

**BARUT**  

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**HEMERA**



**FACT SHEET**  
Summer Season

(01/04/2024 - 30/11/2024)

# FACT SHEET / SUMMER

(01/04/2024 - 30/11/2024)

## BLUE AND GREEN MEET IN SIDE!

Hemera offers a memorable holiday to its valuable guests with its traditional service approach, maximum quality principles and unceasingly developing vision. Located in one of Antalya's most beautiful settings, Hemera offers a unique accommodation experience throughout the year: 12 months and all four seasons accompanied by exceptional service quality on a property that embraces the natural surroundings under Side's vast blue sky.

## GENERAL INFORMATION

Hotel Name	Barut Hemera
Category	5* Hotel
Location	Side - Antalya
Telephone	0 (242) 753 24 50
Fax	0 (242) 753 24 58
Web Site	<a href="https://www.baruthemera.com">https://www.baruthemera.com</a>
E - Mail	hemera@baruthotels.com
Address	Side Mah. S.Demirel Blv.No.1 07330 Manavgat - Antalya
Total Area	55.000 m2

Opening Date	1990
Last Renovation	Winter season 2019 - 2020 All rooms
Concept	Ultra All Inclusive
Location	Beachfront
Number of Rooms	378
Beach	Sand
Number of Floors	3 - 4 Storey
Internet/Wireless	Free throughout the Hotel and in the rooms
Valid Credit Cards	Visa, Master Card



## DISTANCES AND TRANSPORTATION

Antalya Airport	60 km
Antalya City Centre	8 km - Manavgat
Side	3 km - By foot
Transportation opportunities	Bus, Taxi, Minibus (Antalya-Side-Manavgat-Alanya)
Location and length of the beach	80 m long, beachfront, private sand beach
Coastal Walking Trail	3,600 m
Closest hospital	Özel Anadolu Hospital - 1 km

## POOLS

Pool	Outdoor area	Indoor area	Fresh water	Heated	Depth (cm)	Volume (m <sup>3</sup> )	Size (m <sup>2</sup> )
Main Pool	•		•		140	1410	1000
Quiet pool (+16)	•		•		140	506	360
Relax pool	•		•	•	140	350	250
Children pool	•		•	•	40	10	26
Indoor pool		•	•	•	140	154	110
Swim-up 1	•		•	•	140	420	295
Swim-up 2	•		•	•	140	192	130

Main pool has two water slides.

\* Relax pool is heated between the dates 01.11 - 30.04

\* Children pool is heated between the dates 01.11 - 30.04

\* Swim Up 1 - 2 pools are heated between the dates 01.11 - 30.04

\* Heated indoor swimming pool is available between the dates 01.11 - 30.04

\*\* The date/time of operation of the units and heating the pools are determined by the hotel management according to weather conditions.


\*The facility shall remain entitled to modify the service concept as based on the resolutions adopted by the World Health Organization, the Ministry of Culture and Tourism of the Republic of Turkey and the Ministry of Health of the Republic of Turkey and also the local authorities during the course of the normalization process implemented with respect to the Covid-19 by the Ministry of Culture and Tourism of the Republic of Turkey.

