



HOTEL FACT SHEET

SUMMER

2017

Hotel name: **Club Mermaid Village**

Hotel star rating: 4

Hotel's total area (how many square meters?): 13000

Address of the Hotel: Turkler Mahallesi Kargicayi Sokak No:10 Alanya/Antalya

Name of the resort, distance to center of the resort:

Name of the nearest town (administrative center), distance to it: Alanya - 16km

Name of the nearest airport, distance to it: Alanya Gazipasa Airport 60km

Year of construction: 1999

Year of last renovation: 2012

Please state all meal plans according to the contract (BB, HB, FB, AI, UAI, others): AI

Check-in: 01.05.2017

Check-out: 31.10.2017

	currency	
Deposit on arrival	in the contract	per night
		per stay

UNITS	How many units?	How many floors?
Main building	88	5

Bungalow		
Villa		
Anex building		
Others	116	3

Credit cards accepted	accepted/not accepted	Comments
Visa	yes	
MasterCard	yes	
Diners	no	
AmEx	no	
Others cc	no	

Contact information	
Phone number	0090 242 5376470-71
Fax number	0090 242 5376469
E-mail	mermaid@clubmermaid.com
Web address	www.clubmermaid.com

CHILDREN	YES/NO	FREE/EXTRA	Comments
Baby chairs in the restaurants	yes	free	
Baby cots in the rooms	yes	free	
Baby carriage	no		
Baby sitter	no		
Kid's pools			
	yes		2 outdoors
Mini club	yes		

Age, working hours		Free	
Junior club	no		
Age, working hours			
Maxi club	no		
Age, working hours			
Kids animation	no		
Mini disco	yes		
Working hours			
Children's playground	yes	free	
Children's menu / buffet in the restaurants	no		
Children's restaurant	no		
Other			

SPECIFICATIONS	YES/NO	FREE/EXTRA	Comments
Handicapped rooms	yes		standard rooms
Wheelchairs	yes	extra	
Pets	no		
Smoking / Non smoking rooms	yes		
Smoking zone	no		
Non smoking hotel	no		
Gipoallergenic rooms	no		
Adults only	no		
Others (max. 300 simbols)			

HOLIDAY TYPE	YES/NO
Family Friendly	yes
For Young People	
For Couples	yes
Sport Holidays	no

Aquapark / Slides	yes
SPA & Wellness	yes



SERVICIES	YES/NO	FREE/EXTRA
Currency exchange	yes	
Doctor	yes	extra
Laundry	yes	extra
Car rent	yes	extra
Internet café	no	
Internet salon / coner	yes	extra
Wi-Fi access (lobby, pool area)	yes	free
(please specify if other)		
Parking	yes	free
Garage	no	
Hairdressing salon	yes	extra
Library	no	
Safebox at reception	no	
Shops	yes	extra
Amphiteather	no	
Conference / meeting rooms	yes	free
Bus to the city center (public)	yes	extra
Shattle-bus	yes	

Swimming pools:	YES/NO	FREE/EXTRA	Comments, Size in sq. m, Working hours	number	inc. for adults:	inc. for children:
outdoor swimming pools	yes	free	8 am - 7 pm	2	2	2
including outdoor swimming pools heating	no	free				0
indoor swimming pools	yes	free	8 am - 7 pm	1	1	
indoor swimming pools heating						
Water slides / Aquapark:						
Is there an aquapark at the Hotel?	no					
Are there water slides at the Hotel?	yes	free				

RESTAURANTS	NAME	CUISINE	HOURS	FREE/EXTRA	Maximum pax	Outdoor / Indoor
Main restaurant	Main Restaurant	World Cuisine	08:00- 10:00 12:30-14:00 19:00- 21:00 (+/- 30 min)	free	450	outdoor & indoor
Children's Restaurant						
A'la carte restaurant						
A'la carte restaurant						
A'la carte restaurant						
A'la carte restaurant						

BARS	NAME	CUISINE	HOURS	FREE/EXTRA
Beach bar	beach bar		10:00- 18:00	
Beach bar				
Pool bar	pool bar		10:00 -18 :00	
Pool bar				
Lobby bar	lobby bar		10:00 - 03:00	
Cafeteria				
Disco bar				
Shisha bar				
other				
other				
other				

ALL INCLUSIVE CONCEPT				
	restaurants /bars names	time when this meal is available	is reservation needed?	FREE/EXTRA
Continental breakfast				
Breakfast	Main Restaurant	08:00 - 10:00	no	free
Late breakfast				
Lunch	Main Restaurant	12:30 - 14:00	no	free
A'la carte lunch				
Sandwich corner				

Coffee and cakes	Pool Bar	16:00- 17:00	no	free
Dinner	Main Restaurant	19:00 - 21:00	no	free
A'la carte dinner				
Late dinner				
Night snacks				
Snacks	Pool Bar	11:30 -14:30	no	free
Ice cream	Pool Bar	14:30 - 15 :30	no	free
Fresh juices	Lobby Bar	10:00 -03:00	no	extra
Soft drinks	Lobby Bar & Pool Bar	10:00 - 23:00	no	free
Local alcohol	Lobby Bar & Pool Bar	10:00 - 23:00	no	free
Imported alcohol	Lobby Bar & Pool Bar	10:00 - 03:00	no	extra
AI concept is valid within following hours:		10:00 - 23:00		

