

Radisson Blu Palace Resort & Thalasso 5*

Djerba, 1st coastline, hotel brand *Radisson Hotel Group*. Meals: All Inclusive

THE HOTEL

It's a stylish hotel that boasts comfortable rooms, beautiful territory and well-developed infrastructure.

The hotel has many awards among which there's a Travellers' Choice Award for 2021 from the world's largest travel guidance platform TripAdvisor.

*Radisson Blu Palace Resort & Thalasso 5** is also a perfect choice for MICE-travellers, since there are 6 conference halls and meeting rooms here.

RADISSON HOTEL GROUP

Radisson Hotel Group is one of the world's largest and most dynamic hotel groups that features nine distinctive brands and more than 1,700 hotels in operation and under development worldwide. The motto of the brand is *Every Moment Matters*. The hotels of the brand provide excellent service, feature comfort and style, and deliver memorable moments.

LOCATION

- Resort: Djerba
- Airports: Djerba-Zarzis – 20 km
- Distance to the main town of the island, Houmt Souk – 11 km
- The town of Midoun – 8 km

GENERAL INFORMATION

- Date of construction – 1997
- Last renovation – 2006
- Repairs – 2020
- **Check-in:** after 15:00, **check-out:** before 12:00

THE BEACH

- Private beach, 1st coastline
- Beach and pool umbrellas, sun loungers, mattresses, and beach towels – free of charge

SERVICES

- Reception 24/24
- Wi-Fi – in the lobby, public areas (except for the beach) and rooms
- Room service (\$)
- 7 conference halls and meeting rooms (\$)
- Thalasso center (\$)
- Laundry service (\$)
- Souvenir shop

- Parking
- Currency exchange
- ATM
- Credit cards are accepted

MEALS

All Inclusive: Local alcoholic and non-alcoholic drinks are served from 09:00 to 00:00.

RESTAURANTS & BARS

- The main restaurant *Ceramique*
 - Breakfast: 07:00 – 10:30
 - Lunch: 12:30 – 14:30
 - Dinner: 19:00 – 22:00
- There are several a la carte restaurants (\$). Guests can have dinner twice for free during their stay in one of the restaurants. The minimum stay is 7 nights, an advance reservation is required:

The a la carte restaurant *Zafferano*, Italian cuisine

- Lunch + daytime snacks: 12:00 – 17:00 (\$)
- Dinner: 19:30 – 23:30

The a la carte restaurant *Flamingo*, Andalusian cuisine (\$)

- Dinner: 19:30 – 00:00

- The a la carte restaurant *Turquoise*, fish, seafood and grilled dishes (\$)
- Lunch + daytime snacks: 12:00 – 17:00
- Dinner: 19:00 – 22:00
- Lobby bar *Mokka* (\$)
- Drinks: 09:00 – 00:00
- The bar in the main hotel building *Arabica II*
- Daytime snacks: 10:30 – 17:00
- Night snacks: 22:00 – 00:00
- Beach bar *Bluwhite* (\$)
- Drinks: 09:00 – 19:00
- Pool bar *Turquoise*
- Drinks: 09:00 – 19:00
- Snacks: 17:00 – 19:00
- Moorish café and a lounge bar *Flamingo* (\$)
- 18:00 – 02:00
- Irish pub *Djerba* (\$)
- Drinks: 12:00 – 00:30

SPORT & ENTERTAINMENT

- Soft animation
- Live music
- Fitness room
- 4 tennis courts (floodlight – free of charge, equipment is provided with a deposit, tennis lessons \$)
- Table tennis
- Water polo
- Beach volleyball
- Billiards (\$)
- Water sports (\$)
- Pre-booking, a free transfer and discounts in the *Djerba Golf Club*
- Freshwater outdoor pool with a children's area
- Heated freshwater indoor pool
- Seawater indoor pool in the thalasso center (\$)

CHILD-FRIENDLINESS

- Mini club for children 4-12 y.o.
- Children's playground
- Baby chairs in the restaurants
- Baby cot (on request, subject to availability)

THALASSO CENTER (\$)

The thalasso center of the hotel is one of the best not only on Djerba but in Tunisia in general. The center features a wide range of courses and treatments, state-of-the-art equipment and professional staff.

- The total area of the two-floor thalasso center is 3,500 sq. m. There's an area for thalasso treatments on the first floor and an area with massage cabins on the second floor
- 25 min massage and a visit to indoor seawater pool is free of charge upon an advance reservation
- Seawater indoor pool and jacuzzi
- Hammam
- Relaxation areas by the pool and in a separate room

ACCOMMODATION

- There are 296 rooms in total located in the main hotel building equipped with an elevator
- Room types: Premium Room Sea View, Suite Junior Panoramic, Standard Room, Suite Ambassador, Superior Room Sea Side View
- Maximum occupancy: 3 people

The basic amenities of a room = the amenities of a **Standard Room**:

- 42 sq. m
- Hotel area view

- Maximum occupancy: 3 people
- Furnished balcony or terrace
- Air conditioning
- Wi-Fi
- Safe
- Mini bar (drinks \$)
- Kettle and a tea set
- TV
- Bathtub/ shower
- Hairdryer
- Toiletries (daily replenished)
- Daily housekeeping

In addition to the basic amenities **Superior Room Sea Side View** features:

- 42 sq. m
- Sea side view
- Maximum occupancy: 3 people
- Bathrobes and slippers
- Renovated rooms

In addition to the basic amenities **Premium Room Sea View** features:

- 42 sq. m
- Sea view;
- Maximum occupancy: 3 people
- Bathrobes and slippers
- Coffee machine with 2 capsules
- Renovated rooms

In addition to the basic amenities **Suite Junior Panoramic** features:

- 64 sq. m
- Panoramic sea view
- Maximum occupancy: 3 people
- Zoned room space
- Spacious balcony with sun loungers
- Coffee machine with 4 capsules
- Bathrobes and slippers

In addition to the basic amenities **Suite Ambassador** features:

- 100-130 sq. m
- Sea view
- Maximum occupancy: 3 people
- Living room
- Spacious balcony with sun loungers
- Coffee machine
- Bathrobes and slippers
- Turndown service every evening

- Privatized area on the beach

CHANGES OF THE LIST AND TERMS OF PROVIDED SERVICES

- In Tunisian hotels the Open Space service (serving the clients outdoors) is usually provided from 01/06 till 30/09. The actual schedule correlates with weather conditions.
- The mandatory air conditioning period in Tunisia lasts from 15/06 to 15/09.
- The hotel reserves the right to change the list and terms of provided services before the start of the season, and even during the season, in accordance with current circumstances if these circumstances don't affect the conditions of tourists' stay significantly.

TOURIST TAX

- According to the law of the Tunisian Republic which came into force on December 8, 2017, tourists traveling to Tunisia must pay a hotel tax on arrival to the hotel.
- The tax is 3 TND per person per night in four- and five-star hotels, 2 TND per person per night in three-star hotels, and 1 TND per person per night in two-star hotels.
- The maximum number of nights the tax can be charged is seven, so customers staying longer than seven nights will only be charged for the first seven nights of their stay. If tourists stay in a hotel for less than a week, they pay only for the actual number of nights.
- Children under 12 are exempt from paying the tax. If a child turns 12 in the first week of a hotel stay, from that moment the tax is charged for the number of nights remaining till the end of that week.