



HURGHADA

Grand Plaza Resort – ALL INCLUSIVE FACTSHEET

Rooms Amenities:

One large bottle of water refreshed daily.

Tea and coffee making facilities refreshed daily.

RESTAURANTS					
Restaurant	Type of meal	Service	Type of Cuisine	Working Hours	Remarks
Panorama Main Restaurant	Breakfast Lunch Dinner	Open Buffet	International	07:00 – 10:30 12:30 – 14:30 18:30 – 21:00	<ul style="list-style-type: none"> - Daily different themes Nights at the evening. - Long trousers are required - Late Snacks from 22:30 till 23:30
La Terrace Restaurant	Snacks	Snacks	International	15:00 – 17:00	
Lobby Bar	Snacks	Snacks		10:30 – 13:00	

BARS				
Bar	Location	Working hours	Remarks	
Lobby Bar	Lobby	10:00 – 00:00	Opening	10:00 – 00:00
			Snacks	10:30 – 13:00
Pool Snack Bar	Pool	09:00 – 17:00	Snacks	10:30 – 13:00
			Ice-cream	13:00 – 17:00
Beach Bar	Beach	09:00 – 17:00	soft and hard drinks	
LE BOUCHON Disco	Disco	As per events	Soft and hard drinks	

NOTE: The “All Inclusive” system is from 10:00 – 00:00 hrs. Soft drinks, Mineral water, local Beer, Egyptian Wine and all local spirits served in glass and not bottles, as well all local cocktails are all inclusive. Imported alcoholic drinks can be ordered throughout the hotel and will be against charge.



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Services free of charge

- Free sports day activities: Table tennis – Baby soccer – volleyball – water ball – water Gym – Darts – Boccia
- Wide variety of day and night entertainment activities
- Free limited speed Wi-Fi (Lobby area)

Services against charge

- Beverages and snacks in the mini-bar
- Imported alcoholic drinks
- Car rental & Limousine service
- Laundry Service
- Telephone & Fax
- Babysitting (subject to availability)
- Doctor available upon request 24 hours
- Room services
- Water sports activities (including diving center, kite surfing center)
- Airport pick-up & drop off
- Disco

General Notes

Hotel orientation: You are welcome to join the hotel orientation with the Guest Relation Team at 11:00, gathering point at the lobby: Monday, Wednesday, Sunday
Breakfast & Lunch boxes: Breakfast & lunch boxes are to be ordered one day in advance before 20h00hrs at the Reception.
Beverages: Our "All Inclusive" formula is from 10h00to 00h00, Soft drinks, Mineral water, local Beer, Egyptian Wine and all local spirits are served in glasses and not Bottled, as well as all local cocktails are inclusive. Imported alcoholic drinks are with extra charge.
Safe Box: Free of charge, for your valuables as the hotel is not responsible for any loss of valuables or belongings out of the safe. Please leave your safe box open before departure.
Internet Connection: Free limited speed Wi-Fi (Lobby area).
The reservation of sun beds is not allowed. The hotel reserves the right to remove and store any towels and personal belongings left unattended for more than 1 hour (to be kept by Lost & Found office).
Dress Code: Smart casual is recommended; shorts and flip flops are not allowed in the evening in all the Restaurants and Lobby area.
Check-Out: at 12:00 noon time, please return your key card and the towel cards during the check out. Kindly note that you will be charged extra for missing towel cards & late checkout according to hotel availability and please contact reception
Food Allergy: available at your request, please refer back to the restaurant manager and kitchen chef. For assistance Call number 8.
Please note that any Room Service order will include cover charge.
Dear Guests, Please ensure you close your Balcony door properly on a daily basis as the territory will be sprayed from 16:30 until 18:00