



HOTEL FACT SHEET & SUMMER CONCEPT

GENERAL INFORMATION

NAME OF THE HOTEL	: SUENO HOTELS DELUXE BELEK
NATIONAL CATEGORY	: Official 5 Star
ADDRESS	: Kadriye Mah. Taşlıburun Cad. No:18-1/1-2 Serik / ANTALYA
TELEPHONE	: +90 242 710 30 00 (pbx)
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WEB SITE	: www.sueno.com.tr
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HOTEL & GOLF CLUB MANAGER	: Mr. Yaşar ERSOY
HOTEL & GOLF CLUB MANAGER ASS.	:
SALES & MARKETING COORDINATOR	: Mr. Kadir EĞİN
PENSION TYPE	: Deluxe All Inclusive
YEAR OF CONSTRUCTION	: April 2015
SERVICE PERIOD	: All Year round
LANGUAGES	: Turkish, English, German, Russian
SYSTEMS & CERTIFICATIONS	: Quality Management System TS EN ISO 9001 Environmental Management System TS EN ISO 14001 Food Safety Management System TS EN ISO 22000 Occupational Health and Safety Management System TS ISO 45001 Customer satisfaction – Complaints Management System TS ISO 10002 Green Key & Blue Flag
COVID-19 (PANDEMIC)	: As the rules for social distance and circulars of the ministry started due to COVID-19 can be renewed or changed in this process, changes to the concept content of our hotels may occur. Sueno Hotels reserves the right to make changes to the concept and service content due to COVID-19.
DISTANCE TO THE AIRPORT	: Antalya (AYT) 30 km
TRANSFER TIME	: About 30 Minutes
DISTANCE TO THE NEAREST CITY	: Antalya 40 km
DOWNTOWN, SHOPPING AND NEAREST HOSPITAL	: Belek 5 km Kadriye 3 km
DISTANCE TO THE HISTORICAL PLACES	: Perge 30 km Termessos 65 km Phaselis 110 km Myra 180 km Aspendos 30 km Side 45 km

DESCRIPTION OF HOTEL

BUILD AND TERRITORY

- : A Resort Hotel built on a territory of 1.410.000 m² as a single Main Building direct at the Beach, located behind 2 Professional Golf Courses with 426 Rooms with a Sea view ratio of 85% on 6 floors. Partial view to the Golf Course and Land side.
- : Private beach with Blue Flag is directly in front of the Hotel building (Sand surface with length of 220 m). Pier (15.05-15.10), Beach Club, Beach Pavillons, sunbeds and sunblinds are available for Guests on the Beach.

PLACE OF THE BEACH

WELCOME & FAREWELL

Welcome and farewell of Guests with several Snacks and beverages.
Personel accompanying for VIP's and Guests from Villas to the room.
Providing all the necessary informations for 24 hours by the hotel staff.
Providing drinks to adults and children during the check-in.
Butler's service at some special room types.
Private check-in desk for children (in the Mini Club).
Indoor and Outdoor Parking for Free with Valet parking service.
Reservation priority at the Main Restaurant for handicapped guests.

OUR ROOMS

Name of Room Type	Room Code	Number of Rooms	Size m ²	Room View		Room Sections												Bathroom	
				Sea	Land & Golf	Total Rooms	Bed Room	Living Room	Dressing Corner	Balcony	Swim-up Pool	Jacuzzi	Turkish Bath	Kitchenette	Sauna	Bath	Max Cap	Shower	Bathtub
Deluxe Room Land & Golf V.	DRK	63	45		X	1	1		1	1						1	3+1	1	
Deluxe Room Sea View	DRD	172	45	X		1	1		1	1						1	3+1	1	
Deluxe Room Infinity	DRI	10	45	X		1	1		1	1	23 m ²					1	3+1	1	
Disable Room	HND	5	45	X		1	1		1	1						1	2+2	1	
Deluxe Suite Land & Golf V.	DSUK	76	70		X	1+1	1	1	1	1						2	4+1	1	1
Deluxe Suite Sea View	DSUD	70	70	X		1+1	1	1	1	1						2	4+1	1	1
Deluxe Sueno Suite	DSSU	14	70	X		1+1	1	1	1	1	30-38 m ²					2	4+1	1	1
Superior Suite	SSU	8	70	X		1+1	1	1	1	1		1				2	4+1	1	1
Superior Suite Exclusive	SSUE	2	100	X		2+1	2	1		1		1				2	5+1	1	1
Superior Sueno Suite	SSSU	2	100	X		2+1	2	1		1	75 m ²	1				2	5+1	1	1
King Suite	KSU	1	385	X		3+1	3	1	1	1		1	1	1	1	2	7+1	1	1
Sueno Island Villa	SISU	3	317			5+1	5	1				1	1	1	1	5	5+1	1	1

