# CONCEPT



## **SUMMER 2024**

	GENERAL INFORMATION							
Hotel name	Innvista Hotels Belek	Year of construction	2017					
Category	5* Hotel	Last renovation	2023					
Total area	22.472 m <sup>2</sup>	Board	Ultra All Inclusive					
Address	Kadriye Mah. Beşgöz Cad. No:8- 1,Serik/ Antalya/Türkiye	Season	01.04.2024 - 31.10.2024					
Telephone	+90 242 725 60 19	Number of rooms	315					
Fax	+90 242 725 60 18	Number of beds	706					
Web Site	www.innvistahotels.com	Air conditioning	Central heating / cooling					
E-mail	info@innvistahotels.com	Number of floors	Main building with 5 floors consisting of 3 blocks					
Call Center	444 9 427	Number of lifts	4					
Transport	Taxi, minibus and private transfer (paid)	Pets	Not allowed					
Languages	Turkish, English, German, Russian	Internet/W-LAN	Rooms and all general areas (24 hours, free of charge)					
Wrist band	We use wrist band system to provide our guests with opportunity to use all the services of the hotel and for their own safety.	Accepted credit cards	Master, Visa,					

DISTANCES				
Antalya Airport	25 km			
Antalya City Center	35 km			
Nearest Town	2 km (Kadriye), 5 km (Belek)			
Nearest Hospital 12 km (Serik)				

### **BEACH & POOLS**

- Sea distance 900 m
- Free shuttle service to the beach: 08:00 19:00
- Public sandy pebble beach with private area for hotel guests.
- Umbrella, sunbeds are free of charge, changing rooms, showers free of charge, general use.
- Pool and beach towels are free of charge
- Pool opening hours: 08:00-20:00
- Slides opening hours: 10:00 -12:00, 14:00-17:00
- Slides for adults 3, slides for kids 5 (120 cm height rule is applied in some slides.)

Pool	Outdoor	Fresh Water	Indoor	Heating	Depth (cm)	(m <sup>2</sup> )
Main Pool	~	$\checkmark$		-	1,40	436
Relax Pool	√	$\checkmark$		-	1,40	360
Mini Pool	√	$\checkmark$		-	1,40	10
Kids Pool	√	$\checkmark$		-	0,35	39
Pool with Slides	✓	$\checkmark$		-	1,10	110
Kids Pool with Slides	√	$\checkmark$		-	0,35	39





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### ACCOMODATION

#### Common services offered to all rooms

- Electronic key system
- Minibar soft drinks and water. Daily refilled free of charge.
- Smoking of cigarettes, hookah and electronic cigarettes is prohibited in all indoor areas per Law No. 4207 " Usage of Tobacco Products"
- Linen change every 3 days
- Room cleaning every day
- Towel change upon request
- TV channels: Turkish, German, Russian, English, French. Belgian, Ukrainian, Iranian, Arabian channels, fashion channels, sports channels and music channels.



Room Type	Area	Facilities	Min./Max. Occupancy
STANDARD (Pool or garden view)	24 m²	1 bedroom (with 1 double and 1 twin bed), laminate floors, dressing table, coffee table with chairs, mini bar, digital safety box, LCD / satellite TV with music channel, telephone, shower/WC, bathrobes, towels, slippers, hair dryer;	1/3 adults
FAMILY (Garden view)	35 m²	2 bedrooms with interior door (with 1 double and 2 twin beds), laminate floors, dressing table, coffee table with chairs, mini bar, digital safety box, LCD / satellite TV with music channel, telephone, shower/WC, bathrobes, towels, slippers, hair dryer;	2/4 adults
FAMILY SUITE (Pool or garden view)	47 m²	2 bedrooms with interior door (with 1 double and 2 twin beds), laminate floors, dressing table, coffee table with chairs, small sofa unit. 2 mini bars, digital safety box, LCD / satellite TV with music channel, telephone, shower and bath tube/WC, bathrobes, towels, slippers, hair dryer;	2/4 adults
HANDICAP ROOMS (Garden view)	28 m²	1 bedroom (with 1 double and 1 twin bed), central air conditioner, laminate floors, dressing table, coffee table with chairs, mini bar, digital safety box, LCD / satellite TV with music channel, telephone, shower/WC, bathrobes, towels, slippers, hair dryer, door width 90 cm;	1 / 3 adults

#### FOOD & BEVERAGES

- 1 Main Restaurant, 4 A'la Carte restaurants, Beach Snack & Beach Bar, 1 Aqua Snack Restaurant, 6 bars, 1 patisserie, Disco
- Breakfast, lunch and dinner open buffets at Innova restaurant
- Capacity of Innova restaurant is 700 people; 300 indoor and 400 outdoor areas
- There is cooking corner at Innova restaurant
- A la carte restaurants are to be reserved. Reservations are made at Guest Relations.
- First visit of Fish A'la Carte Restaurant during the stay is free of charge, the second visit and 3 more A'la Carte Restaurants (Turkish, Mediterranean and Far East) are for extra cost 10 Euro per person.
- Ultra-All-Inclusive Drinks: all soft drinks, domestic and selected imported alcoholic beverages.
- Deluxe Beverages (champagne, bottled wine, luxurious alcoholic beverages and etc.) are extra charged.
- Room Service is extra charged
- The waiter is authorized to refuse to refuse to serve alcoholic beverages to guests who harm themselves and others.
- No alcohol service for under 18s.

