

## REHANA ROYAL BEACH Premium All inclusive

Dear Guests,

The Hotel Management has a pleasure to welcome you to Rehana Royal Beach and wish you a lovely stay. Please find listed below some of the information regarding our 24hrs All-Inclusive concept.

### RESTAURANTS & BARS

<b>Breakfast</b>	07:00 - 10:00 at Sunflower restaurant (Open Buffet)
<b>Lunch</b>	13:00 - 15:00 at Sunflower restaurant (Open Buffet)
<b>Dinner</b>	18:30 - 21:30 at Sunflower restaurant (Open Buffet)
	18:30 - 21:30 at A la carte restaurants (set menu)
<b>Early Breakfast</b>	05:00 - 07:00 at the lobby bar
<b>Late Breakfast</b>	10:30 - 12:30 at Food court
<b>Snacks</b>	15:00 - 17:00 at Food court
<b>Tea time</b>	17:00 - 18:00 at Food court
<b>Snacks</b>	13:00 - 15:00 at Beach bar
<b>Late Dinner</b>	22:30 - 02:00 at Italian Restaurant
<b>Cold Dinner</b>	02:00 - 05:00 at Italian Restaurant

### BEVERAGES

Only local brands of alcoholic drinks including beer, wine, spirits, soft drinks, water, tea and coffee. Beverages are served in glasses and included in all restaurants during meals. Wine by glasses is available at the main restaurant (during lunch and dinner), at a la carte restaurants.

**LOBBY BAR:** located at the reception area, opens from 05:00 till mid night.

**POOL BAR:** located down by the pool area, offers drinks and cocktails, and opens from 10:00 till sunset.

**BEACH BAR:** located down by the beach, open from 10:00 till sunset.

**FOOD COURT BAR:** at the ground floor where is the main dining restaurant located, opens from 10:00 till 04:30

**FONTANA BAR:** located beside the main restaurant building, opens from 19:00 till mid night

**MUSIC BAR:** opens from 23:00 till 01:00, all drinks with extra charge

### SPORTS

**Our all-inclusive program includes:** Volley ball, Tennis table, water polo, Aerobics, Darts, Tennis court till sunset (Rackets & Ball at reception, reservation is required)

### KIDS

Kids Club opens daily from 10:00 till 13:00 & 15:00 till 17:00 for 5 to 12 ages only.

### INFO CONTACTS

Please contact our Front desk on "0"

### GUIDELINES

- Check in time is 14:00 while Check out time is 12:00 noon
- Food and drinks are to be consumed in outlets.
- The guest is entitled for 2 visits to our A la carte restaurants (1 visit to each one: Italian & Oriental)
- Free access to internet is available only at the lobby area while high speed service will be charged.
- Free ice cream, pop corn, cotton candy available daily at Food court from 13:00 till 15:00
- Alcoholic drinks and Smoking are not permitted at healthy club.
- The hotel is not responsible for loss, damage or theft of cash, jewelry or other valuables left unattended in guest rooms. Safe deposit boxes are available for the safekeeping of these items.

*\* The hotel denies any responsibility for guest lost luggage or belongings not under his supervision during his stay and the hotel would accept a limited maximum liability of 200 EGP in case of guest lost or damaged luggage under our responsibility in the luggage room*

### IMPORTANT NOTICES

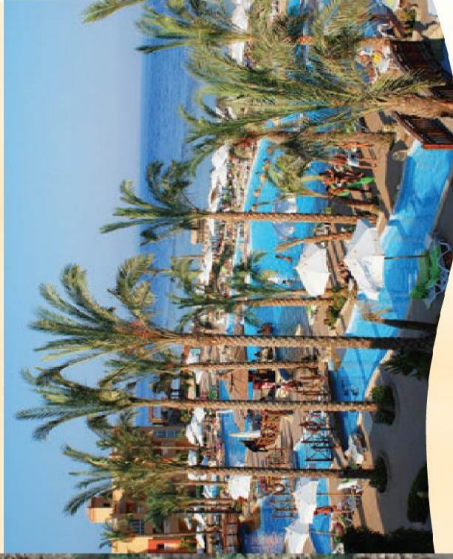
- A variety of a la carte restaurants are available with electronic pre-booking at guest relation office.
- Guest's bill can be charged directly to the room or paid on spot. Except outside guests.
- In case of losing towels or keys will be chargeable, contact reception for more details.
- Daily free bottle of water is served in the room.
- Children must be supervised by their parents.
- Smart dress code for dinner is a must, long trousers, no shorts or sleeveless shirt.
- Swimming suit is not allowed in the lobby.
- Medical services, telephone calls, laundry, billiards, shisha, champagne or wine in bottles, services not mentioned in the above list –against of charge.

