel & tour organizations
	Water Pipe*	Private tennis lessons with equipment	Beauty Centre	Private yacht charter
		Water sports	Bicycle	Other Concierge services

### BIRTHDAY & ANNIVERSARY OFFERS

Fruit basket, wine & cake in the room
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### HONEYMOON PACKAGE FOR COUPLES FREE OF CHARGE

A romantic dinner at the A la carte restaurants (except Teppanyaki)	First morning breakfast served in room
Room decoration with fresh flowers*	On arrival day: fruit basket, cake & bottle of sparkling wine in the room

### HONEYMOON SERVICES FOR COUPLES WITH EXTRA CHARGE

Professional photography shooting	Romantic dinner at Gazebo
Romantic dinner at any a la carte restaurants (except teppanyaki)	Romantic dinner at the pier
Private Sultan massage at the SPA	Live Music
Premium Honeymoon Package: please contact sales.marketing@hiltondalaman.com	

### LAKE HOUSE SERVICES

Shuttle between Lake House and main building	Shuttle between Lake House and beach
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ROOM FACILITIES	Guest Room	Guest Room Pool Access Sea View	Deluxe Room Swim-up Pool View	Lake House Room Swim- up via Stairs	Lake House Room Swim- up	Family Room Pool Access Sea View	Family Room Garden View	Deluxe Family Room Swim- up Pool View	Lake House Family Swim-up	Family Dublex Suite Garden View	Corner Suite Swim-up Sea View
Location	Main Building	Main Building	Main Building	Lake House	Lake House	Main Building	Main Building	Main Building	Lake House	Main Building	Main Building
Max. Occupancy	2Adlt + 2Chd 3Adlt + 1Inf	2Adlt + 2Chd 3Adlt + 1Inf	2Adlt + 2Chd 3Adlt + 1Inf	2Adlt + 2Chd 3Adlt + 1Chd	2Adlt + 2Chd 3Adlt + 1Chd	4Adult + 1Chd	6Adult + 1Chd	6Adult + 1Chd	6Adult + 1Chd	4Adult + 1Chd	4Adult
Square meter	36	34	56	71	71	67	76	112	142	96	67
Quantity of sea view rooms	101	90				6					12
Quantity of river view rooms	32										
Quantity of pool view rooms			10	29	20			7	20		
Quantity of garden view rooms	118						26			10	
Disabled room with garden view	4										
Direct pool access			X		X			X	X		
Pool access via stairs		X		X		X					X
Bed size	1x1.8*2.0m or 2 x 1.2*2.0m	1x1.8*2.0m or 2x1.2*2.0m	1x2.0*2.0m or 2x1.5*2.0m	1x2.0*2.0m or 2x1.35*2.0m	1x2.0*2.0m or 2x1.35*2.0m	1x2.0*2.0m and 2x1.1*1.9m	1x1.8*2.0m and 2x1.2*2.0m	1x2.0*2.0m and 2x1.5*2.0m	1x2.0*2.0m and 2x1.35*2.0m	1x2.0*2.0m and 2x1.1*1.9m	1x2.0*2.0m
Bedroom	1	1	1	1	1	2	2	2	2	2	1
Living room				1	1				1		1
Functional kitchen											X
Kitchenette										X	
Sofa / Armchair in the room	X	X	X	X	X		X	X	X	X	X
Sauna										X	
Jacuzzi											X
Bathtub + Shower	1	1	1	1	1	1	2	2	2		
Separate WC	1	1	1	1	1	1	2	2	2	2	1
Separate shower										2	1
Make-up / Shaving mirror	X	X	X	X	X	X	X	X	X	X	X
Hairdryer	X	X	X	X	X	X	X	X	X	X	X
Bathroom amenities: (shampoo, conditioner, shower gel, soap, shower bones, cotton swab)	X	X	X	X	X	X	X	X	X	X	X
Nail file, shaving set, bath sponge, toothbrush & paste	optional	optional	optional	optional	optional	optional	optional	optional	optional	X	X
Pillow menu	X	X	X	X	X	X	X	X	X	X	X
Bathrobe & Slippers	X	X	X	X	X	X	X	X	X	X	X
Bathrobe & Slippers for kids	optional	optional	optional	X	X	X	X	X	X	X	X