## ROOMS

Room Type	Number of rooms	m2	Features	Capacity
Superior Land View Room	175	32	There are one french bed and one single bed or one sofa bed. With shower, WC, air-conditioning, telephone, LCD- TV with Digital SAT, hairdryer, minibar, safebox, kettle, tea and coffee, Wireless internet access , bathrobe, hotel slippers, balcony. Parquet-flooring. Nespresso Essenza plus Espresso Machine and daily 4 free tablets. Iron & Iron board on request and can be hold throughout the stay.	Max. 2+1 or 3 person
Superior Room Side Sea View	15	32	There are one french bed and one sofa bed. With shower, WC, air-conditioning, telephone, LCD- TV with Digital SAT, hairdryer, minibar, safebox, kettle, tea and coffee, Wireless internet access , bathrobe, hotel slippers, balcony. Parquet-flooring. Side sea view. Nespresso Essenza plus Espresso Machine and daily 4 free tablets. Iron & Iron board on request and can be hold throughout the stay.	Max. 2+1 or 3 person(extra bed for 3rd Adult)
Superior Room With Jacuzzi On Balcony	15	32	There are one french bed and one single bed or one sofa bed and a Jacuzzi available on the balcony.With shower, WC, air-conditioning, telephone, LCD- TV with Digital SAT, hairdryer, minibar, safebox, kettle, tea and coffee, Wireless internet access , bathrobe, hotel slippers, balcony. Nespresso Essenza plus Espresso Machine and daily 4 free tablets. Parquet-flooring. Iron & Iron board on request and can be hold throughout the stay.	Max. 2+1 or 3 person
Handicapped Rooms	3	32	There is one french bed. Special design bathroom, shower /WC air-conditioning, telephone, LCD- TV with Digital SAT, hairdryer, minibar, safebox, kettle, tea and coffee, Wireless internet access , bathrobe, hotel slippers, balcony. Parquet-flooring. Those rooms are situated at the ground floor. Nespresso Essenza plus Espresso Machine and daily 4 free tablets. Iron & Iron board on request and can be hold throughout the stay.	Max. 2 person
Deluxe Room Garden View (4 Rooms Adapted as Pet Friendly)	50	34	There are two single beds and two pullout sofa beds. With shower, WC, air-conditioning, telephone, LCD- TV with Digital SAT, hairdryer, minibar, safebox, kettle, tea and coffee, Wireless internet access , bathrobe, hotel slippers, iron and iron board, Parquet-flooring, balcony. In Pet Friendly rooms, there are one double bed and one convertable sofa(became 2 single beds when opened). Nespresso Essenza plus Espresso Machine and daily 4 free tablets.	Max. 2+2 or 3 person
Deluxe Room Side Sea View	26	34	There are two single beds and two pullout sofa beds. With shower, WC, air-conditioning, telephone, LCD- TV with Digital SAT, hairdryer, minibar, safebox, kettle, tea and coffee, Wireless internet access , bathrobe, hotel slippers, iron and iron board, Nespresso Essenza plus Espresso Machine and daily 4 free tablets. Parquet-flooring.	Max. 2+2 or 3 person
Deluxe Room With Jacuzzi On Balcony	14	34	There are one french bed and one single bed and a Jacuzzi available on the balcony. With shower, WC, air-conditioning, telephone, LCD- TV with Digital SAT, hairdryer, minibar, safebox, kettle, tea and coffee, Wireless internet access , bathrobe, hotel slippers, iron and iron board, balcony. Nespresso Essenza plus Espresso Machine and daily 4 free tablets. Parquet-flooring.	Max. 2+1 or 3 person
Deluxe Room Swim Up	22	34	There are one double bed and one single bed (or two pullout sofa beds). Shower, WC, airconditioning, telephone, LCD- TV with Digital SAT, hairdryer, minibar, safebox, kettle, tea and coffee, Wireless internet access , bathrobe, hotel slippers, iron and iron board, terrace. Upon request, Turn Down service available on these room type. Parquet-flooring. From May to October drinks served in the room between certain hours. Nespresso Essenza plus Espresso Machine and daily 4 free tablets.	Max. 2+2 or 3 person
Family Room	43	41	Consists of two sleeping rooms, in one sleeping room there is a double bed and in the other one there are two single beds. Sections are separated by a door. With shower, WC, air-conditioning, telephone, LCD- TV with Digital SAT, hairdryer, minibar, safebox, kettle, tea and coffee, Wireless internet access , bathrobe, hotel slippers, iron and iron board, balcony. Nespresso Essenza plus Espresso Machine and daily 4 free tablets. Parquet-flooring. Iron & Iron board on request and can be hold throughout the stay.	Max. 3+1 or 4 person
One-Bedroom Residence	6	54	One bedroom and one living room. Bedroom is laminate parquet flooring, living room is covered with tiles. In the bedroom one double bed and one single bed. Living room with table and sofa. The Residence have split air conditioning. With shower, WC, telephone, LCD- TV with Digital SAT, hairdryer, minibar, safebox, kettle, tea and coffee, Wireless internet access , bathrobe, hotel slippers, iron and iron board, balcony. Nespresso Essenza plus Espresso Machine and daily 4 free tablets.	Max. 4 person
Two-Bedroom Residence	3	72	Two bedrooms and one living room. First bedroom has a Double bed, second bedroom has two single beds. Living room with table and sofa. Other features are the same as One -Bedroom Residence.	Max. 5 person