The Sueno Island Villas have also a Private Massage Room, a Fitness Room with Equipment and a Full equipped Kitchen. Pools in the Rooms are not heated. Villa's are closed in Winter.

FREE OF CHARGE SERVICES IN ROOM

	Deluxe Room L&G V.	Deluxe Room Sea V.	Deluxe Room Infinity	Handicap Room	Deluxe Suite L&G V.	Deluxe Suite Sea V.	Deluxe Sueno Suite	Superior Suite	Superior Suite Exclusive	Superior Sueno Suite	King Suite	Sueno Island Villa
Pillow menu (5 types)	X	X	X	X	X	X	X	X	X	X	X	X
Visco bed varieties	X	X	X	X	X	X	X	X	X	X	X	X
Turn Down service			X			X	X	X	X	X	X	X
Hot set-up (tea & coffee)	X	X	X	X	X	X	X	X	X	X	X	X
Mini bar (Daily refilled)	X	X	X	X	X	X	X	X	X	X	X	X
Room service				X					X	X	X	X
VIP Transfer (Airport)										X	X	X
Bouquet of flowers											X	X
Private pavillon (Beach)											X	X
Bathrobe and slippers	X	X	X	X	X	X	X	X	X	X	X	X
Bathrobe and slippers for children	X	X	X	X	X	X	X	X	X	X	X	X
Private Butler										X	X	X
Digital safe box	X	X	X	X	X	X	X	X	X	X	X	X
Direct dial telephone	X	X	X	X	X	X	X	X	X	X	X	X
LCD TV	X	X	X	X	X	X	X	X	X	X	X	X
Hair Dryer	X	X	X	X	X	X	X	X	X	X	X	X
Air Condition (Central / 01.04.-31.10 cooling / 01.11.-31.03. heating)	X	X	X	X	X	X	X	X	X	X	X	X
Fruit plate upon arrival			X				X	X	X	X		
Exotic fruit basket upon arrival											X	X
Daily newspaper (according to guest nationality)											X	X
Bar setup (70cl bottle of local/imported alc.drinks)											X	X
A'la Carte Restaurants									X	X	X	X
Club car allocation											X	X
Dish with nuts and dried fruits											X	X
Sparkling Wine upon arrival											X	X
Basculer	X	X	X	X	X	X	X	X	X	X	X	X
Iron & Ironing Table	X	X	X	X	X	X	X	X	X	X	X	X
High speed WI-FI internet	X	X	X	X	X	X	X	X	X	X	X	X

HONEYMOONERS

Suite up-grade upon availability
Heart-shaped cake served at the A'la carte restaurant
Fresh Flower arrangement at the room
Fruit basket and a bottle of sparkling wine in the room
In one morning of your choice 1 x time per stay complimentary "continental breakfast" served in the room (Breakfast service time will be arranged via Guest Relations during C/In)
Special sink decorated with flower leaves, only in the Suites
1 time complimentary dinner in one ala carte restaurant with decorated table and a bottle of sparkling wine service (the date and the restaurant will be asked by Guest Relations during C/In for pre-booking)
%25 discount by massages at the SPA Center and special hospitality in couple suites
Honeymoon room decoration (Roses, slippers, bathrobes, heart balloons etc.)