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ROOM FACILITIES	Guest Room	Guest Room Pool Access Sea View	Deluxe Room Swim-up Pool View	Lake House Room Swim-up via Stairs	Lake House Room Swim-up	Family Room Pool Access Sea View	Family Room Garden View	Deluxe Family Room Swim-up Pool View	Lake House Family Swim-up	Family Dublex Suite Garden View	Corner Suite Swim-up Sea View
Baby Bath & Baby Bed	optional	optional	optional	optional	optional	optional	optional	X	X	optional	optional
Bottle warmer	optional	optional	optional	optional	optional	optional	optional	optional	optional	optional	optional
Terrace / Balcony	X	X	X	X	X	X	X	X	X	X	X
Sun bed at terrace / balcony		X	X	X	X	X		X	X		X
Satellite TV	X	X	X	X	X	X	X	X	X	X	X
Telephone	X	X	X	X	X	X	X	X	X	X	X
Wi-Fi	X	X	X	X	X	X	X	X	X	X	X
Iron / Iron board	X	X	X	X	X	X	X	X	X	X	X
Scales	X	X	X	X	X	X	X	X	X	X	X
MP3 Player/radio/alarm clock	X	X	X	X	X	X	X	X	X	X	X
Central heating and air conditioning	X	X	X	X	X	X	X	X	X	X	X
Sewing kit	optional	optional	optional	optional	optional	X	optional	optional	optional	X	X
Digital safe	X	X	X	X	X	X	X	X	X	X	X
Standard mini bar	X	X	X	X	X	X	X	X	X	X	X
Tea and coffee facilities & water heater	X	X	X	X	X	X	X	X	X	X	X
Room floor	carpeted	carpeted	laminated	laminated	laminated	carpeted	carpeted	laminated	laminated	partially laminated & carpeted	partially laminated & carpeted

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SUITE FACILITIES	Hilton Suite Sea View	Lake House Swim-up Suite	King Suite Sea View	Presidential Suite Sea View
Location	Main Building	Lake House	Main Building	Main Building
Max. Occupancy	5Adult + 1Chd	5Adult + 1Chd	5Adult + 1Chd	10 pax
Square meter	131	142	392	475
Quantity of sea view rooms	2		1	1
Quantity of pool view rooms		4		
Bed size	1x2.0*2.0m and 2x1.2*2.0m	1 x 2.0*2.0m and 2 x 1.35*2.0m	1x2.0*2.0m and 2x1.2*2.0m	1x2.0*2.0m and 3x1.2*2.0m
Bedroom	2	2	2	4
Living room	1	1	1	1
Dining room			1	1
Private pool on balcony or terrace			X	X
Functional kitchen	X	X	X	X
Sauna			X	X
Jacuzzi	X		X	X
Bathtub + Shower	1	2	2	3
Separate WC	2	2	3	4
Separate shower	2		1	1
Make-up / Shaving mirror, Hairdryer	X	X	X	X
Bathroom amenities: (shampoo, conditioner, shower gel, soap, shower bones, cotton swab, bath sponge)	X	X	X	X
Nail file, shaving set, toothbrush & paste, Sewing kit	X	X	X	X
Pillow menu	X	X	X	X
Bathrobe & Slippers for Adults & Kids	X	X	X	X
Baby Bath & Baby Bed & Bottle warmer	optional	optional	optional	optional
Terrace / Balcony	X	X	X	X
Sun bed at terrace / balcony	X	X	X	X
Satellite TV	X	X	X	X
Telephone	X	X	X	X
Wi-Fi	X	X	X	X
Iron / Iron board	X	X	X	X
Scales	X	X	X	X
MP3 Player/radio/alarm clock	X	X	X	X
Individual controlled central heating and cooling system				
Central heating and air conditioning	X	X	X	X
Digital safe	X	X	X	X
Standart mini bar	X	X	X	X
Tea and coffee facilities & water heater	X	X	X	X
Room floor	partially laminated & carpeted	Laminated	partially laminated & carpeted	partially laminated & carpeted