**Total Number of Rooms: 376**




  
**Main Restaurant Total Capacity: 658**  
**Indoor Capacity: 440**  
**Terrace Capacity: 218**

### Hemera Restaurant

-Open Buffet & Main Restaurant-

In our main restaurant, we open the doors to a dining experience where you always find what you want. Elegant presentations and lively décor ensure that each meal at Hemera Restaurant is pure pleasure, as you enjoy the most appealing flavours in Turkish and world cuisine. In addition to the wide range of dishes at the open buffet, you may also select grilled items prepared on the outdoor barbecue.

Breakfast (open buffet)	07:00 - 10:30	Hemera Restaurant
A la carte Breakfast (Paid)	07:00 - 10:30	Sofra A la carte
Late Breakfast (open buffet)	10:30 - 11:00	Hemera Restaurant
Lunch (open buffet)	12:30 - 14:30	Hemera Restaurant
Afternoon Snacks (Menu)	12:30 - 15:00	Olive Restaurant (01.05)
Afternoon Snacks (Menu)	12:30 - 15:00	Meltem Burger House
Afternoon Snacks (Menu)	12:30 - 16:00	Kumsal Beach Bar
Pancake	11:00 - 15:00	Kumsal Beach Bar
Late Snacks	16:00 - 18:00	Kumsal Beach Bar
Patisserie (coffee, cakes, ice cream..)	10:00 - 18:00	Hanimeli Patisserie
Dinner (open buffet)	19:00 - 21:30	Hemera Restaurant
Night Menu	23:00 - 07:00	Hemera Restaurant

*\*\*In a la carte restaurants, for stays between 3 to 7 days, one of the available restaurants can be booked once a week. For stays over 7 days, additional reservations can be made.*

*\*\* In accordance with the dress code and in consideration of other diners, guests wearing shorts, swimwear and slippers are not permitted at our restaurants.*

*\*\* The operation days and times of the units are determined by the hotel management according to seasonal conditions*

*\*\* The vegetarian foods provided in our Main Restaurant during meal times. We have Vegan and Gluten-free food available upon request*

### HANIMELİ PATISSERIE



Bursting with unlimited choices that include fresh pastries, cakes, buns and croissants, Hanimeli Patisserie greets guests with delicious cookies and macarons, as well as ice cream varieties, drinks and wonderful coffees.

Serves free of charge during summer and winter periods.

**Akdeniz Restaurant**  
-International Cuisine-



**Service times: 19:00-21:30**  
**Capacity: 30 pax**

At Akdeniz, we deliver different tastes from all over the world to your table. Akdeniz in Hemera is gaining a reputation for its exciting menu: guests seeking new tastes will find their perfect dining experience at Akdeniz. Going beyond the limits, Akdeniz presents a select menu of dishes from the French, Italian and Turkish culinary traditions, along with an expansive wine cellar (some wines may be charged separately). With its tranquil atmosphere and classic décor, unlimited services at Akdeniz Restaurant at Hemera will make you feel special.

