



MASTER FAMILY
CLUB

FACT SHEET
2023

NAME	Master Family Club	AIRPORT	86 Km / Antalya
OPENING DATE	01/04/2023 – 07/11/2023	CITY CENTER	20 Km / Manavgat
CATEGORY	HV1	TOTAL AREA	70.000 M ²
ADRESS	Çenger Mevkii 07600 Manavgat/Antalya	BEACH TYPE	Sand & Pebble
PHONE - FAX	+90 242 766 41 41 +90 242 766 47 42	LENGHT	200 m
Website	www.masterfamilyclub.com	CONCEPT	All Inclusive
E-mail	sales@masterfamilyclub.com	C/OUT - C/IN	12:00 - 14:00
E-mail	sales.asst@masterfamilyclub.com	LATE CHECK-OUT	Chargeable
Creditcard	Visa - Master Card - Eurocard	PETS	Not allowed
Season	Summer 01 Apr. – 07. NOV. 2023	Spoken Languages	Turkish, English, German, Russian

WELCOME

We welcome our guests with: Lemonades, dry cakes and Turkish delight.

HONEYMOON CONCEPT

Special room decoration
Fruit basket and wine in the room
Dinner in a desired A La Carte Restaurant
Bathrobe
Breakfast is served once in the room

FREE SERVICES

Wi-Fi Internet (Reception, Restaurant, beach)	Sauna
Spa and Relaxation Rooms	Animation Activities
Sunbeds and Umbrellas	Nightclub Outdoors
Beach-and Pool Towels	Mini Club
Table tennis	Turkish Bath

EXTRA SERVICES

Fax	Hairdresser	Turkish Coffee	Wireless Internet (in the rooms)
2. À-La-Carte-Use	Phone	Import drinks	Laundry – Ironing and Dry Cleaning
Doctor	Bottled Drinks	Hookah	Wellness center/Beauty Saloon
Photo Services	Rent a Car	Leather Good Shops	Water Sports (Banana, Parasailing, Jet ski)
Baby stroller	Sand Painting	Boutique	Fresh Pressed Orange Juice
Safe	Popcorn	Souvenir Shop	Tennis court Lighting
Vitamin bar	Market		



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SHOPPING MALL

Shop, Boutique, Hairdresser, Leather Shop, Souvenir shop, Photo Shop. Shoe & Bag

ROOM TYPES

Rooms	Number	Size	General Information
Standard Room	126	20 m ²	Double bed +1 Extra Bed, Bathroom with Shower
Double Room	36	24 m ²	Double bed +1 bunk Bathroom with Shower
Family Room	96	26 m ²	Double bed +2 Single beds, 2 Rooms, Bathroom with Shower
Handicapped Room	2	20 m ²	Double bed, Bathroom with Shower

	Standard Room	Room with Bunk bed	Family Room	Handicapped Room
Garden View	X	X	X	X
Electronic key	X	X	X	X
Digital Safe	X	X	X	X
LCD TV	X	X	X	X
Direct Telephone Line	X	X	X	X
Tea-Coffee-Setup	X	X	X	X
Mini bar	X	X	X	X
Shower Cabin	X	X	X	X
Slippers	X	X	X	X
Bathroom Sluppies	X	X	X	X
Hair Dryer	X	X	X	X
Balcony	X	X	X	X
Wireless Internet	X	X	X	X
Balcony chair and table	X	X	X	X
Split Air Condition	X	X	X	X



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FOOD UNITS

	Time	Place
Breakfast	07:00 - 10:00	Main Restaurant
Late Breakfast	10:00 - 11:00	Main Restaurant
Lunch	12:30 - 14:00	Main Restaurant
Dinner	19:00 - 21:00	Main Restaurant
Night Soup	23:30 - 24:00	Main Restaurant
Lunch Buffet (Child)	12:00 - 15:00	Main Restaurant
Dinner Buffet (Child)	19.30-20.00	Main Restaurant

	Time	Place
Snack	12:00 – 16:00	Pool & Beach
Pastry	16:00 – 17:00	Café Garden
Gözleme	12:00 – 16:00	Beach Bar
Ice Cream	16:30 – 17:00	Beach Bar

A LA CARTE RESTAURANTS

	Type	Time	Booking
Mediterrane A La Carte	Seafood	19:00 - 21:00	Reservation needed 1 Use
Türkisches A la Carte	Turkish Meals	19:00 - 21:00	Reservation needed 1 Use