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SUITE FACILITIES	Corner Suite Pool Access Sea View	Hilton Suite Sea View	Lake House Swim-up Suite	King Suite Sea View	Presidential Suite Sea View
Round-trip airport transfers (Dalaman airport)	X	X	X	X	X
Round-trip airport transfers (Antalya, Bodrum, Izmir)		X	X	X	X
Dalaman Airport Fast Track Service		X	X	X	X
Early Check-In / Late Check-Out (upon availability)	X	X	X	X	X
Chocolate & sparkling wine welcoming	X	X	X	X	X
Check-In in the room		X	X	X	X
Butler Service				X	X
24h - Room service				X	X
Breakfast in the room				Unlimited	Unlimited
Complimentary reservation in A la carte restaurants	1 Time (Except Teppanyaki)	3 Times (Except Teppanyaki)	3 Times	All /Unlimited	All /Unlimited
SPA Treatment without charge, once per stay		30 min. Classic/Bali Massage	30 min. Classic/Bali Massage	60 min. La Stone Therapy	60 min. La Stone Therapy
Laundry				X	X
Dry Cleaning				X	X
Turn Down Service	X	X	X	X	X
Fruit basket	On Arrival	Everyday	Everyday	Everyday	Everyday
VIP Bar Set-up: JW Black Label 70 CL, Chivas Regal 70 CL, Absolut, Belvedere, Tanqueray Gin, Sarafin Red Wine, Sarafin White Wine, Baileys, Olmeca Silver Tequila, Tekirdağ Raki, Sparkling Wine, Tonic				X	X
Standart Bar Set-up: Chivas Regal 35 CL, Tekirdag Raki, 75 cl Red Wine		X	X		
Chocolate Amenities	X	X	X	X	X
Variations of mixed nuts		X	X	X	X
Standard Mini bar: Coca Cola & Cola Zero, Sprite, Fanta, 33 cl Malt Beer, Ice Tea, Water				X	X
Standard Mini bar + Sparkling water, Chocolate, Pringles	X	X	X	X	X
Standard Mini bar + Tonic, Energy Drink, San Pellegrino, Toblerone, Pringles				X	X
Flower service				X	X
Newspaper service		Everyday	Everyday	Everyday	Everyday
Gazebo Usage	1 time 2 – 4 pax Grand Gazebo	1 time 2 – 4 pax Grand Gazebo	1 time 2 – 4 pax Grand Gazebo	Everyday 4 – 6 pax King Gazebo	Everyday 4 – 6 pax King Gazebo

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HILTON GOURMET			
Main restaurant (separate area for adults and children)	7 A la carte Restaurants	12 Bars	2 Patisseries
1 Bistro	2 Snack Restaurants	1 Gözleme House	Fruit service around the beach & pool
Preparing special food for guests with diet & allergy. Also offer vegan, vegetarian and alkali buffet. (at main restaurant)	24 h Room Service	Ice cream service (Main restaurant, Breeze, Vento Bistro, Citrus bar & Carpi Kidz Paradise*)	

ULTRA ALL INCLUSIVE BEVERAGE CONCEPT			
* Marked drinks are served free of charge between the 1st of May and the 15th of September. There is a charge included in other periods.			
All hot drinks	Drinks and bottled fruit juices	Local beers (Light, Malt, Draft, Beck's, Carlsberg)	Selected table wines from all restaurants and bars
Vodka (Smirnoff, Absolut (Raspberry, Vanilla, Mandarin) Gilbeys, Ketel one)	Rom (Bacardi, Captain Morgan White, Havana Club)	Whiskey (JB, JW Red, Jeam Beam, Ballantines, Jameson, * JW Black Label, * Chivas Regal, * Jack Daniels)	Gin (Gilbeys, Gordons, Tanqueray)
Tequila (Olmecca, Tres Magueyes)	Cognac and Brandy (Domecq)	Liqueurs (Baileys, Malibu, Kahlua, Archer's, Bakers Field, Coconut and local liqueurs)	Aperitifs (Yeni Raki, Tekirdag Raki, Efe, Yesil Efe, Martini Bianco, Martini Rosso, Martini Dry, Garrone, Campari)
Standard Mini Bar (Daily refreshments, soft drinks:2 Cola, 1 Cola Zero, 1 Sprite, 1 Fanta, 2 Beers, 1 Ice Tea, 4 Water)	Alcoholic & non-alcoholic cocktails	Energy Drink (Burn, Redbull)	Freshly squeezed orange juice, pomegranate juice during breakfast (in the main restaurant)

FOOD & BEVERAGE SERVICES WITH EXTRA CHARGE			
Deluxe imported drinks (10 years and over)	Special local & imported wines	Special local & imported Champagne	24 - hour room service
Cover charge in A la carte restaurants			

