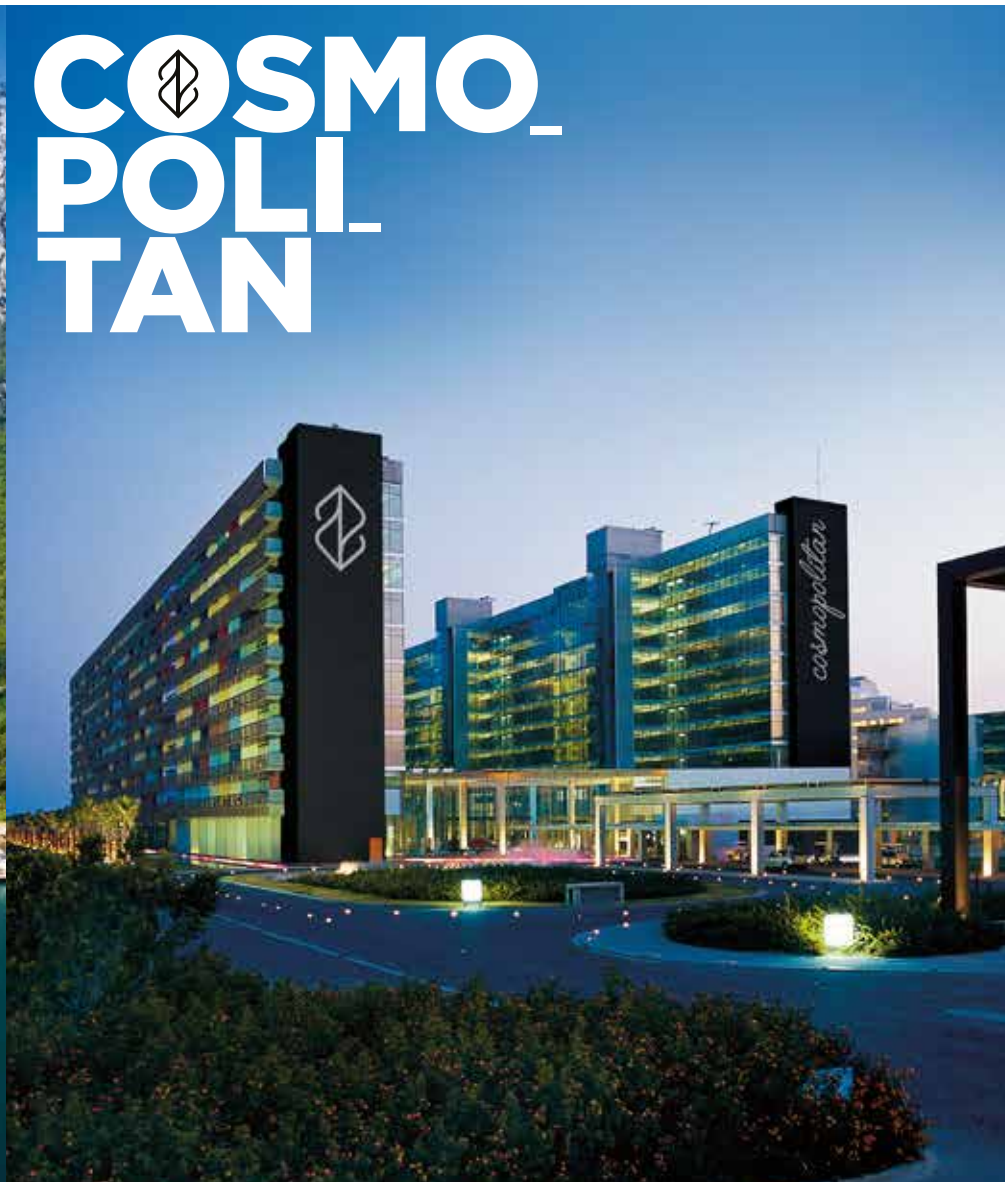
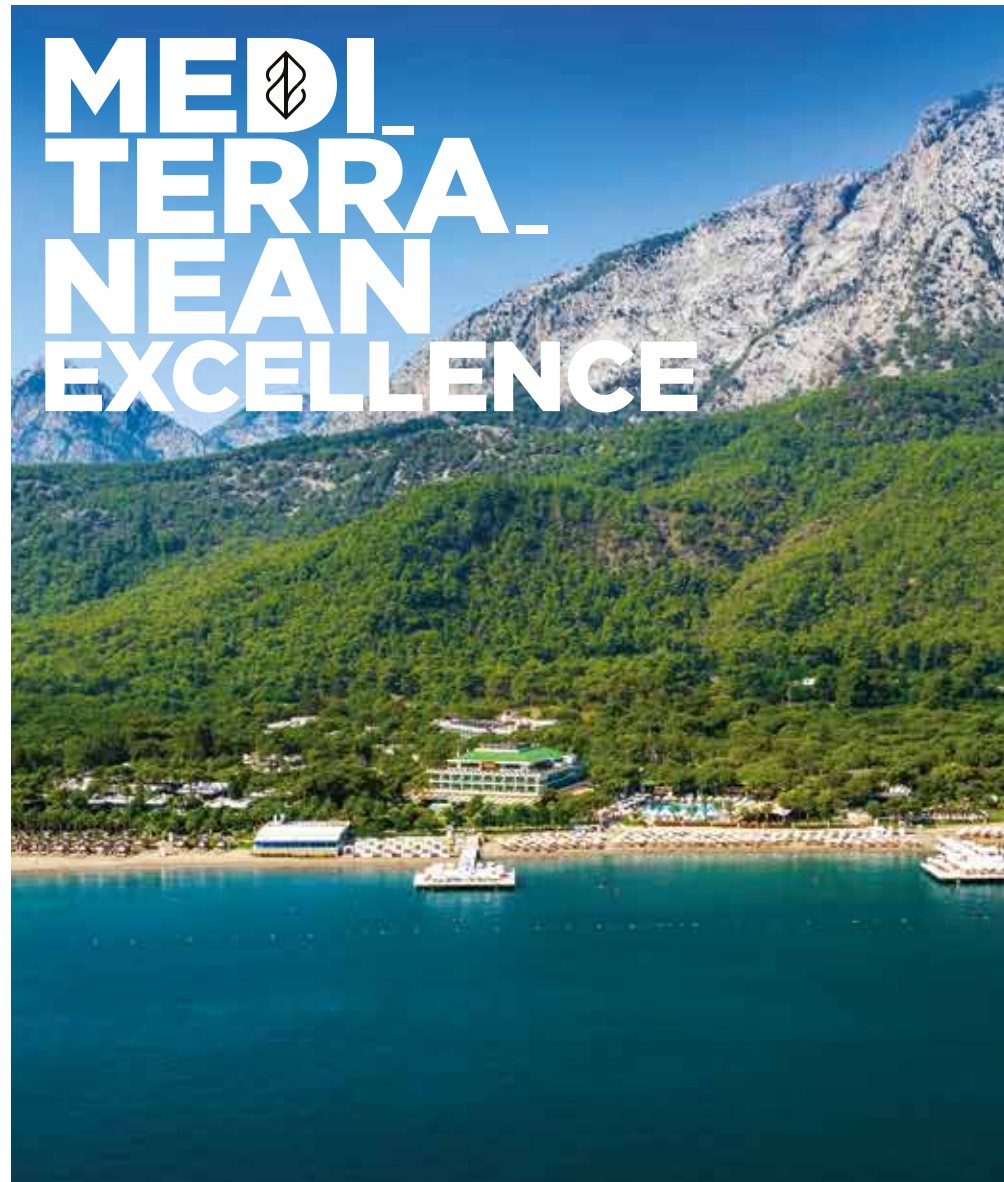