**Sofra Restaurant**  
-Turkish Cuisine-



**Service Times: 19:00-21:30 (01.05 - 31.10)**  
**Capacity: 70 pax**

One of the most prominent names among Antalya's fine Turkish restaurants, Sofra offers you the chance to enjoy Turkey's world-renowned gourmet delicacies with the special presentations of our master chefs. Sofra Restaurant has a rich menu embracing Turkey's national dishes - from ezogelin soup to kebab varieties, from sautéed meats to hazelnut lahmacun, and more. As an added bonus, Sofra's convenient location next to the mini disco gives you and your children freedom to enjoy your meal at leisure. After dining at Sofra, make a getaway and end your day with a wonderful traditional dessert.

**Sushi Restaurant**

-Far Eastern Cuisine-

**Service Times: 18:00-23:00 (01.05 - 31.10)**  
**Capacity: 20 pax**

Barut Hemera now offers "Sushi Restaurant" service!

"Meltem Sushi Restaurant", the new spot of Barut Hemera, was put into service next to Meltem Bar in summer 2021. With great interest by the guests of Hemera, Meltem Sushi Restaurant has managed to be among the favorite spots of the hotel with its rich variety of sushi, delicious Far Eastern dishes and proven gastronomic mastery of Hemera.

Reservations for Meltem Sushi Restaurant, offering A'la carte service for fee, are booked through the Guest Relations desk of the hotel.

\*\* Reservations are required to use the A La Carte Restaurants.

\*\* The operation days and times of the units are determined by the hotel management according to seasonal conditions.

**Sandal Restaurant**  
-Fish & Seafood Restaurant-



**Service times: 19:00-21:30**  
**Capacity: 40 pax**

With its stylish, simple décor, Sandal delivers the stars in the skies of Antalya to you in a breezy open-air environment. An unlimited, fresh and delicious seafood feast awaits you at Sandal during the summer months. Advance booking is required.

**Olive Restaurant**  
-Italian Cuisine-



**Service Times: 19:00-21:30 (01.05 - 31.10)**  
**Capacity: 60 pax**

Located near the Swim Up Rooms at Hemera, Olive presents a unique choice for guests seeking a stylish dining experience and casual ambience. The Unlimited All experience at Olive Restaurant includes popular Italian delicacies – as delicious here as they are in their native environments. With a daytime menu almost as extensive as the evening selection, you can enjoy a feast of flavour, from mozzarella to pizza, and from tiramisu to lasagne in the evenings. Elegant Italian accents and intimate corners make Olive a memorable Mediterranean restaurant.



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### SIDE LOUNGE LOBBY BAR

Stylish enough for a cool night, and at your service 24 hours a day, the Lobby Bar provides unlimited service to our guests with local and foreign brands, as well as soft drinks and delicious cocktail varieties.

**-Working Hours: 24 hours-**

WHISKEY	BRANDY
TEQUILA	DIGESTIVE
WINE	LIQUEUR
SPARKLING WINE	VODKA
BEER	GIN
COCKTAILS	RUM
RAKI	

*\*\* Beverage brands and types are subject to change without notice.*



**NON-ALCOHOLIC BEVERAGES:** Coca-Cola, Cola Zero, Fanta, Sprite, Schweppes Tonic, Bitter Lemon, Ice Tea Peach-Lemon, Juices, Water, Mineral Water, Ayran, Dry Lemon, Lemonade, Milk.

**HOT BEVERAGES:** Jacobs Coffee (Cappuccino, Americano, Espresso, Cafe Latte, Hot Chocolate), Doğadan Herbal Teas, Mehmet Efendi Turkish Coffee.

### KUMSAL SNACK BAR\*\*



**Service Times: 10:00 – 01:00 (01.05 - 31.10)**

Gaze at the Mediterranean from Kumsal Bar, set among the lush trees of Hemera. Cooler flavours await you at the point where the Mediterranean's deep blue meets Hemera's green. Kumsal Bar offers open buffet and à la carte menus, as well as fish and meat grills, and snacks such as hamburgers, pizza and chips throughout the day. A rich menu includes a salad, dessert and fruit buffets, plus a pasta corner. Indulge in uninterrupted sunshine and beach time at Hemera Bar – along with homemade pancakes and ice cream

*\*\* Bar Contents are the same as the content specified in the Lobby bar.*

*\*\* The operation days and times of the units are determined by the hotel management according to seasonal conditions.*

### MELTEM POOL BAR\*\*



**Service Times: 10:00 – 23:00**

You could stay in the pool forever, thanks to Meltem Pool Bar with poolside service for guests who love the water! Tasty snacks, along with refreshing cocktails and soft drinks, enhance your day in the sun even more.