FACILITIES

Unit Name	Place	Opening Times		Size m ²	Capacity	Free	Extra	Description
Main Lobby	Lobby	24 Hours		4.720	3.000 Person	X		
CIP Lounge	Lobby	24 Hours		325		X		Aperitif Sandwiches (request)
CIP Lounge Rooms	Lobby	24 Hours		9 Units			X	Early C/In or Late C/out
Gameland	Ground Floor	16:00	24:00	4.582	1.835 Person		X	Indoor Facility
Cinema	Ground Floor	15:00 / 21:00		139	73 Person	X		2 times a day
Amphitheater	Ground Floor	20:30	22:30	681	540 Person	X		Indoor
Amphitheater	Outside	20:30	22:30		1.500 Person	X		Outdoor
Table Games Room	Ground Floor	10:00	24:00	135	76 Person	X		Two-storey
Shopping Center	Ground Floor			1.110			X	10 Stores & Shops
Spa & Wellness	Ground Floor	08:00	21:00	5.325		X	X	Two-storey
Fitness Center	Ground Floor	08:00	21:00	354		X		With trainers
Fitness Center	Ground Floor	21:00	08:00	354		X		Without trainers
Mini Club	Ground Floor	10:00	24:00	1.059		X		Indoor (24 hours service between 01.06.-01.09.)
Mini Club	Terrace	10:00	24:00	2.500		X		
Main Restaurant	Ground Floor			3.000	1.800 Person	X		5 different sections
Laundry & Dry Cleaning							X	
Pavilions	Beach / Main Pool	09:00	19:00				X	
Golf Club	Sueno Golf Hotel						X	2 x 18 Hole Golf Courses
Proshop	Golf Club	07:00	16:30				X	Golf Equipments
Car Park	Indoor			4.060	160 Cars	X		
Medical Service		24 Hours		20			X	at certain times visit
Aqua park	Outside	10:00 – 12:00	13:30 – 17:00			X		10 Slides with ELEVATOR
Pier	Beach	10:00	19:00	1.800		X		with Bar (15.05 – 15.10)
Basketball Court	Outside					X		1 multifunction Court
Tennis Courts	Outside					X		2 Quartz/-sand
Football Pitches	Outside						X	2x 105 m x 70 m Prof & 2 x 20 m x 70 m Training Area
Artfical Football Pitch	Outside					X		30 m x 50 m

RESTAURANTS & MEAL

Activities	Place	Menu	Opening Times		Indoor Cap.	Outdoor Cap.	Description
Breakfast	Main Restaurant	Open Buffet	07:00	10:00	1.100	700	Priority service for children, diet buffet, all drinks are served to the table, orange juice, coffee & tea served in pots, varieties of teas
Late Breakfast	Main Restaurant	Open Buffet	10:00	11:00	1.100	700	Orange Juice
Brunch	Main Restaurant	Open Buffet	11:00	14:30	1.100	700	New Year
Lunch	Main Restaurant	Open Buffet	12:30	14:30	1.100	700	Welcoming with aperitif drinks, priority service for children, diet buffet, all drinks served to the table
Dinner	Main Restaurant	Open Buffet	19:00	21:30	1.100	700	Welcoming with aperitif drinks, priority service for children, diet buffet, all drinks served to the table
Night Buffet	Main Restaurant	Limited Buffet	23:00	00:30	1.100	700	
Night Snack	Main Restaurant	Limited Buffet	00:30	07:00	1.100	700	Soup and Sandwiches
Breakfast	Jr. Main Restaurant	Open Buffet	07:00	10:30	180		Kid's menu
Lunch	Jr. Main Restaurant	Open Buffet	12:30	14:30	180		Kid's menu
Dinner	Jr. Main Restaurant	Open Buffet	19:00	20:30	180		Kid's menu
Snack	Lollipop Kid's Club Bar	Aperitif	15:00	16:00	50		Cake, cookies, fruits, juices
Patisserie & Beverages	Patisserie Cafe	A'la carte	12:00	22:00			International top quality patisserie products
Cookies & Simit	Simit House	A'la carte	12:00	18:00			
Snacks & Beverages	Pool Snack	A'la carte	12:30	17:00			
Food Court	Sueno Avenue	Self Service	12:00	17:00			Patisserie, Chicken, Fast Fruit, Döner, Patty, Salads Bar-Asian-Turkish-Pita, Fast Food, Fries, Pizza-Fish Bar-Ice cream, Waffle, Drinks bar, Ethnic food and Tantuni
Gözleme, Snacks, Drinks	Beach Bar	A'la carte	12:00	16:00			
Food & Beverages	Room Service	A'la carte	24 hours				Extra Charge
Food & Beverages	Club House Birdie Bar / Golf Club	Self Service	12:30	14:30		100	Only in June – July – August / non Hotel Guest extra charge
Food & Beverages	Club House Birdie Bar / Golf Club	Self Service	12:30	17:00		100	Only Apr – May & Sept - Oct / non Hotel Guest extra charge