2023  
FACT  
SHEET



NIRVANA  
HOTELS

13.03.2023



# COSMO POLITAN

# DOLCE VITA

# MEDI- TERRA- NEAN EXCELLENCE

<b>Opening Date</b>	2006 Comprehensive Renovation 2019 - 2022	2007 Comprehensive Renovation 2015 - 2022	2014 Comprehensive Renovation 2019 - 2022
<b>Season</b>	12 Months	Summer Season / April- October	Summer Season / April- October
<b>Category</b>	5 Star Hotel	5 Star Hotel	5 Star Holiday Village
<b>Service</b>	Local & Healthy Food + Multi Board (BB + HB + UAI)	Local & Healthy Food Ultra All Inclusive Concept	Local & Healthy Food Ultra All Inclusive Concept
<b>Total Area</b>	110.000 m <sup>2</sup>	200.000 m <sup>2</sup>	152.000 m <sup>2</sup>
<b>Address</b>	Güzeloba Mah. Yaşar Sobutay Blv. No: 32 07230 Lara - Muratpaşa / Antalya TR	Merkez Mah. Akdeniz Cad. No: 21 07995 Tekirova - Kemer / Antalya TR	Göynük Mah. Başkomutan Atatürk Cad. No: 141 07985 Beldibi - Kemer / Antalya TR
<b>Phone</b>	+90 242 352 20 00	+ 90 242 813 51 00	+ 90 242 824 99 15-16
<b>E-mail</b>	info@nirvanahotels.com.tr	info@nirvanahotels.com.tr	info@nirvanahotels.com.tr
<b>Official Website</b>	www.nirvanahotels.com.tr	www.nirvanahotels.com.tr	www.nirvanahotels.com.tr
<b>Number of Facility Buildings and Blocks</b>	The facility consists of 1 main building, Congress Center and Sports Complex.	The facility consists of 5 blocks (Venezia, İstanbul Street, Roma Street, Portofino, Capri) + 18 Villas	The facility consists of 2 main buildings and low floor private room types located within a red pine forest.
<b>Beach Location and Length</b>	Beachfront, about 175 m fine sand beach in length private beach and beach pier	Beachfront, about 1 km in length private beach and beach pier	Beachfront, about 900 m length private beach and 3 beach pier
<b>Location</b>	Antalya Airport: 12 km, Antalya Centrum: 16 km	Antalya Airport: 75 km, Antalya Centrum: 58 km, Kemer Centrum: 18 km, Tekirova Centrum: 1 km	Antalya Airport: 45 km, Antalya Centrum: 30km, Kemer Centrum: 15 km

# ROOM TYPES

## COSMO POLITAÑ

Room Types	Number of rooms	Total m <sup>2</sup> & Capacity	View	Room Location	Features
<b>Superior</b>	551 (6 rooms for the disabled)	32 m <sup>2</sup> 2+2/3	Sea or Land	Main Building	Superior rooms have 1 bedroom, 1 bathroom and 1 LED TV. With balconies and side sea views, these rooms have all equipment that complies with the 5 Star Deluxe norms.
<b>Family Suite</b>	18	56 m <sup>2</sup> 3+1	Sea or Land	Main Building	Family Suite rooms have 1 bedroom (1 French bed), 1 living room (sofa), 2 bathrooms and 2 LED TVs. With balconies and side sea views, these rooms have all equipment that complies with the 5 Star Deluxe norms.
<b>Deluxe Suite</b>	8	60 m <sup>2</sup> 2	Sea	Main Building	Deluxe Suite rooms have 1 bedroom (sofa), 1 bathroom, 1 wc and 1 LED TV. With balconies and sea/side sea views, ironing table and iron, scales, these rooms have all equipment that complies with the 5 Star Deluxe norms.
<b>King Suite</b>	2	120 m <sup>2</sup> 4	Sea	Main Building	King Suite rooms have 2 bedrooms (1 French bed + 1 twin bed), 1 living room, dressing room, 2 bathrooms + 1 wc, 2 LED TVs, iron and ironing table, scales. With balconies and sea views, these rooms have all equipment that complies with the 5 Star Deluxe norms.

# ROOM DOLCE TYPES VITA

Room Types	Number of rooms	Total m <sup>2</sup> & Capacity	View	Room Location	Features
<b>Club Room</b>	293 (7 rooms for the disabled)	42 m <sup>2</sup> 2+2/3	Land	Istanbul & Roma Street	Rooms are located in the Club buildings of the facility on Istanbul and Roma Streets. They consist of 1 bedroom, 1 bathroom, dressing room and balcony. Double bed and twin bed options are available. Rooms can be transformed into interconnected family rooms.
<b>Club Family Suite</b>	108	45 m <sup>2</sup> 3+1	Land	Istanbul & Roma Street	Rooms are located in the Club buildings of the facility on Istanbul & Roma Streets. They consist of 1 bedroom with double bed, 1 living room with 2 sofas (there is a door between the rooms), a single bathroom and a large balcony.
<b>Forest Room</b>	10	35 m <sup>2</sup>	Land	Forest zone	Rooms are located in the forest zone. They consist of 1 bedroom, 1 bathroom and balcony, double bed options are available. These rooms are defined as "pet-friendly".
<b>Deluxe Standart</b>	273	40 m <sup>2</sup> 2+2/3	Sea or Land	Venezia, Portofino and Capri Building	Deluxe category rooms are located in Venezia, Portofino and Capri buildings of the facility. They consist of 1 bedroom, 1 bathroom, dressing room & wardrobe and balcony. Double bed and twin bed options are available. 20 of the deluxe forest view rooms can be converted into interconnected family rooms.
<b>Deluxe Junior Family Suite</b>	17	49 m <sup>2</sup> 3+1	Sea or Land	Venezia, Portofino and Capri Building Suite Room	Rooms are located in Venezia, Portofino and Capri buildings of the facility. They consist of 1 double bed room (with connecting door), 1 living room with sofa, 1 bathroom and balcony.

# ROOM DOLCE TYPES VITA

Room Types	Number of rooms	Total m <sup>2</sup> & Capacity	View	Room Location	Features
<b>Deluxe Family Suite</b>	5	72 m <sup>2</sup> 4	Sea	Venezia Building	Deluxe Family Suite rooms are located in the Venezia building of the facility. They consist of 1 bedroom with a double bed (connecting door), 1 bedroom with 2 twin beds, 1 bathroom and balcony.
<b>Deluxe Grand Family Suite</b>	7	135 m <sup>2</sup> 4	Sea or Land	Venezia Building	Deluxe Grand Family Suite rooms are located in Venezia building of the facility. They consist of 1 bedroom with a double bed, 1 living room, a living room with sofa, a bathroom, a dressing room and a terrace.
<b>Major Suite</b>	2	190 m <sup>2</sup> 4	Sea	Venezia Building	Major Suite rooms are located in the Venezia building of the facility. They consist of 2 bedrooms with double bed (with connecting door), living room, study, dressing room, jacuzzi, 2 bathrooms and a terrace of 75 m <sup>2</sup> .
<b>Villa Grand</b>	3	380 m <sup>2</sup> 6+3/9	Sea	Garden	In the two-storey private Villa Grand located in nature; 1 living room, 1 fitness room and shower cabin, 1 kitchen, 1 baby sitter room and bathroom, 1 common WC on the 1st floor. On the 2nd floor: 4 bedrooms and 3 bathrooms. Furnished with high quality equipment, all of these rooms have a terrace, private pool, garden and sea view.
<b>Villa Deluxe</b>	5	230 m <sup>2</sup> 4+2/6	Sea	Garden	In the two-storey private Villa Deluxe located in nature; 1 living room, 1 kitchen, 1 bedroom and 1 bathroom on the 1st floor. 2nd floor: 2 bedrooms and 2 bathrooms. Furnished with high quality equipment, all of these rooms have a terrace, private pool, garden and sea view.
<b>Villa Superior</b>	10	220 m <sup>2</sup> 4+2/6	Land	Garden	In the private two-storey Villa Superior located in nature; 1 living room, 1 kitchen, 1 bedroom and 1 bathroom on the 1st floor. 2nd floor: 2 bedrooms and 2 bathrooms. Furnished with high quality equipment, all of these rooms have terraces, private pools and garden view.