BEVERAGE UNITS

	Time	Drinks
Lobby bar	10:00 – 24:00	Domestic foreign Alcoholic drinks, Cocktails hot and Cold drinks
Poolbar	10:00 - 18:00	Domestic foreign Alcoholic drinks, Cocktails hot and Cold drinks
Café Garden	10:00 - 17:00	Hot and cold Soft drinks
Beach Bar	10:00 - 18:00	Domestic foreign Alcoholic drinks, Cocktails hot and Cold drinks
Beach Bar	20:30 - 24:00	Domestic foreign Alcoholic drinks, Cocktails hot and Cold drinks
Disco Bar	24:00 - 02:00	Domestic foreign Alcoholic drinks, Cocktails hot and Cold drinks
Service Bar	12:30-14:00 19:00- 21:00	Wine, beer, hot and cold soft drinks

Ps. After 24:00 all food and drinks are chargeable

The minibar is filled with water and soda / mineral water on the day of arrival. In the following days the minibar is only filled with water.



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ANIMATION

DURING THE DAY		EVENING/NIGHT	
Morning gymnastic	Table tennis	Professional Dance	Beach party
Oriental Courses	Mini football	Acrobatic Shows	Live-Music
Stepp-Aerobic	Boccia	Turkish Night	Special Disco Nights
Stretching	Darts		
Water gymnastic	Beach volleyball		

	Size	Depth	Opening hours	Opening Hours For The Sliders
Small Aqua Park Pool		1.10 m	08:00 - 18:00	10:00 - 12:00 / 15:00 - 17:00
Children Pool		0.40 m	08:00 - 18:00	
Adult Aqua Park Pool		1.40 m	08:00 - 18:00	10:00 - 12:00 / 15:00 - 17:00
Indoor Pool		1.40 m	10:00 - 16:00	
Beach Pool		1.40 m	08:00 - 18:00	

SPA & WELLNESS POOLS

Pool	Sauna
Fitness Center	Massage (Extra Charge)
Turkish Bath / Hamam	Skin Care (Extra Charge)
Relaxing Rooms	Body Care (Extra Charge)

WATER PARK/AQUAPARK

	Height	Length
Tube Freefall	7.60 m	19 m
Body Slide	7.60 m	60 m
Body Slide	7.60 m	60 m
Yellow Tunnel Slide	0 m	16 m
Carpet Slide	0 m	16 m
Blauë Labyrinth Slide	0 m	36 m

MINI CLUB

	Age group	Times	Activities
Mini Club	4-12	10:00 - 12:00 14:00 - 17:00	Soft Play, Playroom, Sandbox
Mini Disco	4-12	20:30 - 21:00	



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MINI CLUB EVENTS

ACTIVITIES	EVENTS
Face Painting	Pirate-Day
Arts & Crafts – Hobbies Activities	Native American Day
Pool-Games	Mini Patisserie
Slide	Day of the Nature
Board Games	Sandcastle-Day
Water games	

PRINCIPLE

- Drinks are served in glasses in all of our restaurants and bars. Drinks are not served in bottles.
- Alcoholic beverages are not served under the age of 18.
- In the bars and restaurants, foreign and local alcoholic beverages and non-alcoholic beverages are offered and served under the specified brands.
- All drinks are from the T.C. Ministry of Agriculture and Forestry approved and approved.
- According to T.C Law No. 4207, smoking and tobacco products in enclosed spaces is prohibited.
- All beverages offered are approved by the Customs Directorate and may be imported.
- The minibar is checked and refilled once a day between 10:00 and 16:00. (It is important not to forget the DND card on the door in order to receive full service).
- If you inform the reception of your request for a late check-out one day before the day of departure, you can use this for a chargeable period depending on the occupancy of the hotel.
- The rooms must be vacated by 12:00 on the day of departure. Please visit the front desk before 12:00 to arrange your departure.
- Before the agency's catalog information is printed, it must be checked and confirmed by us. Our facility is not responsible for errors and is not responsible for errors in catalogs printed without our facility's permission. This also applies to "online" catalogs ".
- Ironing and shisha are not permitted in the rooms. In the event of damage, the guest will be charged.
- The staff on duty has the right not to serve guests who have exceeded the alcohol limit.
- Each guest should adhere to the dress code in the restaurant (beach clothes, swimwear, shorts, etc. are not accepted).
- Operating service and times of day can be changed by the hotel management during the season depending on the weather.
- Wearing a bracelet is compulsory in the hotel. Guests who do not wear it cannot use the hotel's services.
- If visitors are reported to reception in advance, visitors can be on the reception level and lobby for 30 minutes. Visits / stays over 30 minutes will be charged with the daily usage fee of the hotel. Identification (passport, driver's license, ID card) is required upon arrival in accordance with security regulations.