Is mini bar included into AI concept?	yes
If yes, write down the content of mini bar:	A bottle of water and mineral waters
How often is mini bar refilled?	Just when Checked in

The drinks /food which are not included into All Inclusive Concept:

Imported Alcohols, Fresh Juices, Imported Coktails, Turkish Coffee, Bottle of water

TOTAL NUMBER OF ROOMS IN THE HOTEL:	204
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	STANDART		FAMILY1		FAMILY2	
total number of rooms of this type in hotel	162		21		21	
main building /anex /bungalow	88 MAIN-74 OTHER		OTHER		OTHER	
are there connection rooms of this type?	no					
Room view (SV, PV, GV)?	SV,PV,GV		PV		PV,GV	
Size in square meters	28		50		104	
Maximum pax	3+1		4+0		6	
How many rooms does it consist of?	0		1+1		2+1	
Is there a door between rooms?	no		yes		yes	
Is there a living room?	no		yes		yes	
How many bedrooms?	1		1		2	
How many bathrooms?	1		1		2	
Is there any other areas in the room?	no		no		no	
In the Room	YES/NO	Comments	YES/NO	Comments	YES/NO	Comments
Bathtub	yes		no		no	
Shower only	yes		yes		yes	
Bathrobe	no		no		no	
Slippers	no		no		no	
Hair dryer	yes		yes		yes	
jacuzzi	no		no		no	
private sauna / hammam	no		no		no	
Is there a private pool?	no		no		no	
kitchennete	no		no		no	
microwave	no		no		no	

dishwasher	no		no		no	
Central air conditioning	no		no		no	
Individual air conditioning	no		no		no	
Split air conditioning	yes		yes		yes	
Fun	no		no		no	
Pay-TV	no		no		no	
TV	yes	free	yes	free	yes	free
Are there any Music channels?	yes		yes		yes	
DVD Player	no		no		no	
Direct phone	yes	extra	yes	extra	yes	extra
Tea kettle	no		yes	free	yes	free
Tea, coffee, sugar	no		yes	free	yes	free
Coffeemaker Nespresso	no		no		no	
Wi-Fi	yes	extra	yes	extra	yes	extra
LAN (cabel)	no		no		no	
Room safe box	yes	extra	yes	extra	yes	extra
Balcony	yes		yes		yes	
Terrace	yes		yes		yes	
Carpet floor	no		no		no	
Ceramic tile	yes		yes		yes	
Wood floor	no		no		no	
Room cleaning	yes		yes		yes	
How many times a week		6		6		6
Bed linen change	yes		yes		yes	
How many times a week		2		2		2
Towels change	yes		yes		yes	
How many times a week		3		3		3
Mini bar	yes		yes		yes	
Refrigerator (empty)	no		no		no	
Iron, ironing board	no		no		no	
Room service	no		no		no	

ACTIVITIES & ENTERTAINMENT	YES/NO	FREE/EXTRA	Comments	number
Gym	no			
Turkish bath	yes	free	service is extra	
Steam Bath	yes	extra		
Sauna	yes	free		
Jacuzzi	no			
Massage	yes	extra		
Aerobics	no			
Aqua aerobics	yes	free		
Water polo	yes	free		
Animation	yes	free		
Tennis courts	yes	free		
Lightning of tennis courts	yes	extra		
Tennis equipment	yes	extra		
Table tennis	yes	free		
Squash	no			
Basketball	yes	free		
Football field	no			
Mini football	no			
Archery	no			
Golf	no			
Mini golf	no			
Horse riding	no			
Bowling	no			
Darts	yes	free		
Billard	yes	extra		
Boccha	no			
Game room /zone (chess, checkers, etc.)	no			
Children slots / video games	no			
baby-foot (kicker)	no			
Beach football	no			
Beach volley	no			
Water ski	yes	extra		
Surfing	yes	extra		
Canoe	yes	extra		
Catamaran	no			

Jet-ski	yes	extra	
Bananasailing	yes	extra	
Parachute	yes	extra	
Diving	yes	extra	
Disco	no		
Night club	no		night club tours to Alanya and Konaklı
Live music	no		
Cinema	yes	free	
Bicycle rent	yes	extra	
Casino	no		
Others			

BEACH	YES/NO	FREE/EXTRA	Comments
1st line (sea shore)	yes		
Hotel's private beach	yes		
Public beach	no		
Road between Hotel and beach	yes		500m
Underground pass between Hotel and beach	yes		
sandy Beach	no		
pebble	no		
sandy-pebble	yes		
platform / pier	no		
Shuttle bus to the beach	yes		
How many times a day?			6
Length of the beach			
Distance from the Hotel to the beach	500m		
Beach towels	yes	extra	
Beach umbrella	yes	free	
Beach mattress	yes	free	
Beach chaise lounge	yes	free	

Beach/pool Gazebo	yes	free		
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