A'la CARTE RESTAURANTS

Unit Name	Place	Menu	Opening Times		Indoor Capacity	Outdoor Capacity	Description
Teppanyaki & Asian	Main Building	A'la carte	19:00	22:00	40 Pax	20 Pax	Service Charge pp 10.-€
Mexican	Main Building	A'la carte	19:00	22:00	40 Pax	20 Pax	Service Charge pp 10.-€
İtalian	Main Building	A'la carte	19:00	22:00	40 Pax	20 Pax	Service Charge pp 10.-€
Ottoman	Main Building	A'la carte	19:00	22:00	40 Pax	20 Pax	Service Charge pp 10.-€
Fish	Snack Bar	A'la carte	19:00	22:00	-	50 Pax	Service Charge pp 10.-€
Barbeque	Snack Bar	A'la carte	19:00	22:00	-	50 Pax	Service Charge pp 10.-€

Note: Restaurants with reservation (depending on availability). Reservation is possible only for one Restaurant in each time. 0-6 Kids for Free, 7-12 Kids %50 Discount. Fish and Barbeque opening times 01.05.-31.10.

BARS

Unit Name	Place	Opening Times		Capacity	Inclusive	Extra	Description
Lobby Bar & Terrace	Lobby	08:15	23:45		X		Local and imported alcoholic and non-alcohol beverages.
Lounge Bar	Ground Floor	24 Hours			X		Local and imported alcoholic and non-alcohol beverages / V.S.O.P. Drinks
Entertainment Center Bar	Ground Floor	16:00	00:00		X		Local non-alcoholic drinks
Teenager Bar	Outside	14:00	17:00		X		Local non-alcoholic drinks
Disco	Ground Floor	23:30	03:00		X		Local and imported alcoholic and non-alcohol beverages
Café Türk	Ground Floor	08:00	23:45		X		Coffee & Tea Varieties
Vitamin Bar	Spa Center	10:00	21:00		X		Soft drinks , fresh fruit and vegetable juice
Pool Bar	Pool side	09:00	23:45		X		Local and imported alcoholic and non-alcohol beverages
Sueno Avenue Bar	Pool side	12:00	17:00		X		Local non-alcoholic drinks
Snack Bar	Pool side	12:30	23:45		X		Local and imported alcoholic and non-alcohol beverages
Beach Bar	Beach side	10:00	19:00		X		Local and imported alcoholic and non-alcohol beverages
Pier Bar (15.05 – 15.10)	On Pier	10:00	19:00		X		Local and imported alcoholic and non-alcohol beverages
Club House Birdie Bar	Club House Birdie Bar / Golf Club	12:30	14:30		X	X	Only in June – July – August / non Hotel Guest extra charge
Club House Birdie Bar	Club House Birdie Bar / Golf Club	11:00	17:00		X	X	Only Apr – May & Sept - Oct / non Hotel Guest extra charge

Note : Large Selection of table Wines are available at the Main Restaurant. Orange juice for free at breakfast.

At all bars (except the Beach and Pier Bars) only glass bottled soft drink products are served (non-bottled products are served in their original packaging).

Beverage service to your deck chair on the pool & bars is available.

All alcoholic Brand drinks will be served at our Bars as a part of our Deluxe All Inclusive Concept. Premium Drinks are served at Lounge Bar.

MINIBAR

Beer (2 bottles)	Ice Tea (2 bottles)	White wine (18,75 cl)	Red wine (18,75 cl)	Diet Coca Cola (2 bottles)	Mineral Water (2 bottles)	Chips	Cracker
Coca Cola (2 bottles)	Fanta (2 box)	Sprite (2 box)	Water (2 bottles)	Fruit Juice (2 bottles)	Peanuts	Chocolate	

Note: The contents of the minibar is checked daily.