# MEDITERRANEAN EXCELLENCE

## ROOM TYPES

Room Types	Number of rooms	Total m <sup>2</sup> & Capacity	View	Room Location	Features
<b>Standard Rooms</b>	188 (6 rooms for the disabled)	33 m <sup>2</sup> 2+2/3	Land	Located in main building A Block and an area surrounded by natural pine forest D Blocks.	Standard Rooms are located in main building and within a natural pine forest. These rooms have 1 bedroom, 1 bathroom and 1 LED TV. With balconies and garden views, these rooms have all equipment that complies with the 5 Star Deluxe norms.
<b>Superior Rooms</b>	54	33 m <sup>2</sup> 2+2/3	Sea or Land	Main building B Block, close to the sea and public areas	Superior rooms are located in main building. They have 1 bedroom, 1 bathroom and 1 LED TV. With balconies and sea, garden or pool views, these room have all equipment that complies with the 5 Star Deluxe norms.
<b>Family Suite Rooms</b>	94	51 m <sup>2</sup> 4+1	Land	Located in main building and an area surrounded by natural pine forest D Blocks.	Family Suite Rooms are located in main building and within a natural pine forest. These rooms have 1 bedroom, 1 living room with 1 sofa, 1 bathroom and 2 LED TVs. With balconies and garden views, these rooms have all equipment that complies with the 5 Star Deluxe norms.
<b>Cedar Houses</b>	105	42 m <sup>2</sup> 2+2/3	Land or Pool	Located in a special area within a natural red pine forest unique to the region.	Located within a natural pine forest, single-storey Cedar Houses have 1 bedroom, 1 bathroom, 2 sofas or 1 sofa 1 couch and 1 LED TV. Furnished with high-quality equipment, all of these rooms have a terrace and garden or lagoon pool views. Special pine wood species were used in the production of the walls and the roof.

# ROOM TYPES

MEDITERRANEAN EXCELLENCE

Room Types	Number of rooms	Total m <sup>2</sup> & Capacity	View	Room Location	Features
Lagoon Family Suite	58	56-86 m <sup>2</sup> 4	Land or Pool	Located in a special landscaped area surrounded by natural red pine forest.	Lagoon Family Suites have 1 bedroom, 1 living room with 1 sofa, 1 or 2 bathrooms and 2 LED TVs. Furnished with high-quality equipment, all of these rooms have a terrace and garden or lagoon pool views. Rooms with lagoon view are located around the pool.
Lagoon Family Deluxe	18	90m <sup>2</sup> 5	Land or Pool	Located in a special landscaped area surrounded by natural red pine forest.	Located within a pine forest, Lagoon Family Deluxe rooms have 2 bedrooms with terraces, 1 living room, 2 bathrooms and 3 LED TVs. These suites offer garden and pool views.
Villa Cedar	11	86 m <sup>2</sup> 4+2	Land or Pool	Located in a special area within a natural red pine forest unique to the region.	Located within a natural pine forest, single-storey private Villa Cedar has 2 bedrooms, 2 bathrooms, 1 living room, 1 sitting group, 2 Smart, 3 Led TVs and bluetooth-enabled sound system. Furnished with high-quality equipment, all these rooms have a terrace, garden or lagoon pool views and share a private pool. Special pine wood species were used in the production of the walls and the roof.



# MEDITERRANEAN EXCELLENCE

## ROOM TYPES

Room Types	Number of rooms	Total m <sup>2</sup> & Capacity	View	Room Location	Features
<b>Suite Royal</b>	2	129 m <sup>2</sup> 6	Sea or Land	Perfect location within a special landscape by the beach.	Located on the beach within a natural red pine forest, Suite Royal has 2 bedrooms, 1 dressing room, 1 living room, 1 dining room, a kitchen corner, 2 bathrooms, 1 Smart, 2 Led TV, bluetooth-enabled sound system and 2 very large terraces. These 2 suites share a private pool.
<b>Villa Royal</b>	6	152 m <sup>2</sup> 6	Sea or Land	Perfect location within a special landscape by the beach.	Located on the beach within a natural red pine forest, Villa Royal has 1 living room, 1 double bedroom, 1 dining room, a kitchen corner, 1 single bedroom and 1 bathroom on the lower floor. Upper floor has 2 bedrooms and 2 bathrooms. The villas also have pools, 3 terraces, 4 LED smart TVs and bluetooth-enabled sound system. Private P-Assistant service is provided. 4 of the luxuriously equipped villas have sea views and 2 of them have partial sea views.
<b>Villa Nirvana</b>	1	400 m <sup>2</sup> 9	Sea or Land	Perfect location within a special landscape by the beach.	Located on the beach within a natural red pine forest, two-storey Villa Nirvana has 2 bedrooms, a dressing room, 1 living room, 1 dining room, a kitchen corner and 2 bathrooms on lower floor. Upper floor has 2 bedrooms, 2 dressing rooms, 2 bathrooms. The villa also has 2 terraces, a large private pool, jacuzzi, steam room, Turkish bath, sauna, 1 Smart, 4 Led TV, bluetooth-enabled sound system, sea and pool views. It is located in a large and specially designed garden. Villa Nirvana offers first-class holiday services with its special team.



NIRVANA

— HOTELS —



# ROOM STANDARDS

COSMO  
POLITAN

DOLCE  
VITA

MEDI-  
TERRA-  
NEAN  
EXCELLENCE

Electronic Door Lock System	√	√	√
Fire Alarm System	√	√	√
Nespresso coffee and tea set	√	√	√
Mini Bar	√	√	√
LCD or Smart TV	√	√	√
National and International HD Broadcast	√	√	√
Music Broadcast (on TV channels), Cartoon Channels	√	√	√
WC, Shower cabin	√	√	√
Bathtub	-	√	-
Direct dial telephone in bathroom and room	√	√	√
Central Air Conditioning System, Electronic safe box	√	√	√
Single or double comfortable beds	√	√	√
Balcony, Seating group on balcony, Hanger on balcony	√	√	√
Hair dryer	√	√	√
Makeup table and mirror	√	√	√
Hotel guest amenities set in bathroom, Bathrobe, Bath towels, Slippers	√	√	√
Bathrobe and slippers for children	√	√	√
Free Wi-Fi connection	√	√	√

# ROOM SERVICES

COSMO  
POLITAN

DOLCE  
VITA

MEDI  
TERRA  
NEAN  
EXCELLENCE

Daily room cleaning(between 09:00 - 16:00 every day)	√	√	√
Minibar, tea and Nespresso capsule coffee refresh (between 09:00 - 16:00 once every day)	√	√	√
Daily L'occitane Amenities renewal (once every day)	√	√	√
Daily change of sheets and towels	√	√	√
Baby tub and other baby supplies	√	√	√

# CONCEPT TABLE BY ROOM TYPE

COSMOPOLITAN

Room Types	Room Services	Beach Cabana	A la Carte Using **	Turn Down	Bathrobe Slippers	L'occitane	Laundry	P-Assistant
<b>Cosmopolitan - Standard Rooms</b>								
Superior	€	€	p.p. 25 €	N/A	√	√	€	Ortak
Family Suite	€	€	p.p. 25 €	N/A	√	√	€	Ortak
<b>Cosmopolitan - Special Room Types</b>								
Deluxe Suite	€	€ -%25	√	√	√	√	€	Kişisel
King Suite	√	√	√	√	√	√	√	Kişisel
€ € = Extra Charge			√ = Free of Charge Services				N/A = Non-available Services	

\*\* Alacarte dinner service using Welldone & Sea Club (pp 25.€). Alacarte restaurant using requires extra charge for all Superior and Family Suite rooms. Guests of Deluxe Suite and King Suite benefit from all Alacarte restaurants free of charge.

