

Dear Valued Guest,

We would like to seize the opportunity to thank you for choosing **Naama Bay Promenade Beach Resort** for your holiday. Trust you will enjoy your stay with us.
Please find the details of your **Soft All Inclusive Package and the Resort Regulations** below for your convenience. Kindly be informed that the All Inclusive Package starts by lunch on arrival day and ends by breakfast on departure day.

FOOD & BEVERAGE

(1) Sharm Buffet – Main Restaurant – offers international buffet service (Beach Side main building)

- Breakfast 07:00 - 10:00 * Juices, coffee & Tea
 - 10:00 – 11:00 Late Breakfast
 - Lunch 12:30 - 15:00 * Soft drinks
 - Dinner 18:30 - 21:30 * Soft drinks – **Dining Venue as advised.**
- All beverages to be consumed in the restaurants**
- Soup station 22:00 – 00:00

(2) Beach Side – Beach Bar – offers mid-day & afternoon pastries, ice cream and drinks

- Beverage service 10:00 - 22:00 *Soft drinks, coffee & tea
- Ice cream portions 16:00 - 17:00
- Snacks (Beach Restaurant) 13:00 – 15:00 & 15:00 – 16:00 (Fruits) , **Beach Side only**

SPORT & ENTERTAINMENT

- Daily entertainment program for adults & children is arranged by the Animation Team.
- Health club (work-out room, sauna & steam) is located on the ground floor and working by pre-entry & following instructions of social distance
- Inflated air-boats or mattresses are not permitted in pools and can be used in the sea only at own risk.

USEFUL TIPS FOR AN ENJOYABLE STAY

- 1- **Check out from hotel at 12:00 PM. Late check out with extra charge and subject of hotel availability & should be handled on the reception**
- 2- Beverages are served from the designated bars ONLY and during the specific timing as outlined above. Your beverages will be served by glass. Coffee Espresso & Cappuccino are served with extra charge.
- 3- We will serve **ONLY** one beverage at the time. No multiple orders of the same item for one person , No glasses, bottles, cans, any fruit and food are allowed to be moved away from the restaurants and bars.
- 4- **Mini bar items provided with extra charge**
- 5- For all meals in the restaurants, appropriate casual dress is required.
- 6- To enjoy a credit facility at any our F&B outlets and service it is required to leave a deposit at Front Desk upon arrival.
- 7- Not all prices include taxes and fees. You can check your bill at Reception at any time.
- 8- The hotel management reserves the right to stop serving any guest under the influence of alcohol.
- 9- It is not permitted to drink alcohol or other beverages in the pool at all times.
- 10- The management reserves the right to modify those permits without prior notice.

On behalf of my team, I wish you a wonderful stay and would like to thank you for choosing our Hotel for your vacation.

Best regards
Hotel Management