

RESORT REFERENCE GUIDE

PRIMA LIFE MAKADI RESORT

Makadi, 30km Safaga Road - Hurghada - Red Sea - Egypt

Tel: + 20 65 359 02 50 -4 Fax: +20 65 359 02 55

Email: info@primalife-egypt.com

Web site www.primalife-egypt.com

GENERAL INFORMATION

Beach / Pool Working hours: from 8.00 till 18.00hrs. Towel cards handed upon Check-in, Hotel reserve the right to

Towel charge 10.00Euro for each lost of the card or the towel itself, if cards are not returned to front desk on

services departure date. Sun beds reservation is not allowed; towels and personal belongings will be removed and delivered to our Lost & Found office. For assistance please contact recreation team on the beach or on the pools.

Laundry service Open daily from 24hrs. Please use the relevant bag and fill in the form for a prompt service. Please contact the reception. Laundry services are against charge.

Internet Wireless internet connection is available free of charge in the hotel lobby area. Wi-Fi in the rooms is available at Reception for rent against charge.

For the assistance, please contact the Reception desk.

Visitors Visitors are requested to pay the All-inclusive day-use charge at the reception; otherwise visitors are only allowed to meet our hotel guests in the Lobby. No visitors are allowed to share guest room without proper registration at the Reception desk.

Mini-Bar Replenishing of the mini-bar is daily with water unless the "Do Not Disturb" sign is hanged on the room door.

Swimming all resort pools For the health & safety of all of our guests, appropriate swim attire is required to be worn in swimming pools. Cotton shorts or shirts, sport shorts, loose clothing or similar items are not permitted. Children in diapers are required to use waterproof protectors. The above requirements are not applied along the beach.

Aqua Park Slides are opened in the morning from 10:00hrs till 13:00hrs & in the afternoon from 15:00hrs till 17:00hrs.

Doctor Doctor Clinic working hours is from 09.00 till 13.00hrs and from 19.00 till 21.00hrs. Located next to the Spa.

The doctor is available 24hours in case of emergency!!!

Please contact Reception desk or dial the extension: 0 or 1

Guest Relations The Guest relations desk is located next to the reception in the Lobby area and is staffed from

09.00hrs till 17.00hrs. Please **dial extension: 7772**

Internal Operator 0

Phone Outside line 9

Numbers Reception 0 or 1

Guest Relation 7772

International and national calls are with extra charge.

Protection of As per the Egyptian law it is not allowed to serve alcoholic beverages or to smoke water pipes (Shisha) for

Minors anyone under 18 years old.

The Children under 16 years old are not allowed to stay in the Soho Disco after 23:00 hrs.

Breakfast box Please order your Breakfast or Lunch boxes one day in advance till 21:00hrs at the reception desk.

Restaurant The Prima Life Resort enforces a dress code in all restaurants in order to maintain the highest standards of service to all guests of all nationalities. The following attire is expected to be worn:

Rules

Breakfast & Lunch Shorts, sandals & covered beach wear are allowed, men are requested to wear proper T-shirt, polo shirts & dry shorts, and women must cover bikini / swimsuits with light summer dress or appropriate tops.

Dinner

- Men are required to wear trousers, decent shorts, decent shirts or polo's. Swimming Shorts & sleeveless shirts are not allowed
- Women are required to wear dinner dress or equivalent attire.

Management will always advise guests of the dress code regulations when needed and expect cooperation in order to maintain the standards of quality in the property.

The Prima Life is an All-inclusive Hotel, providing a large choice of food & beverage to guests' inside each outlet, removing food items from the restaurants is strictly prohibited. In case of a special food request; this is handled by the Restaurant Manager on individual basis & to be charge to the guest room.