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### FOOD & BEVERAGE SERVICE

OUTLETS	ACTIVITY	OPENING - CLOSING	SERVICE TYPE	UAI	DETAILS
SARIGERME Restaurant	Breakfast	07:00 - 11:00	Open Buffet	included	Adult (+16) section, child section and diet corner alternatives are at your service. There are also baby food supplies / apparatuses.
	Lunch	12:30 - 14:30			
	Dinner	19:00 - 21:30			
	Midnight Supper*	23:30 - 02:00			
TAO Far East Restaurant	Dinner	19:00 - 22:30	A la carte	chargeable	Pre-booking and a cover charge of 18 € per person is required. Children's discount: 0 - 6 free, 7-11 50%
TAO Teppanyaki	Dinner	19:00 - 22:30	A la carte	chargeable	Pre-booking and a cover charge of € 25 per person is required
ALIZE Italian Restaurant	Dinner	19:00 - 22:30	A la carte	chargeable	Pre-booking and a cover charge of 18 € per person is required. Children's discount: 0 - 6 free, 7-11 50%
A LA TURCA Turkish Restaurant	Dinner	19:00 - 22:30	A la carte	chargeable	Operating dates: 1 May - 30 September. Pre-booking and a cover charge of 18 € per person is required. Children's discount: 0 - 6 free, 7 - 11 50%
FINESSE Indian Restaurant	Dinner	19:00 - 22:30	A la carte	chargeable	Pre-booking and a cover charge of 18 € per person is required. Children's discount: 0 - 6 free, 7 - 11 50%
VELA RIVERSIDE Seafood Restaurant	Dinner	19:00 - 22:30	A la carte	chargeable	Operating dates: 1 May - 30 September. Pre-booking and a cover charge of 18 € per person is required. Children's discount: 0 - 6 free, 7- 11 50%
VENTO Barbeque	Dinner	19:00 - 22:30	A la carte	chargeable	Operating dates: 1 May - 30 September. Pre-booking and a cover charge of 20 € per person is required. Children's discount: 0 - 6 free, 7- 11 50%
Gözleme House	Lunch	12:00 - 18:00	Snack Restaurant	included	Operating dates: 1 April – 31 October
Room Service	Food & Beverage	24 h	Menu	chargeable	
VENTO BISTRO & Bar	Lunch	13:00 - 16:00	Bistro	included	Operating dates: 1 April - 31 October
	Beverage	10:00 - 18:00	Bar		Operating dates: 1 April - 31 October
BREEZE Snack Restaurant	Lunch	13:00 - 17:00	Snack Restaurant	included	Operating dates: 1 June - 30 September
	Beverage	18:00 - 24:00	Bar	included	Operating dates: 1 June - 30 September
LAKE HOUSE Pool Bars	Lunch	11:30 - 18:00	Snack Restaurant	included	Operating dates: 1 May - 31 October
	Beverage	10:00 - 20:00	Bar		
CITRUS Patisserie & Bar	Patisserie & Beverage	10:00 - 22:00	Patisserie / Bar	included	
Indoor Patisserie	Patisserie & Beverage	11:00 - 19:00	Patisserie	included	
PIANOFORTE Bar	Beverage	08:00 - 24:00	Menu	included	
ROUGE ROOF Bar (+16)	Beverage	18:00 - 01:00	Bar	included	For guests over 16 years
BAR Street	Beverage	18:00 - 23:00	Bar	included	
ELYSION SPA Vitamin Bar	Beverage	11:00 - 19:00	Bar	included	
Beach Bar	Beverage	10:00 - 02:00	Bar	included	
Bay View Terrace Bar	Beverage	19:00 - 24:00	Bar	included	

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## BEACH

Enjoy the sun and sea with the special 650 m long sandy beach, where Dalaman river meets the Aegean Sea.

## GAZEBO HOUSES

Our Gazebo houses are designed to suit the needs of our guests who would like to feel special. We have 2 types of gazebos at your service. A large variety of food and drinks are available along with a “Butler Service”. The Gazebo Houses are also available for wedding parties, romantic candlelight dinners and other private organisations.

Pre-reservation & service charge is required.

GAZEBO	DETAILS
<b>GRAND GAZEBO</b>	Our guests may benefit from full mini-bar, fruit basket, fresh squeezed orange juice in the morning, Danish croissants, daily alcoholic and non-alcoholic beverage services. They may also benefit from food and beverage service ordered from Gazebo kitchen Gazebo la Gusto. (Up to 4 person)
<b>KING GAZEBO with Jacuzzi</b>	Our guests may benefit from full mini-bar, fruit basket, freshly squeezed orange juice in the morning, Danish croissant, sparkling wine and chocolate plate, daily alcoholic and non-alcoholic beverage services, while enjoying a fulfilled jacuzzi with aromatic foam. They may also benefit from food and beverage service ordered from Gazebo kitchen Gazebo la Gusto. (Up to 6 person)