# CONCEPT TABLE BY ROOM TYPE

DOLCE  
VITA

Room Types	Room Services	Beach Cabana	A la Carte Using **	Sea Club Breakfast + Lunch	Turn Down	Bathrobe Slippers	L'occitane	Laundry	P-Assistant
<b>Dolce Vita – Standard Rooms</b>									
Club Room	€	€	p.p. 30 € / 50 €	p.p. 25 € + 25 €	N/A	√	√	€	Shared
Club Family Suite	€	€	p.p. 30 € / 50 €	p.p. 25 € + 25 €	N/A	√	√	€	Shared
Foresta Room	€	€	p.p. 30 € / 50 €	p.p. 25 € + 25 €	N/A	√	√	€	Shared
All Deluxe Rooms	€	€	p.p. 30 € / 50 €	p.p. 25 € + 25 €	N/A	√	√	€	Shared
Family Suite	€	€	p.p. 30 € / 50 €	p.p. 25 € + 25 €	N/A	√	√	€	Shared
Grand Fam. Suite	€	€ -%25	p.p. 30 € / 50 €	p.p. 25 € + 25 €	N/A	√	√	€	Shared
<b>Dolce Vita – Special Room Types</b>									
Major Suite	€	√	√	√	√	√	√	√	Private
Villa Superior	√	√	√	√	√	√	√	√	Private
Villa Deluxe	√	√	√	√	√	√	√	√	Private
Villa Grand	√	√	√	√	√	√	√	√	Private
€ € = Extra Charge			√ = Free of Charge Services			N/A = Non-available Services			

\*\* Welldone & Pescatore & Sea Club (p.p. 30 € / 50 €) A La Carte restaurant usage requires extra charge for all Club Rooms & Deluxe Rooms & all Family Suites  
Private room types enjoy free access to all A la carte restaurants.

# CONCEPT TABLET BY ROOM TYPE

## MEDI-TERRA-NEAN EXCELLENCE

Room Types	Room Services	Room Services	Alacarte Using **	Sea Club Breakfast + Lunch	Turn Down	BathrobeSlippers	L'occitane	Laundry	P-Assistant
<b>Mediterranean – Standard Rooms</b>									
Standard	€	€	p.p. 30 € / 50 €	p.p. 25 € + 25 €	N/A	√	√	€	Shared
Superior	€	€	p.p. 30 € / 50 €	p.p. 25 € + 25 €	N/A	√	√	€	Shared
Family Suite Room	€	€	p.p. 30 € / 50 €	p.p. 25 € + 25 €	N/A	√	√	€	Shared
<b>Mediterranean – Special Room Types</b>									
Cedar House	€	€ -%25	√	p.p. 25 € + 25 €	√	√	√	€	Shared
L. Fam. Suite	€	€ -%25	√	p.p. 25 € + 25 €	√	√	√	€	Shared
L. Fam. Deluxe	€	€ -%50	√	√	√	√	√	€	Shared
Villa Cedar	€	√	√	√	√	√	√	√	Private
Suite Royal	√	√	√	√	√	√	√	√	Private
Villa Royal	√	√	√	√	√	√	√	√	Private
Villa Nirvana	√	√	√	√	√	√	√	√	Private
€€ = Extra Charge			√ = Free of Charge Services					N/A = Non-available Services	

\*\* Welldone & Pescatore & Sea Club (p.p. 30 € / 50 €) A La Carte restaurant usage requires extra charge for all Standart, Superior and Family rooms. Private room types enjoy free access to all A la carte restaurants.

# P – ASSISTANT

P-ASSISTANT is a privileged personal assistance service.

Guests staying in all room types in NIRVANA HOTELS, automatically benefit from all P-ASSISTANT services.

The team, which consists of qualified employees who have the knowledge of language suitable for the guest nationality, takes care of all the requests and needs of the guests, starting from the check-in procedure until the guests leave the facility, with one-to-one service understanding.

The service is 24 hours every day and there may be exceptions for special needs.

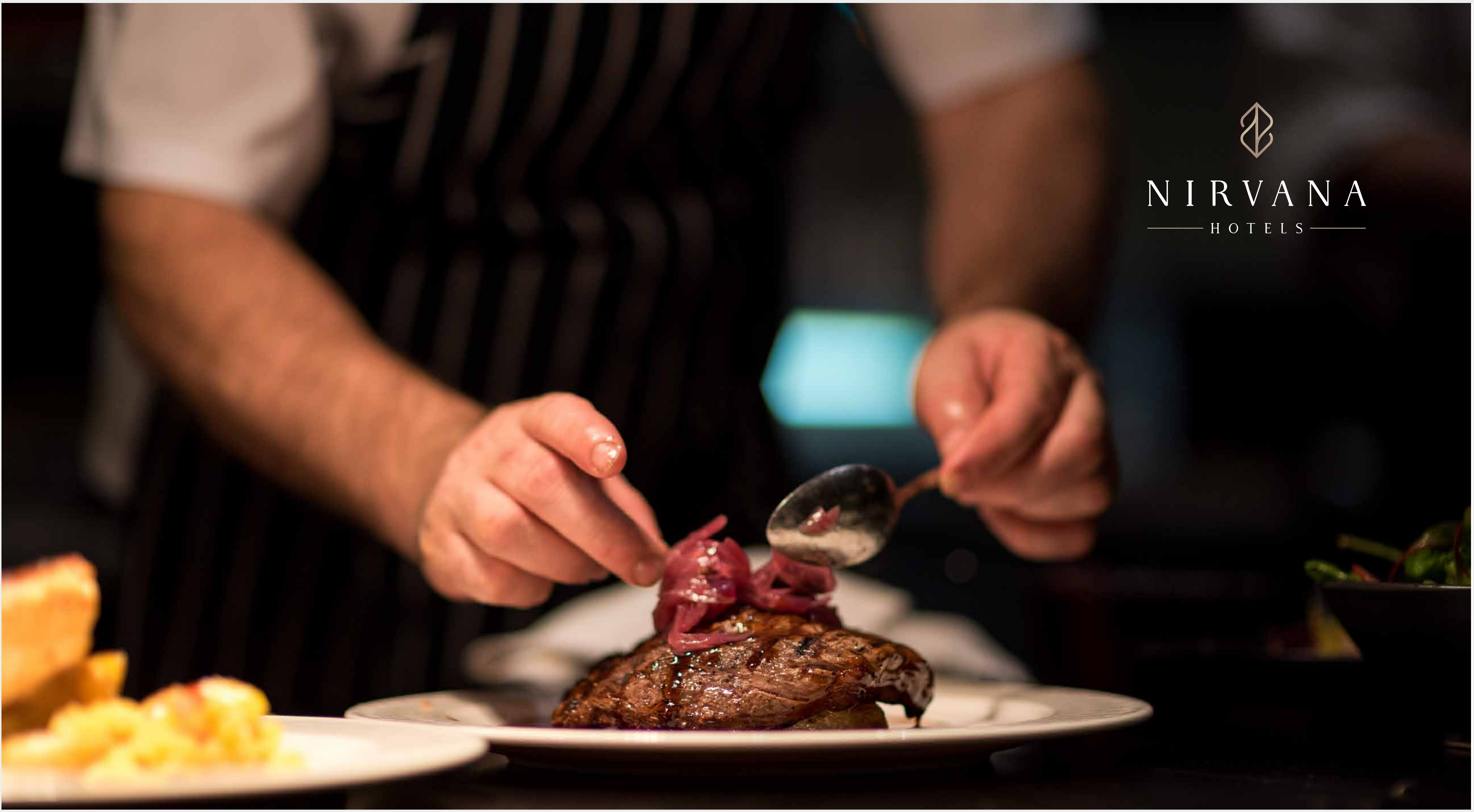
Communication with guests is provided by smart technological communication devices. (Tablet & Phone)





