



## IL Mercato Hotel & Spa Fact Sheet

### General Information:

Address:	Om El Seid Hill, Sharm El Sheikh, South Sinai, Egypt
Category:	5 stars
Phone:	(002-069) - 366 64 30/7
Fax:	(002-069)-366 64 38/9
E- mail:	info@ilmercatohotelsharm.com
Web site:	www.ilmercatohotelsharm.com
Date of inauguration:	2010
Period of work:	All year round
Type of catering:	BB; HB; Soft AI, Hard AI
Languages:	Multilingual staff
Number of buildings:	6
Hotel area:	40000 m <sup>2</sup>

### Location:

Directly on IL Mercato Shopping Arcade, second line from the sea

Sharm El Sheikh airport	Naama Bay	Old Market
17 km	06 km	02 km

### Rooms:

Number of rooms	<b>321</b>
Room's Categories	Standard, Superior, Deluxe, Family room

Safety box provided free of charge

Number of nonsmoking rooms: 25

Connected rooms: 86

Furniture on the balcony: table and 2 chairs

Floor covering: tiles (no carpeting)

Changing of linen: (on daily basis)

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Changing of towels: (upon guest's request conserve program)

Extra bed size is 190\*120 cm

Mini Bar (refilling with extra charge)

1 bottle of water 1.5 daily

Room cleaning service: once daily

Pets allowed: not allowed.

Lifts (elevators): two, available in main building

Voltage: 220V/50 cycles

Rooms' categories	Standard	Superior	Deluxe Main Building	Family room* one master bed room and one living room
<b>Total rooms</b>	74	184	44	19
<b>Location</b>	Jasmine building	Main Building	Main Building	Jasmine building
<b>Room view</b>	Jasmine str./Mall views	Jasmine str./Hotel entrance garden	Pool view	Jasmine str./Mall views
<b>Rooms' size m<sup>2</sup></b>	32	36	36	60
<b>Max capacity</b>	2+1 or 3	2+2 or 3+1	2+2 or 3+1	2+2 or 3+1
<b>Rooms with balconies</b>	N/A	Balcony or widow	Balcony or trace	N/A
<b>Floor</b>	ground/first floor	ground/first floor	ground/first floor	ground/first floor
<b>Rooms with bathtubs</b>	33	148	44	16
<b>Rooms with shower cabin</b>	41	33	N/A	3
<b>Bidet</b>	✓	✓	✓	✓
<b>Tea/coffee tray</b>	Per request	Per request	✓	✓
<b>Kettle</b>				
<b>Fridge</b>	✓	✓	✓	✓
<b>Safety box</b>	✓	✓	✓	✓
<b>A/C central</b>	N/A	✓	✓	N/A

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<b>A/C split</b>	✓	✓	N/A	✓
<b>Hair dryer</b>	✓	✓	✓	✓
<b>TV Satellite</b>	✓	✓	✓	✓
<b>Direct telephone</b>	✓	✓	✓	✓
<b>Bathrobes, slippers</b>	Provided for VIP	Provided for VIP	Provided for VIP	Provided for VIP

### Swimming Pools:

**Spa Swimming pool for adults:** (outdoor); Size: 264 m<sup>2</sup>/ Depth: min: 1.35 m, Max: 1.75 m  
Sweet water

**Meditation Swimming pool for adults:** (outdoor); Size: 180 m<sup>2</sup>/Depth: min: 1.1 m, Max: 1.65 m / Sweet water/ Heated

**Swimming pool for kids:** (outdoor); Size: 10 m/ Depth: 5.5 m/Sweet water (Heated)

**Relaxing Swimming pool for adults:** (outdoor); Size: 204 m<sup>2</sup>/Depth: min: 1.40 m, Max: 1.65 m/ Sweet water

**Activity Swimming pool for adults:** (outdoor); Size: 204 m<sup>2</sup>/Depth: min: 1.40 m, Max: 1.65 m/Sweet water / Heated

**Swimming pool for kids:** (outdoor); Size: 15 m<sup>2</sup>/ Depth: 0.5 m/ Sweet water/ Heated

Sun beds by the pool:	available free of charge
Mattresses on the sun beds:	available free of charge
Umbrellas by the pool:	available free of charge
Towels:	available free of charge
Indoor swimming pool:	Not available
Swimming pool with salt water:	Not available
Water slides (aqua park):	Not available

### Health Club:

#### **Facilities:**

Turkish bath:	extra charge
Sauna:	extra charge
Jacuzzi:	extra charge
Steam room:	extra charge
Massage:	extra charge
Manicure:	extra charge
Pedicure:	extra charge

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Facial treatment: extra charge  
Hair dresser: extra charge

**Gym:** free of charge (equipment: treadmill (2), el. stepper (1), Exercise bike (1), chest and shoulder machine (1), dumbbell set, barbell set (2), machine (1), cable machine (1), leg

### Sports & Entertainment:

Daytime activities (stretching, aqua gym, water polo, darts, dancing lessons, cocktail games, etc.)