POOLS	Main Pool	Relaxing Pool	Aqua Park Pool	Outdoor Kids Playland	Outdoor Kids Pool II	Indoor Pool	Indoor Kids Pool	Elyson Spa Pool	Deluxe Pools		Lake House Pools	
									East	West		
Outdoor pools	X	X	X	X	X				X	X	X	X
Kids pools				X	X		X					X
Adult pools	X	X	X			X		X	X	X	X	
Heated			X	X	X	X	X					
Natural water	X	X	X	X	X	X	X	X	X	X	X	X
Length	155	60	22	15	15	25	10	30	90	100	116	8
Area (m <sup>2</sup> )	3.390	540	294	160	160	254	17	50	1.601	1.490	6.065 (6 parts)	25
Maximum depth	1,40	1,40	1,20	0,40	0,34	1,40	0,40	1,40	1,40	1,40	1,40	0,40
Handicapped elevator	X	X										
Jacuzzi	X								X	X	X (3)	
Sunbed	X	X	X	X	X	X	X	X	X	X	X	X
Umbrella	X	X	X	X	X				X	X	X	X
Towel	X	X	X	X	X	X	X	X	X	X	X	X
Shower	X	X	X	X	X	X	X	X	X	X	X	X
Pool with canopy				X								

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### AQUAPARK

Slides	Length	Heated	Maximum Depth	<b>Note:</b> Heated pools are operated between <b>1 April - 1 May and 15 October - 31 October.</b> It is forbidden for children less than 10 ages to use the adult aquapark and pool.
Wave Slide	30m	X	1,20	
Black Hole	125m	X	1,20	
Multi Slide	17m	X	1,20	
Kamikaze	20m	X	1,20	
Family Rafting Slide	65m	X	1,20	

### KIDS AQUAPARK

	Length	Heated	Maximum Depth	<b>Note:</b> Heated pools are operated between <b>1 April - 1 May and 15 October - 31 October.</b> Suitable for children from 3 to 10 ages.
3 Kids Slide	8m	X	0,34m	

### SPORT & ACTIVITIES

<b>Free of Charge</b>	Football*	Beach Volleyball *	Basketball*	Fitness (7/24) *	Air Gun	Kangoos Jumping
	Morning Gymnastics	Dart	Stretching Yoga	Pilates	Aqua Aerobic	Water Gymnastics
	Bike Tour (Morning)	Water Polo	Boccia	Step Aerobic	Squash	Spinning Class
	Shuffleboard	Table Tennis	Archery	Walking & Cycling Track	Outdoor Jogging Racecourse	Table Football*
	Mega Chess	Garden Bowling	Foot Billiard*	Badminton	Foot Volleyball*	Mini Basketball
	Mini Golf	4 Tennis Courts / Equipment's	Mini Soccer board			
<b>Extra Charge</b>	Scuba Diving	Canoeing	Windsurf	Catamaran	Water Ski	Pedal Boats
	Bike Rental	Parasailing	Excursions with Travel Agencies	Tennis Lessons	Swimming Lesson	Tennis Courts Float light (20:00-24:00)
	Art School	Sea Kayak	Stand-up Paddle (SUP)	Kite Surf	Paintball *	
	* Licence can be requested for some types of sports such as windsurf, wake board and others.					

### ENTERTAINMENT

<b>Free of Charge</b>	Live Music Performances	Disco	Pool Games*	Special Games	Themed Parties	Evening Animation Programs
	Daily Tournaments	Bingo	Dance Lessons	Beach Walking	Rummy / Backgammon / Card Games	Fishing Rod
	Acrobatics Shows	Dance Shows	Night Shows			
<b>Extra Charge</b>	Private Organizations	Birthday Organizations	Special Days and Parties	Crab Fishing		

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### CARPI KIDZ PARADISE & CHILD AMENITIES

For the age between 0 - 10	Welcoming gift at the reception (Carpi backpack)
It has an area of 1.500 m <sup>2</sup> (500 m <sup>2</sup> indoor & 1.000 m <sup>2</sup> outdoor)	Baby food preparing at the main restaurant.
Welcoming at Carpi Kidz Reception with children registration, consultancy service and Kids Card	Child buffet at main restaurant (Except breakfast)
Supervisor "coach" for each age group with a distinctive program	Highchairs at restaurants
Swim nappies for babies	Kids menus at A la carte restaurants
Special swimming pool with mushroom water fountains, octopus, rabbit & frog slides, giraffe and clown shower.	Cartoon channels in guest rooms
Children shows / Mini Disco / Parties with extremely nice costumes & choreography (June - September) at the children amphitheatre with all age groups	Baby bath, toilet potty, baby phone, baby cot available on request
Special birthday parties (free of charge)	Child bathrobe and slippers in the rooms available on request (Bathrobe for 0-4, 6-8, 8-12 years old)
Carpi's Farm trip and picnic organization once a week	Snack time (Milk, cookie, seasonal fruits)
Mini Amphi Theatre	Kids aqua connected Carpi Kidz Paradise with sunbeds / sunscreen awning
Carpi Kidz Paradise opening hours: 10:00 - 12:30 / 14:00 - 18:00 / 20:30 - 23.00	

