



SÜRAL HOTELS

SÜRAL RESORT HOTEL

2023 SUMMER ALL
INCLUSIVE

Hotel's name	SÜRAL RESORT
Hotel's star rating	5
Hotel's Territory	70000 sqm.
Address	Çolaklı Turizm beldesi P.K:32 07600 Manavgat/ANTALYA
Distance to the nearest town	ÇOLAKLI 2 km
Nearest Touristic Places	SİDE: 9 km / MANAVGAT: 12 km
Distance to the nearest Airport	ANTALYA: 55km
Construction year	2005
Latest renovation year	2022

ALL INCLUSIVE *3 times a day open buffet meals, local alcoholic and non-alcoholic drinks between 10:00 and 00:00. *Tea - cake - ice cream time is between 15:00-17:00 *Night soup, *Daily snack, pancakes and various goodies*3 Ala carte restaurant: The first use is free of charge in any of the Ala carte restaurants during the stay, the second use is chargeable, on the days and menus determined by the restaurant *Chargeable special wine list is available.

BOARD TYPE

Check-in:	14:00
Check-out:	12:00

SECTIONS	NUMBER OF BUILDING	NUMBER OF FLOORS
Main Building	1	2
Blocks	8	4
Others		

ACCEPTED CREDIT CARDS	ACCEPTED / NOT ACCEPTED	COMMENTS
Visa	yes	
MasterCard	yes	

GENERAL COMMUNICATION INFORMATION	
Telephone number	0242 763 87 00-01-02
Fax number	0242 763 78 36
Internet address	www.sural.com.tr/www.suralworld.com
Social Media (instagram, facebook, Twitter)	https://www.instagram.com/sural.resort/ https://www.facebook.com/suralresorthotel

AUTHORIZED MANAGERS FOR COMMUNICATION	FIRST/ LAST NAME	E-MAIL
GENERAL MANAGER IN CHARGE OF FOUR HOTELS	Abdullah TAŞKIRAN	abdullah.taskiran@sural.com.tr , abdullah.taskiran@sural.com.tr.info@sural.com.tr , m.gulova@gmail.com
SALES MANAGER AND CONSULTANT	Abdullah TAŞKIRAN & MEHMET GÜLOVA	
HOTEL MANAGER	ÖZGÜR KAYABAY	ozgur.kayabay@sural.com.tr
RESERVATION SUPERVISOR	ÖZLEM AKSOY	reservation@sural.com.tr
GENERAL MANAGER ASSISTANT	EREN TANYERİ	eren.tanyeri@sural.com.tr

CHILDREN	YES/NO	PAID /FREE	COMMENTS
Baby chairs in the restaurant	yes	free	
Babycoat in the room	yes	free	
Baby stroller	no		
Children's pools	yes	free	outdoorpool -60sqm/depth -40cm
(1 outdoor / 1 indoor)	1 outdoor pool and 1 indoorpool		indoorpool-21,6 sqm/depth -40cm
Spoken Languages: Turkish,English,German and Russian	yes		
Mini disco	yes		
Working Hours	20:45-21:15		

SPECIFICATIONS	YES/NO	PAID/FREE	COMMENTS
Handicapped room	yes		5
Wheel Chair	yes	paid	
Ramps in the hotel territory	yes		
Pets	no		
Smoking and non smoking rooms	no		
non smoking area in the hotel territory	yes		terrace of Mimosa Restaurant and the lobby
non smoking area on the beach	yes		

TYPE OF HOLIDAY	EVET/HAYIR
Family Holiday	yes
Youth Holiday	yes
Couple Holiday	yes
Sports Holiday	yes
Water slides	yes
SPA & Wellness	yes

	YES/NO
Is Deposit taken from the guest upon arrival ?	no
Are two single men accommodation permitted?	no/ will be asked during the reservation
Is Child accommodation permitted?	yes
Are English, German and Russian languages spoken in the hotel?	yes

SERVICES	YES/NO	PAID/FREE	COMMENTS	QUANTITY
MONEY EXCHANGE	no			
DOCTOR	yes	Paid	08:00 - 17:00	
BICYCLE RENTAL	yes	paid	Maintenace and repairing available.	
LAUNDRY	yes	Paid		
RENT A CAR	yes	Paid		
INTERNET CAFE	no			
INTERNET CORNER	no			
WI FI INTERNET CONNECTION AVAILABLE IN THE ROOMS & PUBLIC AREAS	yes	Free	The whole hotel area, including the beach.	
CARPARK	yes	Free		
GARAGE	no			
HAIRDRESSER	yes	Paid		
LIBRARY	no			
SAFE IN THE RECEPTION	no		Extra in the room	
SHOPS	yes	paid		
AMPHITHEATRE	yes	free		
MEETING ROOMS	yes	free	Meeting room 1: 150pax(585 sqm). Meeting room 2: 150pax(126 sqm). Meeting room 3 60pax(117sqm).	3
DOLMUŞ/BUS	yes	paid	Bus connection exists every 20-25 minutes to Side and Manavgat	
HOTEL SHUTTLE	no			
OTHERS			Taxi station is available in front of the hotel	

SWIMMING POOLS	YES/NO	PAID/FREE	COMMENTS/SQM/HOURS	QUANTITY	ADULTS	CHILDREN
Outdoor Swimming Pools	yes	free	830 sqm/08:00/19:00	3	2	1
Indoor Swimming Pool	yes	free	51.8 sqm/08:00-19:00	2	1	1
heated indoor pool and temperature	yes	free		2	1	1
Waterslides						
Water slides- for adults	yes	free	10:00-12:00/14:00-17:00	6	4	2

