



Ultra All Inclusive Premium Concept

Welcome to Rixos Premium Seagate! Our aim is to ensure you feel the Rixos Touch during your holiday. This Information guide has been prepared to assist you in making the most of our facilities and experiencing an unforgettable holiday.

Enjoy our services 😊

DINING

TURQUOISE BUFFET RESTAURANT

GROUND FLOOR

Breakfast	07:00 - 11:00
Lunch	12:30 - 14:30
Dinner	18:30 - 21:30
Late Dinner	23:00 - 02:00

PEOPLE'S A La Carte**

(International Cuisine)

Breakfast	08:00 - 11:00
Dinner	19:00 - 23:00
Both meals are with reservation please see below for details	

FOOD COURT

Snacks 11:00 - 17:00

GOZLEME & AYRAN

Snacks 12:00 - 17:00

A LA CARTE RESTAURANTS**

Epicure	(French Modern)
L'Olivo	(Italian)
Asian	(Far East)
Lalezar	(Turkish)
La Churrascaria	(Brazilian)
the Mangal	(BBQ)
Teppenyaki	(Extra Charge)
Salt	(Seafood)

Reservations can be made online via the QR Code for the same day (until 16:00) and for the following day, from 09:00 until 21:00. Reservations are subject of availability. ***Dress code – smart casual – no sportswear, sports shorts, flip-flops. Please ensure you attend your reservation on time, any delay of 20 minutes or more will result in your reservation being cancelled

BARS

Lobby Bar (Premium Beverages) 24 Hours

Fountain Pool Bar 10:00 - 18:00

Tiran Island Beach bar 10:00 - 00:00

Lagoon Pool Bar 10:00 - 18:00

Rixos Arena

Entertainment Pool Bar 10:00 - 18:00

Detox Bar 07:00 - 19:00 (No Alcohol)

19:00 - 00:00 (Alcohol Available)

Rixos Premium Seagate offers 22 Items included in the Minibar; these items will be refilled once per day free of charge. Should you require this to be refilled more than once in the day you can contact the Rixos Online Butler Service? These items are to be consumed in the room only.

SERVICES NOT INCLUDED IN THE PREMIUM CONCEPT (Extra Charge)

Imported special wines & champagnes, Cabana, Teppanyaki menu, Phone, Fax, Laundry service, medical services, Shops, Massage & Angina Spa Treatments-Go-karting, Ferris wheel, carousel wheel, happy car

ENTERTAINMENT

Light Daily and evening activities are available with our Entertainment Team – please check the information board for further information. **Aqua Park** operates daily from 10:30 till 13:00 and 15:00 – 17:00. (The three towers will keep working during break time) Transportation starts at 10:30 from the Bust Stop beside Building 10

RIXY KIDS CLUB

Rixy Kids Club operates daily 09:30 - 12:30, 14:30 - 17:00, and 20:00 - 23:00. We kindly ask you to follow the Health & Safety

Procedures. These are in place to ensure a safe environment for your children

ANJANA SPA

Relax in our award winning "Anjana" Spa. Offering a wide variety of treatments. Please contact the Spa reception for any enquires or reservation. "Anjana" Spa opens from 09:00 - 20:00. You also have use of the very well equipped, modern fitness center - open daily from 06:00 - 20:00. Due to current Government Regulations the steam room is not operating. It is not permitted for children under the age of 12 to use the spa facility and under the age of 16 to use the fitness center

The Anjana Spa and Fitness center do not take any responsibility for the loss of personal belongings, valuable items or money left unattended.

STAY AT ONE ENJOY AT TWO

Rixos Premium Seagate guests can use all of the facilities of Rixos Sharm el Sheikh

Rixos Sharm el Sheikh is an Adult Friendly 18+ Resort. You are welcome to leave your children at the Rixos Premium Seagate Rixy Kids Club as children are not permitted in Rixos Sharm el Sheikh. The Bus to Rixos Sharm el Sheikh operates every 15 minutes from the Bus Stop located on the beach near Peoples International Restaurant (08:00-00:00)

CHECK IN & CHECK OUT PROCEDURE

Check in at 14:00 and Check Out at 12:00 midday. Please leave your luggage outside your room and contact Concierge (666) to collect it and deliver to reception. Please return your key upon check out to the reception. Your key card will deactivate at midday, if you require a late checkout please reactivate your card before midday of your departure day with the Reception. Please check availability and prices with our Reception Team 1 day prior to departure.

Wi-Fi is free and available in public areas and in your room. (Only for browsing, downloading is not permitted)

Money Exchange – there is an ATM machine available at the main entrance of the hotel (CIB Bank)

***Dress code is required in the hotel restaurants and outlets in the evening time.**

Information Channel – You will find all useful information, Room service menu and up - coming events on IPTV with few functions such as WI FI, different TV channels, USB

Phone – All rooms are supplied with direct dial telephones – to call from room to room please dial 5 followed by the room number – this service is free of charge. To call an outside line please dial 9 followed by the dialing code and phone number – this service is with charge.

Laundry Service – All rooms are provided with a laundry bag and price list – price is per item
– 1 Full Laundry Bag -15 USD

Very Important Information

Rixos Hotels Egypt's' top priority is the Health & Safety of both our Guests and Team Members. It is essential that you follow the Social Distancing Rules and all Procedures in place. Your room will be cleaned every day without exception – if you require just a refresh of certain amenities please the Rixos Online Butler Service. Gloves, masks and hand sanitizers are provided– please use them. The Hotel has the right to remove any person not following the procedures – our guests wellbeing is our top priority. Shisha is not permitted according to Local Government Regulations

The Hotel Management does not take any responsibility for the loss of personal belongings, valuable items or money that left in the room or public areas unattended. Please keep your belongings in the safe box provided in your room.

Please do not make any cash payment for any extra charge service, please sign your check and it is possible to pay and close your bill one day before or during check-out. Kindly note that our rooms are non-smoking rooms. Smoking of tobacco is permitted on terrace or balcony only. Smoking shisha in the room, balcony or terrace is not permitted

Any outside guests visiting the hotel will pay a fee according to the hotel price list. Kindly contact reception or Guest Relation for any information or assistance

Kindly note, that opening and closing times of hotel facilities can be change at any time through Rixos Management and are Subject to hotel availability and weather condition.