NIRVANA

— HOTELS —



# GASTRONOMY

	COSMO POLITAN	DOLCE VITA	MEDI TERRA- NEAN EXCELLENCE	Working Hours	Fee	Reservation
MAIN RESTAURANT	√	√	√	Breakfast 07:00-10:30 Lunch 12:30-14:30 Dinner 19:00-21:30	-	-
THE SEA CLUB ALACARTE	√	√	√	19:00 - 23:00	€	√
WELLDONE ALACARTE	√	√	√	19:00 - 23:00	€	√
FELLINI ALACARTE	√	-	-	19:00 - 23:00	-	√
GUSTO ALACARTE	-	√	√	19:00 - 23:00	-	√
UKIYO ALACARTE	√	√	-	19:00 - 23:00	-	√
CH'I ALACARTE	√	√	√	19:00 - 22:00	NCP €	√
MYHN ALACARTE	√	√	√	19:00 - 23:00	-	√
ANTALYA ALACARTE	√	-	-	19:00 - 23:00	-	√
BOSPHORUS ALACARTE	-	-	√	19:00 - 23:00	-	√
X-ENDER ALACARTE	-	√	-	12:00 - 23:00	-	-
KUŞHANE ALACARTE	-	√	-	19:00 - 23:00	-	√

# GASTRONOMY

	COSMO POLITAN	DOLCE VITA	MEDI TERRA- NEAN EXCELLENCE	Working Hours	Fee	Reservation
PESCATORE ALACARTE	-	√	-	19:00 - 23:00	€	√
GINGER SUSHI LOUNGE	-	-	√	19:00 - 23:00	€	√
THE SEA CLUB SNACK	√	√	√	12:00 - 17:00	-	-
WELLDONE BURGER SNACK	√	-	√	12:00 - 17:00	-	-
NOODLE HOUSE SNACK	-	-	√	12:00 - 19:00	-	-
VACAMOLE MEXICAN SNACK	-	-	√	12:00 - 19:00	-	-
MEDITERRANEAN SNACK	-	√	-	12:00 - 16:00	-	-
SOFRA SNACK	-	-	√	11:00 - 16:00	-	-
FELLINI BISTRO	√	√	√	24 Hours	-	-
AQUA BISTRO	√	√	√	10:00 - 18:00	-	-
GUSTO SNACK	-	-	√	12:00 - 17:00	-	-
BURGER STATION	-	√	-	12:00 - 18:00	-	-
CH'I İÇECEK VE SET MENÜ	√	√	√	12:00 - 21:00	-	-

# BARS & COFFEE

	COSMO POLITAN	DOLCE VITA	MEDI TERRA- NEAN EXCELLENCE		COSMO POLITAN	DOLCE VITA	MEDI TERRA- NEAN EXCELLENCE
THE SEA CLUB BAR	√ (09:00–02:00)	√ (08:00 –24:00)	√ (07:00–24:00)	BEER GARDEN	–	√ (10:00–24:00)	–
LOBBY BAR	–	√ (24 hours )	√ (24 hours )	CAFE AVENUE COFFEE SHOP	√ (10:00–24:00)	–	–
EXCEL BAR	√ (24 hours )	–	–	STARBUCKS	√ (10:00–23:00)	√ (10:00–18:00)	√ (10:00–23:00)
IRISH PUB	√ (12:00–02:00)	√ (12:00–24:00)	–	CITY'S LOUNGE	√ (09:00–24:00)	–	–
PIER BAR	√ (09:00–23:00)	√ (09:00–23:00)	√ (09:00–02:00)	CAFE DE PARIS	–	√ (10:00–24:00)	–
FOREST DISCO BAR	–	√ (23:00–02:00)	–	AMOR PATISSERIE	√ (10:00–23:00)	√ (10:00–23:00)	√ (10:00–23:00)
HAVANA BEACH BAR	–	√ (08:00–02:00)	–	ATELIER CHOCOLAT	√ (10:00–23:00)	√ (10:00–23:00)	√ (10:00–23:00)
LAGOON BARS	–	–	√ (09:00–18:00)	DOLCE GELATO ICE CREAM	√ (10:00–23:00)	√ (10:00–23:00)	√ (10:00–23:00)
SPLENDID BAR	–	–	√ (09:00–24:00)	WAFFLE CORNER	√ (12:00–17:00)	√ (12:00–17:00)	√ (12:00–17:00)
THE ROOF Lounge BAR (+16)	–	–	√ (23:00–02:00)	VITAMIN BAR	√ (07:00–18:00)	√ (07:00–18:00)	√ (07:00–18:00)
WINE BOUTIQUE	–	√ (12:00–21:00)	–	FLOWER HOUSE	√ (17:00–23:00)	–	–

# LOCAL HEALTHY FOODS & DRINKS ULTRA ALL INCLUSIVE FOOD AND BEVERAGES SERVICES

COSMO  
POLITAÑ

DOLCE  
VITA

MEDI-  
TERRA-  
NEAN  
EXCELLENCE

Sparkling wine for adults, lemonade, special treats during entrance	√	√	√
Green apple pot at reception desk	√	√	√
Mini bar (refilled daily)	√	√	√
Free of charge Nespresso coffee service in rooms and all outlets	√	√	√
Service to table practice in all units (some areas are excluded due to the concept)	√	√	√
24 hours open Alacarte Bistro	√	√	√
24 hours open bar and beverage service	√	√	√
Beverage service at breakfast, lunch and dinner in accordance with concept	√	√	√
Food service for babies aged 0-3, on request	√	√	√
Patisserie service, Chocolate Atelier & Fresh Italian Ice Cream	√	√	√
Breakfast, lunch and dinner services in main restaurant (WeServe)	√	√	√
Diet and healthy food corner in main restaurant	√	√	√
Freshly squeezed fruit juice service at breakfast	√	√	√
Use of Tetrapak packaged fruit juices in all beverage units	√	√	√
Appetiser servings (olives, chips etc.) along with all beverage services,	√	√	√
Local & healthy ultra all inclusive food-beverage concept, Seasonal products	√	√	√

