

TERRACE ELITE RESORT 2024

ULTRA ALL INCLUSIVE CONCEPT

DEAR GUESTS,

Firstly, we welcome you on behalf of Terrace Elite Resort and wish you a beautiful and happy holiday during your stay in our facility. As you know, our hotel offers ultra all-inclusive system within the understanding of the best way to serve you our valuable guests.

MEALS & SNACKS	FLOOR	HOURS	PLACE	PRESENTATION	Free Activities	FLOOR
Breakfast	-1	07:00 - 10:00	Riviera Restaurant	Open Buffet	Aerobic, Water Gym.	-1
Late-Breakfast	-1	10:00 - 11:00	Riviera Restaurant	Open Buffet	Animation Show	-1
Lunch	-1	12:30 - 14:30	Riviera Terrace	Open Buffet	Mini Club (4-12)	-1
Snack Food	-1	12:00 - 15:30	Pool Corner	served	Beachtowels	
Gözleme	-1	12:00 - 16:00	Pool Corner	served	Sunshade	
Ice Cream	-1	15:30 - 16:30	Patisserie	served	Sunbeds	
Waffel	-1	15:30 - 16:30	Pool Corner	served	Table Tennis, Dart	-1
Tea,Coffee & Cake	-1	11:30 - 18:00	Patisserie	served	Turkish Bath, Sauna	-1
Dinner	-1	18:30 - 21:00	Riviera Restaurant	Open Buffet	Steam Bath, Salt room	-1
A la carte Restaurant	0	18:30 - 21:00	Sultan Restaurant	EXTRA	Beach Volleyball	
A la carte Restaurant	0	18:30 - 21:00	Turkuaz Restaurant	EXTRA	Fitness Center	-2
Midnightsoup	-1	23:00 - 00:00	Late Breakfast Rst.	served	Waterslides (by hour)	
Sandwiches	-1	00:00 - 07:00	Late Breakfast Rst.	served	Wi-Fi	
Small Breakfast Buffet	-1	00:30 - 07:00	Late Breakfast Rst.		Room Safe	
Room Service		24 Hours	Reception	EXTRA	Beach Towel change (once a day)	
Ice Cream		15:00 - 16:00	Beach	served		
Tea,Coffee & Cake		15:00 - 16:00	Beach	Open Buffet		
Waffel		15:00 - 16:00	Beach	served		
Beach restaurant		12:00 - 14:30	Beach	Open Buffet		

DRINKS

Lobby Bar	0	open 24 hours	
Patisserie	-1	11:00 - 18:00	
Pool Bar	-1	08:00 - 24:00	
Beach Bar		10:00 - 18:00	

• Except the bars and restaurants below of food or beverage service is not provided.

MEALS and DRINKS

- The ultra-all-inclusive. Concept is valid for 24 hours and some local and imported alcoholic and non-alcoholic drinks are free in the specified bars and restaurants between these times.
- Daily refreshed minibar (Cola, Fanta, soft drinks, water and soda)
- Ice cream service
- Open buffet breakfast, late breakfast, lunch buffet, evening buffet and midnight soup and snack service.
- Child buffet, child seat in Restaurant (limited).
- On specified,nights of the week themed buffets.
- On specified hours of the day snack restaurants
- On specified hours of the day tea time (Cake and biscuits)
- NO ALCOHOL is served under the age of 18.
- Adequate Clothing is required in the restaurants.

EXTRA MEALS and DRINKS

- A'la Carte Restaurant(p.P. 15 €, 7-12 years %50)
- Import drinks, freshly pressed Fruit juices, cocktails and bottled drinks are for extra charge.

OTHERS

- Check-in time to the room is 14:00,on day of Departure is C/OUT time 12:00 and the concept continues until 4:00p.m..
- For your Luggage we have a Luggage room.
- Late check-out, an extension until 15:30 is possible on request at reception,subject to availability and for a fee.(20,€)
- Bars serve alcoholic and soft drinks with cups and glasses on the table. There is no bottle service.
- We reserve the right to change the service times of restaurants, bars and activities according to the seasonal, weather conditions and according to COVID-19 rules.
- For the beach towels we ask you to give the towel card to the responsible staff. If you lose the card or do not return it on the day of departure, you will be charged 20 euros. On late Departure, you can use the towel card for a 20 Euro deposit. No deposit will be refunded on Towel Cards that are not returned.
- Animation programs can be found at the infoboarden at the guestrelation office and at the pool area.
- You can book excursions through your tour operator
- At the end of your holiday are your opinions for us very important. Therefore, please fill out the questionnaire that you have in your room and throw it at the reception in the questionnaire box, thank you.

Paid Activities	FLOOR
Bathrobe (per Week 10 €)	
Bathrobe Change (5 €)	
Laundry & Iron service	
Telefon, Fax, Fotocopy	
Shopping	
Doctor	-1
SPA & Wellness	-1
Coiffeur	-1
Fun Center	-1
A la carte Restaurants	0
Rental Car (Reception)	
Buggy Service (per Day 5 €)	
Water Sports (private)	
Pavilion Hire	