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## OLIVE BAR



Service Times: 10:00 – 18:00 (01.05 - 31.10)

A la carte Italian Restaurant Olive provides bar service during the day from 10:00 to 18:00. You can enjoy the Unlimited-All concept, with Italian tastes and specialities throughout the day and an Italian "snack" menu from 12:30 to 15:00, at the Olive Bar, located in the Swim-Up room area. Choose Barut Hemera for a more unlimited holiday experience!

## HEMERA BAR



Serves only in the Winter season. 10:00 - 23:00

Hemera Bar will also be an indispensable meeting point for winter evenings with its comfortable new design and fire place.

*\*\* Bar Contents are the same as the content specified in the Lobby bar.*

*\*\* The operation days and times of the units are determined by the hotel management according to seasonal conditions.*

## BEVERAGE MENU

### APERITIFS - VERMOUTHS

Yeni Raki  
Tekirdag  
Efe Raki  
Raki Efe Gold  
Tekirdag Gold  
Topkapı  
Yesil Efe  
Burgaz Göbek  
Martini (Dry, Bianco, Rosso )  
Vermouth (Dry, Bianco, Rosso )  
Garrone Bitter  
Campari Bitter  
Aperitivo  
Aperol  
Limoncello

### LIQUER'S

Irish Cream  
Sheridans  
Amaretto Di Saranno  
Kahlua  
Archer's  
Southern Comfort  
Safari  
Tia Maria  
Malibu  
Baileys  
Shamrock's

### GIN

Beeafeater Gin  
Beeafeater Pink  
Gordon's Gin  
Gordon's Pink

### VODKA

Smirno  
Absolut Blue  
Absolut Vanilla  
Absolut Raspberry  
Absolut Citron  
Absolut Pears  
Absolut Mandarin  
Finlandia  
Smirno Apple  
Glutenfree Vodka

### RUM

Havana Club Blanco  
Negrita Dark  
Captain Morgan (Light, Dark, Gold)  
Negrita

### TEQUILA

Tequila - Olmeca Silver  
Mariachi  
Tequila Las Tres Santas

### DIGESTIVES

Sambuca  
Fernet Branca  
Jagortroum

### SCOTCH WHISKY

Dimple  
The Famous Grouse  
Johnnie Walker Red Label  
Chivas Regal 12 YO  
Johnnie Walker Black Label 12 YO  
Ballantine's  
J&B/Consol of the Scotland  
Long John  
100 Pipers  
Vat 69

### MALT WHISKY

Glenlivet

### TENNESSEE WHISKEY

Jack Daniel's  
Jack Daniel's Honey

### BOURBON WHISKEY

Jim Beam White  
Bulleit

### IRISH WHISKY

Jameson

### COGNAC & BRANDY

St Remmy  
Brandy Paul Chapman Napeleon  
Metaxa 7\*

### SOFT DRINKS

Soda  
Sparkling Water  
Energy Drink  
Coca Cola  
Coca Cola Light  
Coca Cola Zero  
Fanta  
Sprite  
Schweppes Tonic  
Schweppes Bitter Limon  
Ayran  
Iced Tea  
Ginger Ale  
Lemonade  
Selection of Fruit Juices  
Fruit Flavored Sparkling Water

### BEER

Efes Pilsen Draught 33 cl  
Becks Draught 33 cl

### CHARGED BEVERAGES

### PREMIUM WISKIES

Glenmorangie 10 Years (70 Cl)  
Glenfiddich 12 Year (70 Cl)  
Chivas Regal 18 Years (70 Cl)