**We wish you an enjoyable stay with us!**

1. VIP welcome drinks
2. Early c/in
3. Late c/out till 15:00 on the departure date (according to the hotel availability)
4. Fruit basket to the room upon arrival.
5. Mini bar upon arrival (cola- Fanta- sprite -juice).
6. Bottle of local wine upon arrival
7. Free access to a la carte restaurants (Italian, Asian, Oriental + Seafood menu once per stay).
8. Free Jacuzzi, Steam bath, Sauna – once per stay.(one of this)
9. Laundry service (once per stay – 1 bag).
10. Sports (Billiard, tennis courts in day and night time) – free of charge.
11. Turn down service by 17:00.
12. Free internet (7 day High-speed Wi-fi access for free per person).



# REHANA Hotels & Resorts



*Rehana World*

*The Essence Of Hospitality*

Nabq Bay, Sharm El Sheikh, Egypt.  
Tel: (+2069) 371 03 31 – 34 • Fax: (+2069) 371 03 30  
[www.rehanaresorts.com](http://www.rehanaresorts.com)

We Care!!  
Your comments highly appreciated  
[Customercare@rehanaresorts.com](mailto:Customercare@rehanaresorts.com)



- 1 Rehana shops arcade (Bank, Super Market and Pharmacy)
- 2 (Main gate) Welcome at Rehana Royal
- 3 Tennis court & multipurpose court
- 4 Main building
- 1st Floor
- Reception /Lobby Bar/Shops/ATM/Elevators
- Ground floor
- Business centre /Meeting rooms/SPA/Disco/clinic
- 5 Amphitheatre
- 6 Lake Bar
- 7 Fontana corner (pop corn, sweet potato & cotton candy)
- Food court:
- Ground floor
- Conference room
- "Rossini" Italian Restaurant
- "Shanghai" Asian Restaurant
- "El Tekia" Oriental Restaurant
- Terrace Cafe
- Shops/billiard
- 1st Floor
- "Sunflower" Main Restaurant
- "Prestige" Restaurant
- 8 Water Slides (Adult & Children)
- 9 Kids club
- 10 Pool Bar
- 11 "Moon Light" Sea Food Restaurant
- 12 Beach Bar & Snacks
- 13 Rehana Beach
- 14 Rehana Jetty
- 15 Shisha Corner
- 16 Diving Center
- Assembly point

