

# Hotel Data Sheet

## Hammamet Hotel & SPA

Name of hotel	Hammamet Hotel & SPA
Official category	4 Stars , Family CLUB
Official post address	Les Nevers 8050, Hammamet, Tunisia
Phone	58547880
Email	director@hhotel.com.tn
Country	Tunisia
Area	5 Hectares

Year of construction	1963
Year of last renovation	2019
What was renovated?	Restaurant and 50 rooms

TYPE OF CONSTRUCTION	
Bungalows	Yes
Annex Main building	Yes

Opening times	12 months
Spoken languages reception	AR/FR/ENG/RU/IT/GERM
Spoken languages animation	AR/FR/ENG/IT/GERM/RU
Spoken languages restaurant	AR/FR/ENG/GERM

PAYMENT METHODS			
Visa Card	Yes	Master Card	Yes
American Express	No	Debit Card	No
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	Yes		
If yes: WHICH OTHER currency?	CHF/EUR/SEK/KWD/USD/LKK/QAR/SAR/CAD		

Money exchange in the hotel	Yes		
Location of money exchange (e.g. reception)	RECEPTION		
Opening times of money exchange (from - till)	24/ 24		
Money exchange close to hotel	Yes	Distance to hotel	1 km
Cash machine in the hotel	No		
Cash machine close to the hotel	Yes	Distance to hotel	100 m

## Travel Connections

Airport	Ennfidha
Distance to airport	45 km
Taxi costs to airport	variable costs

Airport 2	Tunis Carthage
Distance to airport 2	70 km
Taxi costs to airport 2	variable costs

Next town	Hammamet
Distance to next town	3 km
Taxi costs to next town	variable costs

Distance to closest bus stop	2 km
Bus costs to next town	variable costs
Bus connection to next town (frequency per hour OR per day)	N/A

## Facilities & General Information

Distance to next supermarket	200 m
Distance to next hospital	1,3 km
Distance to next pharmacy	800 m
Distance to the beach	150 m
Hotel is directly located at the beach	No

Laundrette/washing room with self service	No
Laundry service	No
PLEASE SELECT:	Against charge

Maximum number of floors	2
Elevator/lift	No
Access to all rooms via lift	No

Pets are allowed	No
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Kiosk/mini-market in hotel	Yes		
Is a basic baby assortment available?	No		
Napkins	No	Baby food	No
Baby wipes	No	Creme	No
Baby bottle	No	Baby dummy	No
Souvenir shop in hotel	Yes		
Souvenir shop close to hotel	Yes	Distance to shop	0 m

Medical care in the hotel (against charge)	Yes		
Doctor (against charge)	Yes	Multilanguage speaking doctor	Yes
Infirmary/sickroom	No		
Medical care close to hotel	Yes		
Multilanguage speaking doctor can be called if needed	Yes		

Parking space	Yes
PLEASE SELECT:	Free Charge
Pre-reservation available?	No

Nightclub/disco in hotel (extra)	Yes
Games room	Yes
Bicycle rental at hotel	No

Car rental at hotel	Yes
Price per day, cheapest car category	variable costs
Rental of scooter	No

Car rental close to the hotel	Yes
Distance	2 km

## Pool & Beach

	Amount (how many?)	Depth (in metres)	Heated	Sweet water	Salt water
Active pool (outdoor)	Yes 1	40cm-160 cm	No	Yes	No
Children's pool	Yes 1	60cm	No	Yes	No
Indoor pool	Yes 1	70cm-160 cm	No	Yes	No

Sunbeds at the pool	Yes
PLEASE SELECT:	Inclusive

Sunbeds at the beach	Yes
PLEASE SELECT:	Inclusive

Parasols at the pool	Yes
PLEASE SELECT:	Inclusive

Parasols at the beach	Yes
PLEASE SELECT:	Inclusive

Public beach with separate section for the hotel	No
Public beach	No
Hotel's private beach (access only for hotel guests - no other people allowed)	Yes

Total length of beach section/coast (beach walks)	200m
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TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	No
Sand-gravel mix	No

Pool/beach towels	Yes
PLEASE SELECT:	Inclusive

Deposit for pool/beach towels	Yes
Amount of deposit	20 TND

## Awards & Certificates

ISO 9001 V 2018	Tripadvisor 2023 (certificate of excellence)
ISO 22000 V 2015	TOPHOTELS Russia 2019 (certificate of excellence)

## Additional Services

### General

Multilanguage speaking concierge/guest relation	Yes
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### Included Service(s) on Arrival

Welcome drink at reception	Yes
Luggage service	Yes
Bottle of water at the room	Yes
Fruit basket at the room	No

Snacks on early/late arrival available (upon request)	Yes
Snacks on early/late departure available (upon request)	Yes

### Internet in Public Areas

W-Lan Internet Access	Yes
PLEASE SELECT:	Inclusive
Available in these areas	Lobby and around the pool

LAN Internet Access	No
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### Child-Friendliness

Children toilets	Yes
Children sinks	Yes
Large windows	Yes
Chairs for children	Yes
Tables for children	Yes

