



Palma Di Sharm

Palma di Sharm Hollywood

Dear Guest,

It is with great pleasure that we welcome you to Palma Di Sharm Hollywood–Sharm El Sheikh.

Please rest assured that all the Team will do its utmost to make your stay with us as pleasant and as comfortable as possible. We take this opportunity to provide some information regarding your ALL-INCLUSIVE CONCEPT you may find useful to make your stay with us more enjoyable.

The all-Inclusive service starts at 10.00 & ends at 23:00. The All-inclusive program will end on the checkout day at 12.00 midday. Water, soft & local alcoholic drinks are served by glass. Wine is not served at any bar.

MAIN RESTAURANTS

- **Universal Studio** Buffet Restaurants
 - Breakfast 07.00 – 10.00
 - Lunch 13.00 – 15.00
 - Dinner 19.00 – 21.00

DRESS CODE:

Kindly be informed that swimming suites are not permitted in the Lobby. Shorts & sleeveless shirts are not permitted during dinner in all restaurants.

BARS & SNACKS

- **Le Terrace BAR** 18.00 – 23.00
- **POOL BAR** 10.00 – 17.00
- **Pool Bar SNACKS** (11.00– 12.00 / 16:00 – 17:00)

OTHER SERVICES

ANIMATION & Entertainments

- The complete day & evening program is displayed on the animation boards.
- Our Daily Entertainments Show Starts from 21:00 till 23:00
- Musical Fountain Show from 21:00 till 21:10 & 22:00 till 22:10.
- Belly Dancer Show Starts from 21:30.
- We have daily different Entertainments Program.

POOL/BEACH TOWEL SERVICE

- Opening hours: 08.00 – sunset. You can get your clean beach towel every day from the kiosk at the main swimming pool. Kindly be informed that it is not allowed to reserve sun beds. In case of lost towels or towels cards the amount of 200 EGP will be charged to your personal account. Please hand over the towel card upon check out to the front desk.

SAFE BOX

- Safe box is available in your room, free of charge. The hotel is not responsible for any valuable left unattended. The safe can be programmed, to open and close. The manual that explains the process of programming is displayed for your convenience.

TELEPHONE CALLS

To call another room please dial the room number. Local or overseas calls are only available through reception. To call reception please dial #1110.



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SERVICES OUT OF THE ALL –INCLUSIVE PACKAGE (AGAINST CHARGE)

- All drinks, requested by bottles.
- Fresh juices, espresso & Turkish Coffee.
- Laundry Service
- Medical Service (available 24hr through the reception desk) The hotel clinic is located next to the Theatre.
Telephone calls.
- Limousine service.

LAUNDRY

Kindly contact the housekeeping department.

Garments collected before 10:00 am will be returned on the next day after 7:00 pm. Kindly fill out the laundry list placed inside your drawer and enclose it with your garments inside the laundry bag.

SHUTTLE BUS (Beach)

From Palma di Sharm Resort	To Palma di Sharm Resort
9:30	13:30
13:00	17:00

LATE CHECK OUT

Please be informed that check in time is at 14.00 and check out time is at 12.00 noon.

The late check out supplement for a standard room is 30\$ till 18.00 and 50\$ till 20.00.

The late check out supplement for a family room is 40\$ till 18.00.

On the day of your departure please hand over your room Card and your towel card at 12.00 midday to the reception desks. If you require a late check out, please contact the reception desk one day in advance To check the availability.



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