# LOCAL HEALTHY FOODS & DRINKS ULTRA ALL INCLUSIVE FOOD AND BEVERAGES SERVICES

COSMO  
POLITAÑ

DOLCE  
VITA

MEDI-  
TERRA-  
NEAN  
EXCELLENCE

Live music concert according to the theme in some Alacarte restaurants	√	√	√
Fresh homemade Dolce Gelato ice cream service	√	√	√
A'la Minute food production in all food units	√	√	√
Nespresso coffee varieties in all beverage units and filter coffee at breakfast	√	√	√
Fresh cut fruit and deli services at the buffet	√	√	√
Daily fresh production baked goods	√	√	√
Beverage menu in all bars (A + beverage brands are mentioned in the menu content)	√	√	√
Labeling system for allergen foods	√	√	√
Special section for children in main restaurant	√	√	√
All bottled alcoholic beverages	€	€	€
Local and foreign alcoholic and non-alcoholic drinks outside the concept	€	€	€
Lunch Box service	€	€	€
Special organizations at determined locations in the facility	€	€	€



NIRVANA

— HOTELS —



# COSMOPOLITAN MULTI BOARD CONCEPT

BB «Bed & Breakfast» Guests can only benefit from the breakfast buffet in the morning and the non-alcoholic beverage service at breakfast as food and beverage service. All other food and beverage services are subject for extra fee. A deposit is taken at check-in.

HB «Half Board» Guests can benefit from the breakfast buffet in the morning and the non-alcoholic beverage service at breakfast as well as dinner buffet and beverage service (table wines, beer and soft drinks). All other food and beverage services are for an extra fee. A deposit is taken at check-in.

All consumptions and services used by all guests coming from outside the hotel (such as meeting, external fair participant, wedding & organization, daily use, sports groups) are for an extra fee.



# SPECIAL DAYS & ORGANIZATIONS

COSMO  
POLITAÑ

DOLCE  
VITA

MEDI  
TERRA  
NEAN  
EXCELLENCE

<p>Special for honeymoon couples; Sparkling wine and flowers on VIP Check-in day, chocolate service (in the room), room decoration. Special Alacarte reservation for any evening (special table decor + cake service once during stay), breakfast service to the room (once) on a requested day. Upgrade to a higher category room in accordance with the availability of the hotel, free table / lodge reservation for special events if it coincides during the stay, free beach / pier loge or pavilion reservation depending on availability</p>	√	√	√
<p>Special for the Wedding Anniversary; Table decorated in accordance with the theme in Alacarte restaurant. Sparkling Wine and homemade chocolate are served in the room with a celebration card. Concept cake service in Alacarte Restaurant.</p>	√	√	√
<p>Special for birthday; Birthday celebration card, wine, fruit plate, special dinner at a decorated table in Alacarte restaurant. A cake service at the Alacarte Restaurant on birthdays. Special celebrations for children are organized in the Mini Club</p>	√	√	√
<p>All party, banquet and organization services that can be provided based on special requests, non-standard special birthday cake orders are charged extra.</p>	€	€	€

**BEACH**COSMO  
POLITAÑDOLCE  
VITAMEDI  
TERRA  
NEAN  
EXCELLENCE

Beach	Fine sand	Sand and pebble	Sand and pebble
Blue flag certified beach	√	√	√
Wooden pier	1	1	3
WC, showers on the beach and pier	√	√	√
Changing cabinets	√	√	√
Lifeguards on duty all day long	√	√	√
No-smoking zones on the beach	√	√	√
Pavillions and affiliated service areas (with reservation and extra charge.)	€	€	€
Calipso Beach Club Pavilion (with reservation and extra charge.)	-	€	€
Fixed shaders / beach umbrella	√	√	√
Sunbeds, beach towels	√	√	√
Beach bar and pier bar services	√	√	√

# BEACH PAVILIONS

COSMO  
POLITAÑ

DOLCE  
VITA

MEDI  
TERRA  
NEAN  
EXCELLENCE

	COSMO POLITAÑ	DOLCE VITA	MEDI TERRA NEAN EXCELLENCE
VIP THE SEA CLUB PAVILIONS	√	√	√
VILLA PIER PAVILIONS	—	—	√
THE SEA CLUB BEACH PAVILIONS	√	√	√
CALIPSO PAVILIONS	—	√	√

*The following services are included for all cabanas:  
Minibar Setup, Food and Beverage service, The Sea Club Usage*

# AQUAPARK

COSMO  
POLITAÑ

DOLCE  
VITA

MEDI  
TERRA  
NEAN  
EXCELLENCE

Concept	AQUA ATLANTIS / MEGA AQUAPARK FOR KIDS AND FAMILIES	PIRATES OF OLYMPUS MEGA AQUAPARK FOR KIDS AND FAMILIES	NAJA NAJA MEGA AQUAPARK FOR KIDS AND FAMILIES
Total Area	1.600 m <sup>2</sup>	4.000 m <sup>2</sup>	1.400 m <sup>2</sup>
Number of Slides	15	15	11
Aqua Snack & Bistro	√	√	√
Independent Aquapark Concept for small kids	-	-	√

*Aquapark is planned to be opened for service on May. The opening date of the Aqua park may vary depending on the weather conditions.  
Aquapark use is not suitable for children aged 0-8.*

# POOLS

COSMO  
POLITAÑ

DOLCE  
VITA

MEDI  
TERRA  
NEAN  
EXCELLENCE

	COSMO POLITAÑ	DOLCE VITA	MEDI TERRA NEAN EXCELLENCE
<b>Main Pool</b>	2400 m <sup>3</sup> - 140 cm depth Kids Pool 32 m <sup>3</sup> depth- 35 cm depth (next to Aquapark)	4040 m <sup>3</sup> - 140 cm depth Kids Pool 27 m <sup>3</sup> - 30 cm depth Sea water pool 437 m <sup>3</sup> - 140 cm depth, Venezia Building	875 m <sup>3</sup> - 140 cm depth (Sea Water) 30 m <sup>3</sup> Jacuzzi Main Building
<b>Indoor Pool</b>	306 m <sup>3</sup> - 140 cm depth Main Building Kids Pool 35 m <sup>3</sup> - 40 cm depth Main Building	437 m <sup>3</sup> - 140 cm depth, Aqua Therapy Pool (free of charge) 42 m <sup>3</sup> - 30 cm depth Venezia Building	160 m <sup>3</sup> - 140 cm depth Main Building
<b>Relax Pool</b>	1165 m <sup>3</sup> - 140 cm depth, Main Building (heated during winter season) Kids Pool 82 m <sup>3</sup> - 40 cm depth Main Building	Istanbul Relax Pool: 359 m <sup>3</sup> - 140 cm depth, Istanbul Street Roma Relax Pool: 301 m <sup>3</sup> - 140 cm depth, Roma Street	190 m <sup>3</sup> - 140 cm depth Main Building
<b>Lagoon Pools</b>	-	-	Lagoon Family Deluxe Pool: 320 m <sup>3</sup> - 140 cm depth, opposite the F block Lagoon Family Suites Pool: 840 m <sup>3</sup> - 140 cm depth, opposite the E block 3 Lagoon Pools : 166 m <sup>3</sup> each - 140 cm depth, Jacuzzi 5 m <sup>3</sup> , Cedar House zone

*All pools are closed from 20:00 to 08:00 due to cleaning works and guest safety.*

*The working hours of all pools may vary depending on the weather conditions.*

*Lagoon Pools is reserved for private room use only. The transition of heated pools to heating is determined at the discretion of the hotel management, depending on weather conditions..*