Large relaxation area with mattresses	Yes
Lockable cupboards	No
TV	Yes
DVD-Player	Yes
Sunshade in front of kidsclub	Yes

Kids animation 4-7 years	Yes	
Multilanguage speaking animateur	Yes	all season

Kids animation 8-12 years	Yes	
Multilanguage speaking animateur	Yes	all season

Child care for children below 4 years	No
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Kids animation 13-17 years	No	
Multilanguage speaking animateur	No	all season

Children's playground	Yes
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Baby cots according to availability	Yes
PLEASE SELECT:	Inclusive

High chairs in the restaurant according to availability	Yes
PLEASE SELECT:	Inclusive

### Accessibility for Persons with Impairments (bookable at special request)

Hotel is wheelchair accessible	Yes
All areas reachable without stairs	Yes
Door width > 85 cm (public areas)	Yes
Elevator door width > 85 cm	No
Rooms are wheelchair accessible	Yes
Wheelchair accessible terraces	Yes
Wheelchair accessible balconies	Yes

All room doors widths > 85 cm	Yes
Accessible bath rooms	Yes
Space in front of WC at least 1,20 m	Yes
WC reachable from the side	Yes
Grab rail for WC	Yes

Shower is accessible	Yes
Shower is wheelchair accessible	Yes
Grab rail for shower	Yes
Space between bed and wall at least 1,20 m	Yes
Barrier-free access to public toilets	Yes
Disabled toilet in public areas	Yes
Passage bet.room and balcony/terrace accessible	Yes

Which room-type needs to be booked for handicapped people?	DOUBLE ROOM
Number of rooms (how many?) for handicapped people	3
Size in sqm of rooms for handicapped people	30

### Conferences & Meetings

Number of conference and meeting rooms (how many?)	2
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail
Multipurpose Conference Room with terrace	180	150	Yes	Yes	Yes	Yes	Yes
Main Conference room	80	70	Yes	Yes	Yes	Yes	Yes

### Conferences & Meetings / Equipment & Facilities

Daylight rooms	Yes
Air conditioning	Yes
Wireless-LAN	Yes
Divisible wall	No

Stage	No
Speaker's desk	Yes
Flipcharts	Yes
Mobile Screen	Yes

Mobile sound system	Yes
Laptop	No
Overhead projection	Yes
TV	No

DVD player	No
Beamer	Yes
Microphone (normal)	Yes
Wireless microphone	Yes

### Wedding & Honeymoon

Room decoration	Yes
PLEASE SELECT:	Inclusive

Wine	Yes
PLEASE SELECT:	Against charge

Water	Yes
PLEASE SELECT:	Inclusive

Wedding possible	Yes
Wedding packages (list services)	ON DEMAND

Price	ON DEMAND
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# Rooms

Total number of rooms 324

	Room category		Room category		Room category	Room category	Room category	Room category
	STD Double Room	SUP Double Room	STD Triple Room	SUP Triple Room	Quadruple Room	Family Room	Disabled Room	Suite
Number	105	33	105	24	40	8	3	6
Room type located in bungalow?	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
...or located in annex main building?	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
...or other								
Garden view	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Pool view	No	No	Yes	Yes	Yes	Yes	Yes	No
Balcony	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Balcony is furnished	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Terrace	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Terrace is furnished	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Balcony or terrace	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Bathub/WC	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Shower/WC	No	No	Yes	Yes	Yes	Yes	Yes	Yes
Hair dryer	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Telephone	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
SAT-TV	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Radio	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Internet Access (via W-LAN)	No	No	No	No	No	No	No	No
Air conditioning	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Heating	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Minibar	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
2 single beds	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Double bed	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Shampoo	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Soap	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

## Occupancy

	Double Room (STD OR SUP)	Triple Room (STD OR SUP)	Quadruple Room	Family Room	Disabled Room	Suite
Number	138	129	40	8	3	6
1	Yes	No	No	No	Yes	Yes
1+1	Yes	No	No	No	Yes	Yes
2	Yes	No	No	No	Yes	Yes
2+1	No	Yes	No	No	No	No
2+2	No	No	Yes	No	No	No
2+3	No	No	No	Yes	No	No
3	No	Yes	No	No	No	No
3+1	No	No	Yes	No	No	No
3+2	No	No	No	Yes	No	No
4	No	No	Yes	No	No	No
4+1	No	No	No	Yes	No	No
4+2	No	No	No	Yes	No	No
5	No	No	No	Yes	No	No
5+1	No	No	No	Yes	No	No