### COGNAC

Martel V.S. (70 Cl)  
Remy Martin V.S.O.P (70 Cl)

### GIN

Hendrick's Gin (70 Cl)  
Tonqueray Cin (70 Cl)

### VODKA

Beluga Noble (70 Cl)  
Gray Goose (70 Cl)

### LIQUER'S

Jägermeister (100 Cl)

*\*Charged beverages can be buy as bottle only.*

*\*The bottle price of all alcoholic beverages included in the All Inclusive concept is € 60.*

*\*Jack Daniel's, Chivas Regal, Jameson and Glenlivet whiskies are do not be served at Main Restaurant.*

*\*The list of house wines and sparkling wines which are served within all inclusive is can be found at all the restaurants and bars.*

**\*The alcoholic beverages mentioned above may vary, depending on the supply situation, with their substitutes.**

## BARY STAR MINI CLUB (4 - 12 years)



Naturally, our hospitality extends to our youngest guests: Thanks to a variety of events organized by the professional team of Bary Star, children between the ages of 4 and 12 can play in a secure playground (Kids below 4 years old require parental supervision). We care about the social areas where children meet each other and make new friends.

Barut Hemera Hotel continues to make your life easier with Bary Star, designed for children to enjoy pleasant, safe playtime. Please inform our team at the time of your booking to take advantage of Bary Star benefits. If you specify your request, you will be provided with the necessary equipment for the duration of your stay. You can also find baby food and diapers at the hotel's market.

We also offer babysitting services by the professional and reliable Bary Star team. Simply make a reservation and professionals will look after your baby while you enjoy Barut Hemera.

What is most precious to you is also precious to us!

## BARY STAR CONCEPT (0 - 3 years) \*\*

- Baby Cot
- Baby Stroller
- Baby Phone (Only for use between balcony and room)
- Carry Cot
- Changing Mat
- Baby Bath
- Potty/ Baby Toilet Seat Cover
- Baby Bathrobe
- Bib
- Bottle warmer
- High chair
- Bed Rail
- Step Stool
- Baby BathSet (Shampoo, Bath Sponge, Shower Gel, Body Lotion, Wet Wipes)

## YOUTH CLUB



## SPORTS AND ACTIVITIES

### FREE SERVICES

- Fitness Center
- Step - Aerobic
- 1 tennis court (Synthetic Turf)
- Table Tennis, boccia, darts
- Aqua Gym
- Morning Gymnastics
- Mini Football
- Beach Volleyball\*



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## PAVILLON



Take advantage of the opportunity to spend quality time with your loved ones amid legendary trees and the sparkling blue waters of the Mediterranean! Enjoy your own special feast on comfortable cushions in your tulle-draped pavillon, with the Turkish Restaurant and the Beach Bar close by. Guests can also benefit from our pavillon service for an additional surcharge. Our day or evening of programs are particularly appealing to honeymoon couples seeking an intimate space, or to guests who want a more private dinner in a beautiful setting.

## HONEYMOON CONCEPT



Benefits;

- Fruit basket •Sparkling wine •2 Rose •Special bathroom set-up
- Honeymoon T-shirts •Greeting card •Breakfast service to room •A candlelit dinner at A'la Carte restaurant on a desired evening •Chocolate in Barut Hemera Box •20% discount on extra purchases (Spa, Paid Import Spirits, Gazebos)

## OTHER SERVICES

### FREE SERVICES

- Minibar
- Safe (in the room)
- Deckchairs, Mats and Beach Towels
- Mini Club (4-12 years)
- Daily Sport Animation
- Iron and ironing board (on request)
- Aerobic / Gym / Step
- Fitness Center
- Turkish Bath / Sauna
- Table Tennis
- Tennis Courts (Court lighting)