#### AGE GROUP FOR HAPPY BABIES: 0 – 35 MONTHS

Baby walker, marry go round, various toys, 3 and 4 wheels bike, train table, educational toys, lego, pogo stick horse, balls, mini bowling, baby carpi medal, birthday celebration, swing, balcony, hand and feet print t-shirt painting (extra fee) for babies. Children must be supervised by their parents at this area.

**Sleeping room** | Baby beds & cradle, armchair; baby carriage & baby phone are upon availability at the main reception.

#### AGE GROUP FOR SPEEDY KIDS: 3 – 4 YEARS

Supervised by educated mini club employee.

Activity Room	T-Shirt Painting (Extra Fee)	Parties *	Play House	Mini disco	Outdoor Playground	Movie Time
Sand Pool Games	Musical Games*	Discovery of Nature	Train Table	Mini Bowling	Carpi's Farm Excursion, Family Action	Decorating Artificial Cookie Workshop
Puzzle / Memory Cards	Kids Show*	Stone Collecting & Painting	Mini Survivor*	Trampoline	Madal Ceremony	Garden Games
Chefs in the kitchen, fruit plate decoration	Creating art & crafts	Salt Pastry*	Indoor – Outdoor Activities	Water Fountain*		

#### AGE GROUP FOR GROOVY KIDS: 5 – 7 YEARS OLD

Supervised by educated mini club employee.

Activity Room	Play House	Natural Explorers	Carpi Farm Excursion	Mini Disco	Kids Survivor*	Madal Ceremony
Gardening	Indoor – Outdoor Activities	Movie Time	Mini Amphi Theatre	Picnic in Carpi's Farm*	Mini Golf & Dart	Treasure Hunt Action
Table Tennis	Outdoor Playground	Arts & Craft	Sand Painting	Indoor, Outdoor Cinema	T-Shirt Painting (Extra Fee)	Stone Collecting & Painting
Kids Show*	Salt Pastry*	Pizza Party*	Kids Pilates	Trampoline	Water Fountain*	

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### AGE GROUP FOR COOL KIDS: 8 – 10 YEARS OLD

Supervised by educated mini club employee.

Activity Room	Carpi Farm Excursion	Table Tennis	Mini Golf	Archery*	Mini Disco
Football*	Dart	Kids Fitness & Kids Pilates	Kids Survivor*	Bingo, Puzzle*, Domino*	Kids Pilates
Sand Painting	Picnic in Carpi's Farm	Kite making & fest	Treasure Hunt Action	Professional Lego	Madal Ceremony
Indoor, Outdoor Activities	Naturel Exploreres	Stone Collecting & Painting	Bingo	Outdoor Playground	Trampoline
Pizza Party*	Movie Time	Water Polo*Pool Games*	Sand Turtle Making	T-Shirt Painting (Extra Fee)	Gardening
Piraten Action	Wild West Action	Kids Show*	Water Fountain*	Arts & Craft	Mini Amphi Theatre

### AGE GROUP FOR YOUNGSTER CLUB: 10 – 15 YEARS OLD

Opening hours: 10.00 - 12.30 / 14.00 - 18.00 / 20.30 - 23.00 (406 m<sup>2</sup> outdoor club) / Coach by educated Youngster Club Employee

Welcoming at the youngster club and registration	Coach for young group	Welcome card	Youngster Club Madal Ceremony	Football & Night Basketball*	Pool Games*
Water Polo*	Outdoor Activities	Mini Golf	Movie	Kids Survivor*	Dj Lesson
Cocktail Making Lesson	Zumba*	Beach Volleyball*	Recycling Project	PS4 & PS5	Bike Tour
Tennis Lesson (free) – Once a Week	Nintendo Wii	Pizza Party*	Airgun*/Archery*/Dart	Billiard & Table Tennis	Karaoke * & Bingo

### CARPI'S FARM

The Carpi's farm is located on an area of 2.500 m<sup>2</sup>.