## Facilities & Service

Housekeeping	Yes	Towels change	Yes	
HOW OFTEN?	Every Day	HOW OFTEN?	Every Day	
Linen change	Yes	W-LAN at the lobby and around the pool	Yes	
HOW OFTEN?	3 times a week	PLEASE SELECT:	Inclusive	
SAT TV has these channels	RTL, PROSIEBEN, ZDF, ARD,sat1 ,RAI 1,RAI 2,M6,TF1, FR2, FR3, FR 24,polska tv ,Russia TV ,Tcheq tv			
Air Conditioner	Yes	Heating	Yes	
Controlled by hotel	Yes	Controlled by hotel	Yes	
Individually controllable	Yes	Individually controllable	Yes	
MONTHS OF OPERATION	From 15 June To 15 September		MONTHS OF OPERATION	From 01 December To 15 March
Mini Bar	Yes	Safe at the reception (deposit 50TND for the key)	Yes	
PLEASE SELECT:	Inclusive	PLEASE SELECT:	Inclusive	

# Food and beverage

## Restaurants

Name	Meals	Opening hours (HH:MM - HH:MM)	With Reservation	Buffet	Menu	Terrace	Non-smoking	Air conditioning	All inclusive
Les Oliviers	Breakfast	07:00 - 10:00	No	Yes	No	Yes	Yes	Yes	Yes
	Lunch	12:00 - 14:00	No	Yes	No	Yes	Yes	Yes	Yes
	Dinner	18:30 - 21:00	No	Yes	No	Yes	Yes	Yes	Yes
Snack Bar	Late Breakfast	10:00 - 11:00	No	Yes	No	Yes	No	No	No
	Afternoon snacks	16:00 - 17:30	No	Yes	No	Yes	No	No	Yes
	Late Snacks	21:30 - 23:00	No	Yes	No	Yes	No	No	Yes
Tunisian Restaurant	Dinner	19:00 - 21:00	Yes	Yes	No	Yes	Yes	Yes	Yes
Molly Beach Restaurant	Lunch	12:00 - 18:00	Yes	No	Yes	Yes	No	No	Against Charge

## Bars

Name	Opening hours (from - until) HH:MM - HH:MM	Terrace	Air Conditioning	Non-smoking	All Inclusive
MAIN BAR	18:00 to 00:00	Yes	No	No	Yes
POOL BAR	10:00 to 18:00	Yes	No	Yes	Yes
QUEEN VIC BAR	17:00 to 01:00	Yes	Yes	No	Against charge
BEACH BAR	12:00 to 20:00	Yes	No	Yes	Against charge

PS: The all inclusive beach bar serves only soft beverages & sandwiches

## Animation Facilities

Hotel provides Facilities for the following Activites

### Activities for Mini Club

Age

Treasure Hunt	Yes	Mini Golf	Yes	Billard Hollandais	No
water Volley	Yes	Mini Petanque	Yes		
Water Polo	Yes	Mini Dart	Yes		
Disguise	Yes	Mini Foot	No		
Workshops	Yes				

Comments

SHOWS

Comments

### Activities for Teenagers

Age

Volleyball	Yes	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	Yes
Beach volleyball	Yes	Aqua gymnastics	Yes	Jumping Fitness	Yes
Soccer	Yes	Water polo	Yes	Minigolf	Yes
Beach soccer	Yes	Water basketball	No	Table tennis	Yes

SHOWS & PARTIES

Comments

### Activities for Adults

Volleyball	Yes	Aerobic-/step aerobic/gymnastics	Yes	Billard american	Yes
Beach volleyball	Yes	Ping Pong	Yes	Jumping Fitness	Yes
Aqua Gym	Yes	Water polo	Yes	Minigolf	Yes
Petanque	Yes	Yoga Beach	Yes	Zumba	Yes
Darts	Yes				

Comments

SHOWS & PARTIES

Comments

## Sports

### Water Sports

Water sports center in hotel	Yes	Water sports center at the beach	Yes
PLEASE SELECT: <input type="text" value="Against charge"/>		PLEASE SELECT: <input type="text" value="Against charge"/>	
Surfing	Yes	Banana boat	Yes
PLEASE SELECT: <input type="text" value="Against charge"/>		PLEASE SELECT: <input type="text" value="Against charge"/>	
Water ski	Yes	Jetski	Yes
PLEASE SELECT: <input type="text" value="Against charge"/>		PLEASE SELECT: <input type="text" value="Against charge"/>	
Paragliding/Paddle	Yes		
PLEASE SELECT: <input type="text" value="Against charge"/>			

### Golf

Golf course at the hotel	No	Golf course close to hotel (either "Citrus" or "Yasmine")	Yes
Run by hotel	No	Run by hotel	No
Run by local provider	No	Run by local provider	Yes
PLEASE SELECT: <input type="text" value="Against charge"/>		PLEASE SELECT: <input type="text" value="Against charge"/>	

## Wellness

### General

Spa at hotel	Yes	Spa has a separate reception	Yes
Run by hotel	No	Offer of drinks (fitness drinks)	Yes
PLEASE SELECT: <input type="text" value="Against charge"/>		Spa is air-conditioned	Yes
Quiet location within hotel	Yes	Spa treatment by multilanguage speaking personnel	Yes
Water dispenser at all spa areas	Yes		
Offer of food (fruit/fitnessfood)	No		
Changing cabins with lockers	Yes		
Information about services by multilanguage speaking personnel	Yes		