- Minigolf
- Disco
- Bathrobe, Hotel Slippers, Kettle
- Waterslides
- Children Playground
- Beach volleyball
- Wireless internet access
- Billard (Arcade Saloon)
- Mini Football
- Table Soccer (Arcade Saloon)
- Game Console (Arcade Saloon)

### PAID SERVICES

- Car Rental
- Doctor and Nurse
- Photoshop
- Laundry and Dry Cleaning Services
- Telefon and Fax
- All shops (Market, Butique, Silver Shop, Optics)
- Hairdresser
- Skin and Body Care
- Massages, Beauty Treatments
- Arcade Saloon

## CONGRESS & MEETING



Computer Connected BARCOVISION  
(Data Projection Device)  
1 (subject to a charge)

• Mobile Curtain (1.8x1.8)	1
• Speaker's Chair	1
• Laser Pointer	1
• Flipchart	1
• Wired Microphone	2
• Headset Microphone	2
• Computer Connected Barco-Vision	1

MEETING ROOM	Width (m)	Length (m)	Area (m2)	Height (m)	Theatre set-up	Classroom set-up	U Set-up	Reception
	10	15	150	3.1	80	50	40	80



We offer "Pet Friendly Hotel" service for our guests who have pets so that they are not separated from their friends on holiday.

#### Barut Hemera Terms & Conditions for Pet Admission:

- As with all the other indoor areas, pets are not allowed in the reception and lobby areas, so please keep your pet in a carrier bag during check-in.
- Including the spa center , pets are not allowed in indoor and outdoor areas where gastronomic services, are provided (Main Restaurant, Patisserie, À la carte restaurants, Snack restaurant, etc.). In outdoor areas (Meltem Pool Bar, Beach Bar, or Beach area, etc.), we kindly request you to keep your pets in a carrier bags. During animation activities, to ensure the comfort of other guests, it is important not to bring our pets to these areas.
- Pets weighing up to 8 kg are welcome.
- Maximum "1" pet can stay in the same room.
- The accommodation fee for pets is € 25 per day, payment can be settle upon check-in to cover the duration of the stay.
- Tropical species and species with international travel bans are not allowed.
- The valid vaccination record must be presented during the check-in. Animals without passport/vaccination record cannot be accepted.
- They can only be walked on a leash on the walkways within the hotel, hygiene rules must be followed during walking. The care, feeding, and walking of pets are the responsibility of the owner. Pets are allowed in the green area of the Pety Friendly room terrace and on the walking paths, provided they are not released. They cannot be stroll at any area other than the specifieds.
- The needs of the pet such as care, feeding, walking must be carried out by the owner.
- If your pet is not happy travelling or staying in a place other than the area where it lives, we recommend that you do not bring your pet friend with you for its peace of mind.
- In case of a complaint about the noise in a Pet Friendly room, the hotel management will ask the room owner to provide a solution.
- If the noise cannot be resolved, it may be requested to terminate the stay.
- Hotelier retains the right to confirm pet bookings if Pet Friendly rooms are available. Since the determined Deluxe Garden view rooms will be adapted to the pet friendly concept, it will not be possible to stay in rooms other than the room type and number which are determined by the hotel management.
- Pets cannot be brought directly to the hotel without prior approval from the hotel.
- The hotel management has retain the rights to request the passport information of the pet to be accommodated at the reservation stage or before check-in, if necessary.
- Time of the room cleaning must be communicated and determined in advance. During the cleaning process, pets should be out of the room.
- You agree that you are responsible for any personal injury and damage to hotel equipment caused by your pet. Our hotel management does not accept any debts and damages that may arise for this reason and our management cannot be held responsible for such situations. Our hotel reserves the right to charge the damage amount to your account in case of damage.
- In the event of noise complaints from other guests and the inability to resolve the noise issue, entry with the pet beyond the permitted areas, and failure to demonstrate a cooperative attitude, the hotel management reserves the right to terminate the stay. At this stage, the remaining accommodation fee will be refunded through the channel of purchase.