# CRISPY KIDS CLUB

# COSMO POLITAÑ

# DOLCE VITA

# MEDI TERRA NEAN EXCELLENCE

Baby club (0-3 years old) (must be accompanied by parents)	√	√	√
Mini club (04-07 years old)	√	√	√
Junior club (08-12 years old)	√	√	√
Teen club (13-16 years old)	√	√	√
Mini disco	√	√	√
Mini cinema	√	√	√
Mini Show	√	√	√
Playground (open air)	√	√	√
Nature Kids Club Activities	-	-	√
Mini pool	√	√	√
Baby carriage service	√	√	√
Playstation and Lego room	√	√	√
Baby monitor	√	√	√
Developmental games and activities	√	√	√
Shows for children and different theme days	√	√	√
Sleeping room	-	√	√
Mini Zoo	-	√	-
Restaurant for Kids: Lunch and Dinner Service & Healthy Foods Concept	-	√	√

**CRISPY  
KIDS CLUB**

COSMO\_  
POLITAÑ

DOLCE  
VITA

MEDI\_  
TERRA\_  
NEAN  
EXCELLENCE

Babysitter Children aged 3.99 and over	€	€	€
T-shirt and sand painting	€	€	€
Video and Computer games	-	-	-
Game center	-	-	-

# ENTERTAINMENT ACTIVITIES

COSMO  
POLITAN

DOLCE  
VITA

MEDI  
TERRA  
NEAN  
EXCELLENCE

Daily activities	√	√	√
Night shows	√	√	√
Themed parties	√	√	√
W - CLUB Water Sports Club	-	√	√
Live music at some restaurants	√	√	√
Live music performances	√	√	√
Backgammon, chess, card games,	√	√	√
Billiards	€	€	-
Bowling	-	-	-
Book & Magazine Corner	√	√	√
Karaoke	√	√	√
Nirvana Sports Academy Activities	-	√	√
Yoga & Meditation	√	√	√



# SPORTS ACTIVITIES

COSMO  
POLITAN

DOLCE  
VITA

MEDI-  
TERRA-  
NEAN  
EXCELLENCE

Tennis court	3 tennis courts	5 tennis courts	1 tennis courts
Tennis equipment	√	√	√
Running track	√	√	√
Boccia	√	√	√
Darts	√	√	√
Aerobic	√	√	√
Streching	√	√	√
Aqua aerobik	√	√	√
Beach Volleyball	-	√	√
Basketball	√	√	√
Football	√	√	√
Mini football	-	√	√
Table tennis	√	√	√
COSMO FIT Fitness room	√	√	√
Outdoor Fitness	-	√	√
Yoga & Meditation	√	√	√
Spinning group lesson	√	-	-

# ACTIVITIES

COSMO  
POLITAÑ

DOLCE  
VITA

MEDI-  
TERRA-  
NEAN  
EXCELLENCE

Tennis court lighting, tennis lesson	€	€	€
Motorized and non-motorized water sports	€	€	€
Catamaran, surfing, windsurfing lessons	€	€	€
Swimming lessons	€	€	€
NIRVANA Sports Academy	-	€	€
Reformer / Pilates / Spinning Studio	€	-	-
Personal trainer / PT Studio	€	-	-
Cosmo Bike / Bicycle Rental Service	€	€	€
Diving School	-	€	€

**by L'OCCITANE**

**ME SPA**

**COSMO  
POLITAN**

**DOLCE  
VITA**

**MEDI  
TERRA  
NEAN  
EXCELLENCE**

Indoor Swimming Pool	√	√	√
Relax Area	√	√	√
Sauna	√	√	√
Turkish Bath	√	√	√
Steam Room	√	√	√
L'OCCITANE Face & Body Treatments	€	€	€
ME Spa Signature Treatments	€	€	€
L'OCCITANE Cosmetic Products	€	€	€
CH'I Detox Programs	€	€	€

# LUXY PET HOTEL

## COSMO POLITAN

## DOLCE VITA

## MEDITERRANEAN EXCELLENCE

Services			
Pet hotel accommodations and service areas	€	€	€
Possibility to stay in the same room with your pet in pet friendly hotel rooms	€	€	€
Pet sitter, nursery/nursery and stroller service	€	€	€
24/7 private surveillance and camera access from a mobile device	√	√	√
Fun and socializing for mind-body happiness	√	√	√
One-on-one care and detailed approach	√	√	√
Medicines, clinical foods, special care service, Veterinarian services and products	€	€	€
Regularly replenished drinking water	√	√	√
Breakfast, dinner and snacks during the day offered according to the pet's routine. (Every product except Royal Canin / Proplan standard dry food is chargeable)	€	€	€
Pet SPA, Hairdresser and Special Care, Pet Shop	€	€	€
Day care service-nursery	€	€	€
Pet friendly beach area	√	√	√

**CH'I** COSMO  
POLITAN

DOLCE  
VITA

MEDI-  
TERRA-  
NEAN  
EXCELLENCE

Services			
Ch'i Restaurant	€	√	√
Dietitian Service for 1 Month	€	-	-
Detox Packages with Dietitian Control	€	-	-
Tanita Full Body Measure	€	-	-
Ozon-Sauna	€	-	-
Infrared Sauna	€	-	-
Morning Yoga Group	√	-	-
Mobility Exercise Group	√	-	-
Hatha Yoga Private Lesson	€	-	-
Yin Yoga Private Lesson	€	-	-
Full Body Mobility Private Lesson	€	-	-
Breath Exercise Private Lesson	€	-	-
Autogenic Relaxation Exercise Private Lesson	€	-	-
Roller Exercise	€	-	-
Back and Spin Exercise Private Lesson	€	-	-
Stretching Private Lesson	€	-	-
Qi-gong Private Lesson	€	-	-
Mindfullnes Session with Certified Coach	€	-	-
Vegan ve Healthy Product Shop	€	-	-
Herbal Kitchen Workshops	€	-	-

**COSMO FIT**

COSMO  
POLITAN

DOLCE  
VITA

MEDI  
TERRA  
NEAN  
EXCELLENCE

Services			
Technogym Equipments	√	√	√
Personal Training (Fitness - Kick Box - Boxing - Pilates - Swimming - Yoga - Mobility - Stretching - Vegan)	€	-	-
Fitness Guidance	√	√	√
Group Sessions (Spinning - Pilates - HIIT - Core - Yoga - Strenght - Outdoor Activities)	√	-	-
Dietation	€	-	-
Clinic - Physiothrapy	€	-	-
Cosmofit SPA (Robolex - Ozone Therapy- Infrared Sauna Treatments)	€	-	-

**COSMO BIKE**

COSMO  
POLITAÑ

DOLCE  
VITA

MEDI  
TERRA  
NEAN  
EXCELLENCE

Services			
Bike rental	€	€	€
Bike Tour	€ & free of charge	€ & free of charge	€ & free of charge
Bicycle Technical Service	€	€	€
Sales of Accessories and Spare Parts	€	€	€
Training Programs	€	€	€
Sports Laundry Cleaning Service	√	√	√
Bicycle Washing Area Service	√	√	√

# COSMOS SPORTS CENTER SERVICES

## COSMOPOLITAN

### MULTI-PURPOSE Sports Halls

- 5 Independent Sports Halls, separated by soundproof panel walls with a width of 21m and 180m in length, which can be opened when necessary,
- 25 basketball hoops, which 15 are height-adjustable side hoops and 10 for matches
  - Summer-Winter Air Conditioning and Ventilation Infrastructure,
    - Health Room,
    - Doping Control Room,
    - Regeneration Ice Tubs,
    - Changing Rooms (16),
      - Meeting room,
    - Fitness Center - Exclusive to the Sports Hall,
  - “Class1” LED lighting suitable for live TV broadcasts,
    - Separate scoreboard for each field,
  - High-speed internet providing live broadcasting on social media

### TENNIS COURTS

- Hard floor for wall workouts
- “Class 2” LED Lighted 3 tennis courts

### FOOTBALL FIELD

- 2 turf football fields in compliance with UEFA norms.
- “Class2” LED Lighted

### RUNNING TRACKS

- 648 m track
- 20m x 50m running track with sand floor

### PUMP TRACK

Pump track located in close proximity to the sports center “Cosmos Sport Center”, where people of all ages can safely practice extreme sports such as roller skating, skateboarding, freestyle BMX (acrobatic cycling), mountain biking.