Breakfast		07.00 - 11.00				
Lunch		12.30 - 14.30				
Kids Restaurant Lunch	In a sup Destaurant	12.30 - 14.30				
Dinner	Innova Restaurant	19.00 - 21.00				
Kids Restaurant Dinner		18.30 - 21.00				
Night meal		23.00 - 00.00				
Anatolian Cuisine	Lalezar A'la Carte Restaurant	19.00 - 21.00				
Mediterranean Cuisine	La Trattoria A'la Carte Restaurant	19.00 - 21.00				
Far East Cuisine	Dragon Restaurant	19.00 - 21.00				
Fish Cuisine	Fish Inn Restaurant	19.00 - 21.00				
Beach Snack	Beach	12.00 - 16.00				
Aqua Snack	Kids Slide Pool	12.00 - 18.00				
Patisserie	Lykia Patisserie	09.00 - 24.00				
Ice-cream	Pool Bar	10.00 - 18.00				
Ice-cream	Aqua Snack	12.00 - 18.00				
Ice-cream	Beach Snack	10.00 - 17.00				

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BARS						
	Bar	<b>Opening Times</b>	Place			
	Lobby Bar	24 Hours	Lobby			
Domestic, some imported alcoholic and all soft beverages.	Pool Bar	09.00 - 24.00	Pool			
	Simena Disco Bar	23.00 - 02.00	Lobby -1			
	Amphi Bar	21.00 - 23.00	Amphi Theatre			
	Aqua Bar	10.00 - 18.00	Slides Pool			
	Beach Bar	09.00 - 17.00	Beach			

OTHER SERVICES					
Free Services	Extra Services				
<ul> <li>Outdoor parking (max. 50 vehicles)</li> <li>Hammam, Sauna and Steam Room</li> <li>Ironing room</li> <li>Safety boxes at Reception</li> <li>Shower rooms on the floors (5)</li> <li>Ironing room</li> </ul>	<ul> <li>Laundry service</li> <li>Jeweler store, Hairdresser, Mini Grocery, Shoes shop</li> <li>Rent a car</li> <li>Doctor (on request), Nurse (8 hours)</li> <li>Telephone, fax, post services, photocopies</li> <li>Spa &amp; Wellness services</li> <li>Baby sitter</li> <li>Tennis court lighting</li> <li>Adventure park</li> <li>Billiards</li> </ul>				

### ENTERTAINMENT AND ACTIVITIES

### Paid and free

- Disco (23.00 02.00)
- Fitness
- Aqua aerobic
- Water gymnastics
- Yoga
- Archery
- Tennis
- Basketball
- Volleyball
- Badminton
- Table tennis
- Darts
- Animation programs and shows
- Adventure park (paid)
- Billards (paid)







## **SUMMER 2024**

### MINIVISTA KIDS' CLUB

4-12 y.o.

- Indoor soft play
- Open air playground
- Activity rooms for boys and girls
- Skill games
- PlayStation
- Mini theater stage
- Mini cinema hall
- Ceramics
- Kids' aerobics
- Face painting
- Cookies master class
- Dance lessons
- Mini Disco
- Baby carriage (with deposit)
- Baby radio (with deposit)
- Air hockey
- Pinball





### **MEETING ROOMS**

• Wireless microphone, desk microphone, lectern microphone, slide machine, mixer, lectern, DVD-player, md player md recorder, barcovision, video / data projector, are free to use.

HALL	m <sup>2</sup>	EBAT	HEIGHT	THEATRE	BANQUET	CLASS	<b>U-SHAPE</b>	BOARD
ASPENDOS	545	22X25	6 m	400	230	300	-	-
OLYMPOS	299	13X23	3 m	200	160	120	-	-
PATARA	70	5X14	3,75 m	40	-	32		30
MYRA	42	5X8	3,75 m	30	-	24	16	18
LIMYRA	30	5X6	3,75 m	20	-	10	8	12

### SPECIAL DAYS CONCEPT (free of charge)

Birthday compliment: room decoration, greeting letter and small birthday cake to the room.

Wedding anniversary compliment: room decoration, greeting letter, fruit basket to the room.

Honeymoon compliment: room decoration upon check-in, greeting letter, red bathrobes and linen, fruit basket, bottle of wine, heart shaped cake, one time breakfast to the room.

Repeat Guest compliment: room decoration, greeting letter, fruit basket and bottle of wine

#### **AWARDS & CERTIFICATES**

GUEST RATED AWARD EXCELLENT 2018 EXPEDIA	
GUEST REVIEW AWARDS 2017 BOOKING.COM (8,6)	
CHRISTIAN TOUR BEST ACCOMODATION WINNER GOLD MEDAL 2017	
TRIPADVISOR CERTIFICATE OF EXCELLENCE 2017/2018/2019/2020/2021/2022	
HOTELCHECK HEALTH & SAFETY AUDITS 2023	
RECOMMENDED ON HOLIDAYCHECK CERTIFICATE 2017/2018/2019/2022	
TRIPADVISOR TRAVELLER CHOICE 2020/2021/2022	
INTERNATIONAL ENVIRONMENTAL AWARD GREEN KEY 2020/2021/2022/2023	
SAFE TOURISM CERTIFICATE 2020/2021/2022/2023	
CORAL TRAVEL STARWAY TOURISM AWARDS TOP 100 HOTELS 2021/2022	

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