



INFORMATION

Dear Guests,

Welcome to the ILICA HOTEL SPA & THERMAL RESORT

We wish you a pleasant and comfortable stay in our hotel. We assure that all of our employees are always ready to offer you the best service. The ILICA HOTEL wishes you a wonderful holiday.

We would like to share with you all necessary informations about our services offered in our hotel during your holiday.

•Our check-in time begins at 3:00 p.m. Check-out time ends at 11:00 a.m.

Guest who wish to check-out later, please contact our reception desk to receive all informations regarding your room. For guests who leave their room too late without notifying our Reception desk, a one-day room fee will be charged automatically to their room account.

•For room cards that are not returned at the front desk, a fee of \$ 1 per card will be charged.



ROOMS

Please use your room card according to the instructions on the backside of your card. Safety boxes are free of charge available in your rooms. Please keep your valuables in the safety box. You will find the operating instructions for the encrypted safe on the safety box labeled.

•Smoking is strictly prohibited in all rooms. In case it has been determined that a guest has smoked inside the room, a fee of \$ 50 will automatically be charged to the room account of the respective guest.



KALAMA REASTAURANT

Located on the lobby floor in our hotel.

Breakfast 07: 30 a.m. -10: 30 a.m. / Sunday 08:00 am to 11:00 a.m.

Dinner: 19:00 - 21:00 p.m.

•Our breakfast buffet is free of charge for our guests at the Bed& Breakfast.

•Our breakfast buffet and dinner are free of charge for our guests staying half board.

•Drinks such as coffee and tea served during our breakfast buffet are free of charge. Our water service during dinner is also free. All other drinks served in our hotel will be served for a fee.

•Half board includes dinner for the duration of your overnight stays and ends with breakfast on the day of departure. For Bed&Breakfast stays, your stay in our hotel ends with breakfast on the day of departure.



LOBBY BAR

Our LOBBY BAR is located on the entrance floor in the lobby area and is open 24/7 for our guests.



ROOM SERVICE

Our room service is available 24/7 and can be reached with the direct phone number 7040.



MINI BAR

In our mini bar you will find 2 bottles of water, coffee and tea for free every day. All other refreshments and snacks offered will be charged extra.



SPA & THERMAL CENTER

On the lower floor -1 of our hotel is our SPA and thermal area, which is available to you every day between 8:00 a.m. and 8:00 p.m. Use of the hammam, sauna, thalasso pool, indoor/outdoor thermal pool, indoor children's pool is free of charge.

You can reach the spa center by phone at 7016.



FITNESS CENTER

Our fitness center is located in our SPA area on the lower floor -1 and is available to you free of charge every day between 8:00 a.m. and 8:00 p.m.



ILICA KIDS CLUB

For our children our Ilica Kids Club is available daily on every day from 10:00 a.m. to 10:00 p.m.



INTERNET - WIFI

Our WIFI service is free throughout the house. Please connect to the ILICA HOTEL network and connect with your birthday and room number. (Example: Birthday - 1980, room number - 1234)



FOOD AND BEVERAGE

Bringing your own food and beverage is prohibited in our hotel.



BEACH AND POOL

Our bathroom towels in our rooms are not suitable for beach use. Pashtemals are available on the beach for your visit to the beach. Please refrain from depositing the pashtemals or beach towels on the sunbeds for reservation.



GUEST RELATIONS

Our Guest Relations staff will be happy to assist you with all your requests and inquiries. You can reach our Guest Relations through its direct phone number 7077.