Outlets Opening hours

Sky Light Lobby Bar:
 - Local Alcoholic Beverages, Non Alcoholic Beverages 24hrs

L'Express Pool Bar
 - Local Alcoholic Beverages, Non Alcoholic Beverage 24hrs
 - Late Breakfast From 10:30hrs till

12:00hrs - Snacks From 13:00hrs till

16:00hrs - Ice cream From 10:00hrs till 17:00hrs

La Playa Beach bar
 - Local Alcoholic Beverages, Non Alcoholic Beverage, Cocktails From 09:00hrs till

18:00hrs - Pop Corn From 21:00hrs till 01:00hrs
 From 10:00hrs till 17:00hrs

10:00hrs till 18:00hrs **Aqua Pool Bar** Local Alcoholic Beverages, Non Alcoholic Beverage From

No.8 Bar Billiard From 15:00hrs till 01:00hrs

Books & Coffee hot beverages 24hrs

23:00hrs - Danish, Croissants From 10:00hrs till 17:00hrs
 - English Cake From 17:00hrs till

15:00hrs till 01:00hrs - Cold Cut & Cheese From 23:00hrs till 10:00hrs

Khan El Khalili Oriental drinks & water pipe (shisha against charge) From

19:00hrs till 01:00hrs **Café de Makadi** Oriental drinks & water pipe (shisha against charge) From

01:00hrs **Mojito Bar** Beverage Mojito Cocktails From 19:00hrs till

Soho Disco From 23:00hrs till 03:00hrs

Theme restaurants reservation desk daily From 12:30hrs till

14:00hrs

Day	Theme night	Prima Vera Main Restaurant	Azurro Restaurant	L'Oriental Restaurant	Azurro Seafood Restaurant	Xclusive International Restaurant
Saturday	Breakfast Lunch Dinner Far East Late Dinner	07:00-10:00 13:00-16:00 19:00-22:00 22:30-01:00	Lunch 13:00-16:00 Ice Cream 10:00-17:00	19:00-21:00 (Prior reservation)	19:00-21:00 (Prior reservation)	19:00-21:00 (Prior reservation)

RESORT REFERENCE GUIDE

PRIMA LIFE MAKADI RESORT

Makadi, 30km Safaga Road - Hurghada - Red Sea - Egypt

Tel: + 20 65 359 02 50 -4 Fax: +20 65 359 02 55

Email: info@primalife-egypt.com

Web site www.primalife-egypt.com

Sunday	Breakfast Lunch Dinner Oriental Late Dinner	07:00-10:00 13:00-16:00 19:00-22:00 22:30-01:00	Lunch 13:00-16:00 Ice Cream 10:00-17:00	Closed	Closed	Closed
Monday	Breakfast Lunch Dinner Mexican Late Dinner	07:00-10:00 13:00-16:00 19:00-22:00 22:30-01:00	Lunch 13:00-16:00 Ice Cream 10:00-17:00	19:00-21:00 (Prior reservation)	19:00-21:00 (Prior reservation)	19:00-21:00 (Prior reservation)
Tuesday	Breakfast Lunch Dinner Seafood Late Dinner	07:00-10:00 13:00-16:00 19:00-22:00 22:30-01:00	Lunch 13:00-16:00 Ice Cream 10:00-17:00	19:00-21:00 (Prior reservation)	Closed	19:00-21:00 (Prior reservation)
Wednesday	Breakfast Lunch Dinner Italian Late Dinner	07:00-10:00 13:00-16:00 19:00-22:00 22:30-01:00	Lunch 13:00-16:00 Ice Cream 10:00-17:00	19:00-21:00 (Prior reservation)	19:00-21:00 (Prior reservation)	19:00-21:00 (Prior reservation)
Thursday	Breakfast Lunch Dinner Food court Late Dinner	07:00-10:00 13:00-16:00 19:00-22:00 22:30-01:00	Lunch 13:00-16:00 Ice Cream 10:00-17:00	Closed	19:00-21:00 (Prior reservation)	19:00-21:00 Romantic Dinner (Prior reservation, extra charge)
Friday	Breakfast Lunch Dinner International Late Dinner	07:00-10:00 13:00-16:00 19:00-22:00 22:30-01:00	Lunch 13:00-16:00 Ice Cream 10:00-17:00	19:00-21:00 (Prior reservation)	19:00-21:00 (Prior reservation)	Closed

Thank you for choosing Prima Life Resort - Makadi and wish you a memorable stay with us. We will be happy to assist

you with any special requests you may have.

Prima Life Makadi Management