RESTAURANTS	NAME	KITCHEN	HOURS	PAID / FREE	Maximum Capacity
Main restaurant	MIMOZA RESTAURANT	INTERNATIONAL	07:00 - 21:00	FREE	850
Snack Restaurant	PALM BAR	INTERNATIONAL	12:00 - 16:00	FREE	400
Turkish A la Carte Restaurant	PALM BAR	TURKISH	19:00-21:00	The first use is free of charge in any of the Ala carte restaurants during the stay, the second use is chargeable	50
Fish A la Carte Restaurant	MOSAIC REST	FISH	19:00-21:00		50
Italian A La Carte Restaurant	MOSAIC REST	ITALIAN	19:00 - 21:00		50

BARS	HOURS	PAID / FREE	
PALM BAR(local alcoholic and non alcoholic beverages +types of tea and coffee)	10:00 - 18:00	free	
CITRUS BAR(local alcoholic and non alcoholic beverages+types of tea and coffee)	10:00 -00:00	free	
AQUA BAR(local alcoholic and non alcoholic beverages+types of tea and coffee.	10:00 -22:30	free	
TREE LOUNGE BAR	Local alcoholic and non alcoholic drinks+tea/coffee	10:00-00:00	free
LOBBY BAR(local alcoholic and non alcoholic beverages and type of tea and coffee.)	10:00-00:00	free	
PIXIE BAR(Types of Tea and coffee)	11:00-17:00	free	

MEALS	HOURS	NAMES OF RESTAURANTS	OPEN BUFFET
BREAKFAST	07:00 - 10:00	MIMOZA RESTAURANT	yes
LATE BREAKFAST	10:00 - 10:30	MIMOZA RESTAURANT	yes
LUNCH	12:30-14:00	MIMOZA RESTAURANT	yes
SNACK SERVICE	12:00-16:00	AQUA BAR / PALM BAR	yes
COOKIES,CAKES,HAND MADE CHOCOLATE	11:00-17:00	PIXIE BAR	yes
DINNER	19:00-21:00	MIMOZA RESTAURANT	yes
MIDNIGHT SOUP	24 hours	MIMOZA RESTAURANT	yes
ICE CREAM	14:00 - 16:00	CITRUS BAR/AQUA BAR	Packed Ice Cream
PİŞİ AND GÖZLEME HOUSE (AYRAN SERVICE)	12:00-18:00	BEACH AREA	
SPECIAL MENU	YES	UPON REQUEST	
DIET MENÜSÜ	YES	UPON REQUEST	
VEGETERIAN MENU	YES	UPON REQUEST	
MENU WITHOUT GLUTEN	YES	UPON REQUEST	

ALL IN IS VALID:	10:00-00:00
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IS MINIBAR FREE OF CHARGE IN ALL IN?	yes
CONTENTS OF MINIBAR IN ULTRA ALL IN CONCEPT/KETTLE-SETUP	ONLY 1,5 LITER BOTTLE OF WATER.
HOW OFTEN IS THE MINIBAR REFRESHED?	Daily
Is kettle set up tree?	Yes. / There are tea, coffee and herbal teas.

PRIVATE ORGANISATIONS AND AMENITIES

Organisation	Yes/No	Free/ Paid	Explanation and the Content
Honey moon set up	yes	Free	room and table decoration/champagne-fruit basket+honeymoon breakfast
Birthday Set up	yes	paid	Birthday cake(paid)+champagne choosen by hotel is free+ table decoration
Repeat Guests	yes	free	Fruit basket

TOTAL NUMBER OF THE ROOMS IN THE HOTEL

536

	FAMILY ROOM	STANDARD ROOM	HANDICAPPED ROOM
Total quantity of the rooms as per category	160	371	5
Location of the rooms	8 BLOCKS	8 BLOCKS	4 BLOCKS
Distribution of the rooms per block	4 FLOORS IN EACH BLOCK	4 FLOORS IN EACH BLOCK	FIRST FLOOR
Room Views (SV, PV, GV, LV, MV)?	PV,GV,LV,SV	PV,GV,LV,SV	
Squaremeter of the rooms	45	27	27
Maximum capacity	2+2/3+1/4	2+1	Familyroom(2+2,3+1 or 4pax Std. Room: (2+1 or 3)pax
The room amount for each room category	2	1	1
Is there Balcony?	WITH BALCONY	WITH BALCONY	WITH BALCONY
Latest Renovation for the rooms	2021	2021	2021
Floor Covering	LAMINATE	LAMINATE	LAMINATE
Howmany bathroom does each room have?	1	1	1
How many rooms are there in each room?	2	1	1
Howmany telephones are there in the room?	3	2	2

ACTIVITIES	YES/NO	FREE/PAID	COMMENTS	QUANTITY
Gymnastic	yes	free		
Turkish bath	yes	free		
Sauna	yes	free		
Massage	yes	paid		
Aerobics	yes	free		
Aqua aerobics	yes	free		
Fitness Center	yes	free	(08:00-20:00)	
Water Polo	yes	free		
Entertainment	yes	free		
Tennis courts	yes	paid	In Süral Tennis Clup / Clay cort is nearly 100 meter with walking distance	10
Tennis courts lightning	yes	paid		
Tennis equipments	yes	paid		
Table tennis	yes	free		
Basketball	no			
Football fields	yes	paid	Only for football teams (70x110 m)	2
Darts	yes	free		
Billiard	yes	paid		
Boccia	yes	free		
Beach Volley	yes	free		
Disco	no			
Live Music	yes	free		

BEACH	YES/NO	FREE/PAID	COMMENTS
Distance of the beach to the hotel	yes		seafront
Are the beach and inside of the sea sandy?	yes		sandy
Length of the beach			500 meters
Distance of the hotel to the beach			nearly 150 meters
Beach towel	yes	free	
Beach umbrella	yes	free	
Beach sundecks	yes	free	
Pavillon on the beach	yes	paid	