# COSMOS SPORTS CENTER SERVICES

## COSMOPOLITAN

### SUMMER AND WINTER SPORTS SCHOOLS

- Basketball
- Volleyball
- BeachVolley
  - Tennis
  - Football
- Swimming
  - Karate
- Underwater Sports
  - Pre-school
- Basic Skill Coordination
  - Archery
  - Table tennis

### TOURNAMENTS

- In All Branches;
- Team and University Tournaments,
    - Infrastructure Tournaments,
      - Veteran Tournaments,
      - Companies League
        - 3x3 Basketball,
    - E-Sports Tournaments

### INDIVIDUAL DEVELOPMENT

- Parent Academy
  - Yoga
- Kids Yogaı
- Mindfulness

### QUANTIFICATION AND REVIEW

- Talent Measurement,
- Performance Measurement
  - Genetic
  - Neurofeedback

### CAMPS

- Basketball Camps
- Wheelchair Basketball
  - Volleyball
  - Tennis
  - Football
- Infrastructure Camps
  - Individual Camp
  - Family Camp
  - Defense Sports

### EDUCATION AND FAIRS

- Educational seminars of the Federation
- Seminars on individual development
- Sports Fairs

# GENERAL SERVICES

COSMO  
POLITAN

DOLCE  
VITA

MEDI  
TERRA  
NEAN  
EXCELLENCE

Welcome Desk	√	√	√
VIP check-in for all guests with P-Assistant	√	√	√
Message services, Post service	√	√	√
Luggage carrying staff	√	√	√
Pillow menu in rooms	√	√	√
Parking service (OPEN)	√	√	√
Baby Carriage	√	√	√
Current publications and newspapers in the lobby	√	√	√
Daily table reservations at main restaurant for disabled guests	√	√	√
Wheelchairs for disabled guests (companion required)	√	√	√
Special environmental planning for all disabled guests to reach every part of the facility (access road for sea transportation)	√	√	√
Pool lift and sun loungers for disabled guests	√	√	√
Use of first class A+ brand products in all bars and restaurants	√	√	√
Daily newspaper delivery on room doors for all local guests	√	√	√

# GENERAL SERVICES

COSMO\_  
POLITAN

DOLCE  
VITA

MEDI\_  
TERRA\_  
NEAN  
EXCELLENCE

Phone, photocopy	€	€	€
Laundry	€	€	€
Cosmo Luxury Mall	€	€	€
Transfer services	€	€	€
Car rental, Bike rental	€	€	€
Photography services	€	€	€
Doctor and medical service (24 hours)	€	€	€

# IMPORTANT INFORMATION

- ISO 9001 Quality Management System certification is available and applied in all Nirvana Hotels
- ISO 10002 Customer Satisfaction Management System certification is available and is applied in all Nirvana Hotels
- ISO 14001 Environmental Management System certification is available and is applied in all Nirvana Hotels
- ISO 18001 Occupational Health and Safety Management System certification is available and is applied in all Nirvana Hotels
- ISO 22000 Food Safety Management System certification is available and is applied in all Nirvana Hotels
- Officially certified first class products and brands are used in all food and service presentations.
- Guests with food allergies should inform P-Assistant department about the case upon arrival. Otherwise, the hotel management is not responsible for any problems that may occur.
- According to the Law of the Republic of Turkey dated 19.05.2008, it is forbidden to smoke in closed areas of general use.
- Pets are accepted to our facility at LUXY PET HOTEL, isolated from the facility usage areas, according to the animal breed and size, for a fee and upon pre-demand. Our pet guests must be on a leash, in their carriers or strollers at all times.
- Check-in time is 14.00 and check-out time is 12.00. Even if the room is delivered on time, the use of the facility's services after 12.00 requires extra fee.
- Dress code policy can be applied in some restaurants and bars.

# IMPORTANT INFORMATION

- Air conditioner working hours are automatically adjusted by the automation system according to outdoor weather conditions in order to provide maximum comfort.
- Alcoholic beverages and hookahs are not served and tobacco products and alcoholic beverages are not sold to guests under 18 years of age.
- No alcohols shall be served to the guests with health risks.
- Preparatory works carried out at the beginning and at the end of season can be postponed due to the weather conditions.
- Beach is planned to be opened for service on May 1 (Transition to full operation is provided by May 16th.) The facility management reserves the right to delay or postpone this date.
- Hotel management reserves the right to unilaterally change all services and service times declared on fact sheet, depending on weather and other reasons beyond management's control.
- The days when restaurants and bars will be closed can be changed by the hotel management, depending on weather conditions and reservation requests.
- It is not suitable in terms of hygiene and safety to bring food, beverage and equipment from food and beverage units to outdoor areas.
- Hotel guest amenities in bathrooms are given daily in accordance with the number of people. Additional requests are subject to an extra fee .
- An informative written text stating the general rules of the facility is declared to all guests during check-in procedure for signature.
- Mini bar is refilled once a day. Additional requests are for an extra fee.
- If a sun lounger is occupied for a long period of time without using, hotel officials may take items from the sun lounger and bring it to be empty.
- It is forbidden to fish within swimming boundaries.

# IMPORTANT INFORMATION

- It is forbidden to use motorized water vessels within swimming boundaries.
- All consumables, guest amenities, towels, mini bar contents and cosmetic products served in the rooms are offered to our guests for daily in-house use, as part of the all-inclusive package. It is not proper to take these materials out of the facility.
- The hotel management reserves the right to make unilateral changes regarding the services and information in this guide.
- PIn our facility, the measures within the scope of Covid-19 are meticulously implemented, and continuous controls are provided by the Ministry and related institutions. All our guests are obliged to comply with Covid measures.
- Disturbing the peace in the facility, displaying behaviors contrary to moral rules, acting in a way that puts the life safety of other guests and employees at risk, perpetrating insults, swearing and physical violence against the institution, guests and employees, theft, the guests who pose a risk to their own health and environment as a result of drug use and excessive alcohol consumption, intentionally damage to the property and equipment of the hotel, purposely create a fire risk, to be taken out of the facility with the decision to be taken by the management, even if their stay period continues. The hotel reserves its rights against all kinds of damages that may arise in such cases, against the person or people who cause the related damage.
- Our up-to-date concept is always published on our [nirvanahotels.com.tr](http://nirvanahotels.com.tr) website. Tour Operators and Agencies acknowledge that these currently published concepts are valid within the scope of the contracts and that they will update this information in their sales and marketing channels simultaneously.
- The √ sign in the Fact Sheet content defines free services and the € sign defines paid services.

## UP-TO-DATE IMAGES, VIDEOS, LOGO, FACT SHEET

You can access all up-to-date fact sheets, images, logos and videos of Nirvana Hotels

***[www.nirvanahotels.com.tr](http://www.nirvanahotels.com.tr)*** and ***[www.b2b.kilithg.com](http://www.b2b.kilithg.com)***



N I R V A N A

— H O T E L S —