Picnic Area	Natural Playground	Relaxation Area	Greenhouse
Farm Animals	Bird Species	Pond	

### SPA & WELLNESS, 6000 m<sup>2</sup>

The SPA area consists of two sections which are **BYBLIS SPA** (free of charge) and **ELYSION SPA** (chargeable)

**BYBLIS SPA** located in the ground floor is about ca. 1.050 m<sup>2</sup>.

**ELYSION SPA** consists of two storeys, with a ca. 1.500 m<sup>2</sup> bottom floor and a ca. 790m<sup>2</sup> upper floors, which makes 2290 m<sup>2</sup> in total.

#### BYBLIS SPA

**Opening Hours** 08:00 - 20:00

Heated Swimming Pool	Roman Bath	Sauna	Steam Room	Byblis Spa Reception
Heated Kids Pool	Towel & Peshtemal			

#### ELYSION SPA

**Opening Hours** 09:00 - 20:00

ElySION Spa Reception	Turkish Hamam	VIP Hamam	Steam Room	Vitamin Bar
2 VIP Massage Rooms	6 Classic Massage Rooms	1 Ozone Sauna	Walking & Relaxing Pool	Beauty Centre
Relaxation Area	2 Thai Rooms	2 Ayurveda Massage Rooms	Massage at the GazeboLand	

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## MEETING & CONGRESS

The Convention Centre is located across the main building in a separated building and has an area of total 3600 m<sup>2</sup>.

Meeting Rooms	Height / M	Area /M	Aspect Ratio	Theatre	Classroom	U-Shape	Board	Hallow Square	Cocktail	Cocktail Prolonge	Gala
Tanit	3,05m	48	6,35 * 6,90	32	24	20	18	22			
Sankofa	3,05m	48	4,35 * 7,10	24	15	20	18	22			
Adwo	3,48m	48	6,00 * 7,00				18				
Kundalini	3,48m	48	5,90 * 7,10	32	24	20	18	22			
Minerva	3,05m	48	6,00 * 7,00	32	24	20	18	22			
Elpi	3,05m	48	6,00 * 7,00	32	24	20	18	22			
Artemis	3,05m	122	6,00 * 18,80	120	84	40	42	40	100	70	70
Tattwa	4,00m	150	5,40 * 26,00	140	120	45	48		120	90	90
Foyer	Foyer	Foyer	Foyer						120	120	

Main Meeting Hall	Height / M	Area /M	Length	Theatre	Classroom	Cabaret Rounds of 6	Cabaret Rounds of 8	Cabaret Rounds of 10	Cocktail	Cocktail Prolonge	Gala
Shakti	Auditorium	830		1000	390	280	360	500	600	600	500
Shakti ground	Auditorium	600		800	280	190	240	350	420	420	350
Shakti balcony	Auditorium	230		200	110	90	120	150	180	180	150
Stage	Auditorium	100	9,65m								
Foyer	Foyer	Foyer							600	600	500

Meeting rooms located within Main Building:	Height / M	Area /M	Aspect Ratio	Theatre	Classroom	Cabaret 6 pax	Cabaret, 8 pax	Cabaret 10 pax	Cocktail	Cocktail Prolonge	Gala
Caunos	2,8m	100	8,90 * 13,10	90	48	38	40		70	40	50
Phisilis	2,8m		4,30 * 10,50				16				

















### Meeting & Congress related services / equipment:

Free of Charge	Projector	Screen	Microphone	Flipchart	Wireless Internet
	Light & Sound System**	Business Centre	Backstage	Wireless microphone	
Extra Charge	Printer	Podium	Notebook		

\*Portable light & sound system will be extra charge for outdoor organizations depending on availability. \*For special request please contact: [sales.marketing@hiltondalaman.com](mailto:sales.marketing@hiltondalaman.com)