**Welcome to Rehana Royal Sharm El Sheikh**  
**Ultra All Inclusive concept ( 24 Hours )**

<p><b><u>Sunflower Restaurant - Prestige restarant Non Smoking</u></b></p>	<p align="center"><b>Sunflower Restaurant - Pristige restarant</b></p> <p>Enjoy the mystique of the red sea during your meals, located in the front of Fontana on the first floor</p> <p>Breakfast: from 07:00 till 10:00 Hrs.  Lunch: from 13:00 till 15:00 Hrs.  Dinner: from 18:30 till 21:30 Hrs.</p>
<p><b><u>Italian Restaurant(Rossini) Lebanese Restaurant(EITekya) Asian Restaurant ( Shanghai) Non Smoking</u></b></p>	<p>A La Carte Restaurants located in the ground floor of the main restaurant building.</p> <p>Dinner time: from 18:30 till 21:30 Hrs.</p> <p>Late dinner in Italian Rest. Only from 22:30 till 02:00 Hrs.  Cold cuts in Italian Rest. Only from 02:00 till 05:00 Hrs.</p>
<p><b><u>A La Carte Restaurant Reservation System</u></b></p>	<p>Please make a reservation through the screen located in the lobby area, beside the reception desk.  2 times per week for all the A-La cart restaurants</p>
<p><b><u>Bars</u></b></p>	<p>1-Lobby bar from 05:00 till 23:00 Located in the reception area  05:00 till 07:00 AM early breakfast located in reception area.</p> <p>2-Pool bar from 10:00 till 17:00 Located by pool area</p> <p>3-Food Court Bar from 10:00 till 04:00 AM Located in the ground floor of the Main restaurant.</p> <p>4 – Beach bar 10:00 till 17:00</p> <p><b>Fresh juice and Turkish coffee and canned drinks are with extra charge. Only Local alcoholic brands are served, Beverage served in glasses, wine by glass is available in the main restaurant during lunch and dinner</b></p>
<p><b><u>Dress Code</u></b></p>	<p>Please note that swimwear can not to be worn in the Lobby &amp; Reception areas or in the Restaurants during breakfast, lunch and dinner. Please do not wear shorts, sleeveless shirts or slippers in the Restaurants during <b>dinner period</b>. It is not allowed for ladies to stay topless in the hotel public areas (including the Beach&amp; pools).</p>
<p><b><u>Food Court</u></b></p>	<p>Late breakfast from 10:30 till 12:30 located in the ground floor of the main building  Snacks from 13:00 till 17:00 located in the ground floor of the main building  Tea time from 17:00 till 18:30 located in the ground floor of the main building  <b>Ice cream, popcorn and cotton candy from 14:00 till 17:00 located in the ground floor of the main building</b></p>
<p><b><u>Beach area</u></b></p>	<p>Opening hours from 08:00 till 17:00 Hrs.</p>
<p align="center"><b>Wellness activities</b></p>	
<p><b><u>Sports area</u></b></p>	<p>Volley ball, tennis table and tennis court till sunset only are included. Advance reservation with reception desk is a must.</p>
<p><b><u>Fitness Center (+ 16 years old)</u></b></p>	<p><b>GYM:</b> Open from 08:00 to 20:00, free of charge. <b>For Health &amp; Safety reason all guest must wear sports custom. Located under the lobby</b></p>
<p><b><u>Aqua Park</u></b></p>	<p>Open daily from 10:00 till 13:00 and from 15:00 till 17:00.  For health and safety reasons, please follow the instructions before using the slides.</p>
<p><b><u>ANIMATION PROGRAM</u></b></p>	<p>Live music &amp; DJ Music</p>
<p><b><u>Dial (0) for customer care 24 hours</u></b></p>	<p>We care. Do not hesitate to contact us 24 hours, should we become of any further assistance.</p>
<p><b><u>Internet Service &amp; ATM Machine</u></b></p>	<p>Free WIFI is covered in the lobby area without any password. ATM machine in lobby for many exchange or to use your credit card</p>
<p><b><u>Beach Towels &amp; room Key card</u></b></p>	<p>Beach towels will are available in towel center in exchange to towel card. It is not allowed to reserve sun beds at the pools or at the Beach; any towels or personal belongings will be removed and put in Towel Center. Keep the social distance at least 2 meters. Your beach towels are packed in a plastic cover for your safety.  <b>In order to have a fresh towel daily, kindly give the towel back in the same day to the towel center, maximum by 17:00.</b>  <b>In case of losing the key card will be against charge of 5 USD per card. And Beach Towel with 20 \$ per each towel.</b></p>
<p><b><u>Safe Box</u></b></p>	<p>A digital safe is available in your room free of charge. An instruction paper in different languages is located above the safe box. Kindly keep your safe door open before you check out from the hotel. <b>The Management of Rehana hotels &amp; Resorts accepts no responsibility for valuable items left outside the safe box or in the open safe box.</b></p>
<p><b><u>Doctor</u></b></p>	<p>With Extra charge, on request service, for more details, just contact with our customer care EXT(0)</p>
<p><b><u>Check Out Time</u></b></p>	<p>Please let us know when we can pick up your luggage one day before your check out. Kindly be informed that <b>check out time is 12:00 noon</b>; please deliver back <b>room card and towel cards</b> and settle your account if you have any extra charges to pay. Late checkout for extra charge and upon hotel's availability. For more information please contact Reception team.</p>
<p><b><u>Room Cleaning Time</u></b></p>	<p>Times for room cleaning: daily from 09:00 till 18:00. According to WHO and COVID-19 New Rules, Room Cleaning each 48 hours.  Please make sure there is no do not disturb sign on the door knob.</p>

## Mosquito fumigation

On daily basis by SUN SET, there will be anti-mosquitoes healthy fumigation.

## Hotel Regulations and Health & Safety

- 1-Please refrain from entering roof tops of the buildings. Any damage or accident will be on your own risk. The Hotel Management will not take any responsibility for claims.
- 2-Please note that for Health & Safety reasons, **children should be supervised at all times** by an adult during their stay in the hotel. For your own safety, please ensure that children are always supervised while using or playing in the balcony and do not leave your children alone in the room. We recommend that you refrain from climbing, leaning on or over the balconies.
- 3-Due to Health & Hygienic reasons, we kindly request not to bring food or beverages from outside of the hotel.
- 4-Please inform Reception if you would like to invite a person from outside to the hotel. Kindly note that visitors are not allowed entering guest's room.
- 5-Concessionaires such as shops, limousine, and diving, spa, safari, beauty salon or sea scope are all third parties and they are not owned, managed or operated by the hotel, therefore usage of these activities is your own choice without any liability of the hotel side.



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2 (Main gate) Welcome at Rehana Royal

3 Tennis court & multipurpose court

4 Main building

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Reception /Lobby Bar/Shops/ATM/Elevators

### Ground floor

Business centre /Meeting rooms/SPA/Disco/clinic

5 Amphitheatre

6 Lake Bar

7 Fontana corner (pop corn, sweet potato & cotton candy)

Food court:

### Ground floor

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Assembly point