Evening show programs with multilingual animation team or invited artists

Billiard – (extra charge)

### Facilities for children:

Kids club “Fiorellino” children (from 4 till 12 y.o.); Baby cot

High chairs in the restaurants

Baby sitter with multilingual staff (extra charge, previous reservation is required)

Kid’s menu at the main restaurant

Mini Disco

### Restaurants:

**Main restaurant “Giardino” capacity 267 Pax**

**Breakfast:** Main Restaurant: 7:00 till 10:30.

**Lunch:** Main Restaurant: 13:00 till 15:00.

**Dinner:** Main Restaurant: 19:00 till 21:30

**“Primavera” a la Carte restaurant international cuisine:** from 19:00 till 22:00 (one visit per week, with minimum stay 7 nights, on “All inclusive” basis.

**“Primavera” restaurant:** skack time from 15:30 till 17:00

**Room service:** 24 Hours (extra charge).

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## **Bars:**

**Lobby Bar “Galleria”:** All Inclusive from 10:00 till midnight

**Lobby Bar “Galleria”:** Snack time: 10:30 -11:30; 15:30 -17:00

**Terrace Bar “Prima Scelta”:** All Inclusive from 11:00 till 18:00, from 20:00 till 23:00

**Beach Bar “Bella Vita”:** Soft drinks from 10:00 till sun set; light snack from 13:00 till 15:00

### **All Inclusive drinks:**

Water, local spirits (vodka, gin, rum, whisky, tequila, brandy), local wine (red, white served in the main restaurant only); Soft cold drinks (Cola, Fanta, diet Cola, juices, soda and tonic), selection of the cocktails.

Soft hot drinks (local espresso, local American coffee, local tea)

**All drinks served in cup/glass and one drink at a time.**

### **Non-inclusive drinks:**

Fresh juices, imported alcohol, local sparkling wine, bottled& canned beverage, Red Bull, Italian espresso, Turkish coffee

## **Conference Hall “Norhan”:**

Size: 64m<sup>2</sup>, Height: 3 M, Length: 8 M, Width: 8 m,

Maximum capacity: Class 16 Pax, Theater 30Pax, U-Shape 15Pax., Square 18 Pax

## **Conference Hall “Laila”:**

Size: 240m<sup>2</sup>, Height: 3 m, Length: 30 M, Width: 8 m

Maximum capacity: Class 90Pax. , Theater 150Pax. U-shape 45 Pax. Square 53 Pax

Banquet 100Pax. Reception 150 Pax, Dinner dances 100 Pax.

Equipment available: Screen , Overhead projector , Flip Chart ,CD player with speakers and amplifier, Internet access , Speaker Microphone clip/hand

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### Other facilities:

Cards accepted:	Visa, Master card
Doctor:	24 hrs. (Extra charge)
Wi-Fi Internet access:	Lobby area, roof top (free of charge),
Taxi service:	24hrs. Available (extra charge)
Laundry:	Available (extra charge)
Dry clean:	Available (extra charge)
Parking:	Available
Limousine:	Available (extra charge)

### Shuttle bus:

Every Sunday, Tuesday, Thursday:

From the hotel at 20:00 to Old Market and Neama Bay

Return: from Neama Bay at 22:15, from Old Market at 22:30

Round trip - 2\$ per person to Old Market; 4\$ per person to Neama Bay

### Beach:

We provide access free of charge to the sandy beach “**Bella Vita**” located in Sharm El Mayah close to old market area, ideal place for family with kids. **Beach bar service: from 10 am till 5 pm, light snacks from 1 pm till 3 pm**

**Palma Beach:** entrance fee 100 L.E. per person per day including: sun bed with umbrella (multi entrance is guaranteed), regular bus service between hotel and beach during the day ideal place snorkeling & chill out

Air conditioned Shuttle bus service to the beaches available during day light according to the time table placed in the reception, towels service available free of charge.

Sun beds:	available free of charge
Mattresses on the sun beds:	available free of charge
Umbrellas:	available free of charge

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