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 <b>FOOD &amp; BEVERAGE AWARD OF EXCELLENCE</b>  <b>2011</b> <b>2012</b>	 <b>BRAND AWARD OF EXCELLENCE</b>  <b>2011</b> <b>2013</b> <b>2014</b> <b>2018</b> <b>2019</b>	 <b>LEADING OF PACK</b>  <b>2019</b>	 <b>BLUE ENERGY AWARD</b>  <b>2011 2nd Quarter</b> <b>2019 1st Period</b> <b>2019 Annual Award</b>	 <b>TURKEY LEADING BEACH &amp; WEDDING &amp; HONEYMOON RESORT</b>  <b>2010</b> <b>2011</b>	 <b>FOR SUSTAINABLE TOURISM</b>  <b>2013</b> <b>2014</b> <b>2015</b> <b>2017</b> <b>2018</b> <b>2019</b> <b>2021</b>	 <b>HOTEL AWARD</b>  <b>2017</b> <b>2018</b>	 <b>BEST HOTEL IN MUĞLA</b>  <b>2010</b>  <b>HIGHLY RECOMMENDED</b>  <b>2013</b> <b>2014</b>
 <b>TUI UK AWARD 2010 - 2014</b>  <b>TUI UK &amp; IRELAND GOLD AWARD 2013</b>  <b>TUI NORDIC 2013</b>  <b>TUI TOP QUALITY 2019</b>  <b>TUI FAMILY CHAMPION 2019</b>  <b>TUI QUALITY AWARD 2017 - 2020</b>	 <b>YÜKSEK MİSAFİR MEMNUNİYETİ</b>  <b>2020</b>	 <b>Hotels.com™</b> <b>GUEST RATED</b>  <b>2020 - 9,4</b> <b>2021 - 9,4</b>	 <b>GOLDEN CHEF AWARD</b>  <b>2010</b>	 <b>TURKEY'S LEADING DESIGN HOTEL</b>  <b>2013</b>	 <b>QUALITY SELECTION</b> <b>2013</b> <b>2014</b>  <b>RECOMMENDED ON HOLIDAYCHECK</b> <b>2017</b> <b>2019</b>  <b>MOST POPULAR HOTELS</b> <b>2018</b>	 <b>tripadvisor®</b> <b>CERTIFICATE OF EXCELLENCE</b> <b>2010 - 2011 - 2012</b> <b>2013 - 2014 - 2015</b> <b>2017</b>  <b>TRAVELLERS CHOICE</b> <b>2012 - 2013</b> <b>2014 - 2015</b> <b>2020 - 2021</b>  <b>HALL OF FAME</b> <b>2015</b>  <b>THE VERY BEST OF HOTELS</b> <b>2016</b>	 <b>otelpuan.com</b>  <b>AEGEAN REGION GOLD POINT AWARD</b> <b>2010</b>  <b>AEGEAN REGION SILVER POINT AWARD</b> <b>2012</b>  <b>AEGEAN REGION BEST HOTEL AWARD</b> <b>2014 - 2018</b> <b>2019 - 2021</b>

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 <p><b>QUALITY AWARD</b></p> <p><b>2012</b> <b>2013</b> <b>2016</b> <b>2017</b> <b>2018</b></p>	 <p><b>REVIEW AWARDS</b></p> <p><b>2014</b> <b>2015</b> <b>2016</b> <b>2017</b> <b>2018</b> <b>2019</b> <b>2020</b> <b>2021</b></p>	 <p><b>CUSTOMER EXCELLENCE</b></p> <p><b>2016</b> <b>2017</b> <b>2018</b> <b>2019</b> <b>2020</b></p>	 <p><b>AWARD OF EXCELLENCE</b></p> <p><b>2010</b> <b>2011</b> <b>2017</b> (Sunny Heart Award)</p>	 <p><b>HOTEL OF THE YEAR</b></p> <p><b>2018</b></p>	 <p><b>STARWAY AWARDS, TOP 100</b></p> <p><b>2017</b></p>	 <p><b>Türkiye'nin En İyi Yönetilen Ege Bölgesi Resort Oteli</b></p> <p><b>2016</b> <b>2017</b> <b>2019</b> <b>2021</b></p>
 <p><b>ISO 9001:2015</b> Kalite Yönetim Sistemi</p>	 <p><b>ISO 22000:2005, ISO 22000:2018</b> Gıda Güvenliği Yönetim Sistemi</p>	 <p><b>ISO 14001:2015</b> Çevre Yönetim Sistemi</p>	 <p><b>ISO 10002:2018</b> Müşteri Memnuniyeti Yönetim Sistemi</p>	 <p><b>YEŞİL YILDIZ</b> Turizm Bakanlığı</p> <p><b>2011 - 2012</b> <b>2013 - 2014</b> <b>2015 - 2016</b> <b>2017 - 2018</b> <b>2019 - 2020 - 2021</b></p>	 <p><b>MAVİ BAYRAK</b></p> <p><b>2014 - 2015</b> <b>2016 - 2017</b> <b>2018 - 2019</b> <b>2020 - 2021</b></p>	 <p><b>GÜVENLİ TURİZM SERTİFİKASI</b></p> <p><b>19.06.2020 - ....</b></p>



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