CONGRESS CENTER

Unit Name	Size	Length	Weight	Height	U shape	Theater	Class	Banquet
ORKİDE	2600	68 m	38 m	8,1 m		3700	2360	2120
ORKİDE 1	650	17 m	38 m	8,1 m		920	590	530
ORKİDE 2	650	17 m	38 m	8,1 m		920	590	530
ORKİDE 3	650	17 m	38 m	8,1 m		920	590	530
ORKİDE 4	650	17 m	38 m	8,1 m		920	590	530
Fuaye	1200	60 m	20 m	5 m				
KARDELEN	810	50 m	16 m	5 m		1250	800	700
KARDELEN 1	170	10,6 m	16 m	5 m	50	260	165	150
KARDELEN 2	170	10,6 m	16 m	5 m	50	260	165	150
KARDELEN 3	170	10,6 m	16 m	5 m	50	260	165	150
KARDELEN 4	170	10,6 m	16 m	5 m	50	260	165	150
KARDELEN 5	130	8 m	16 m	5 m	30	170	100	80

Unit Name	Size	Length	Weight	Height	U shape	Theater	Class	Banquet
DEFNE	110	11 m	10 m	2,9 m	50	150	80	95
BEGONVİL	120	13 m	9 m	2,9 m	50	150	80	75
PAPATYA	55	11 m	5 m	2,9 m	30	80	40	45
GÜL	60	12 m	5 m	2,9 m	30	80	40	45
MENEKŞE	85	12 m	7 m	2,9 m	50	100	60	50
NERGİS	60	8 m	7 m	2,9 m	30	80	40	45
ZEYTİN 1	110	11 m	10 m	2,9 m	50	150	80	95
ZEYTİN 2	120	13 m	9 m	2,9 m	50	150	80	75
MANOLYA	85	12 m	7 m	2,9 m	50	100	60	50
İLGİN	60	12 m	5 m	2,9 m	30	80	40	50
ZAKKUM	60	12 m	5 m	2,9 m	30	80	40	50
MİMOZA	65	9 m	7 m	2,9 m	30	80	40	50
PİNUS	80	10 m	8 m	2,9 m	40	100	50	60

SWIMMING POOLS

Pool	Place	Size m ²	Depth	Fresh Water	Outdoor	Indoor	Cover	Heated	Slides
Main Pool	Outdoor	7.006	1,40 cm	X	X				
Island Pool	Villas	1.606	1,40 cm	X	X				
Indoor Pool	Spa	323	1,40 cm	X		X		X	Heated 01.11.-31.03.
Warm Relax Pool	Spa	50	1,40 cm	X		X		X	Extra Charge
Outdoor Pool (connect with Indoor Pool)	Outdoor	128	1,40 cm	X	X			X	Heated 01.11.-31.03.
Indoor Children's Pool	Spa	30	30 cm	X		X		X	Heated 01.11.-31.03.
Aqua Park Pool	Outdoor	375	1,20 cm	X	X				10 Slides
Aqua Park Children's Pool	Outdoor	474	30 cm	X	X				8 for Kids, 5 for Baby's
Main Children's Pool	Outdoor	121	30 cm	X	X		X		
Mini Club Children's Pool	Outdoor	113	30 cm	X	X		X		
Mini Club Babies Sand Pool	Outdoor	87	15 cm	X	X		X		
Mini Club Splash Park	Outdoor	180		X	X				

Note: Outdoor Swimming Pools are closed in Winter season.

SPA & WELLNESS

323 m ² Heated Indoor Pool	128 m ² Heated Outdoor Pool	50 m ² Heated Indoor Pool	Fitness Center	Step & Aerobic Section
5 Steam Rooms	6 Saunas	6 Turkish Baths	Botanic Garden	Vitamin Bar
25 Treatment Rooms	2 VIP Sections			
Free of Charge	Turkish Bath	Steam Bath	Sauna	Relax Area
	Pool	Kids Pool	Jacuzzi (Inside the pool)	
Extra Charge	Massages & Turkish Bath Treatments	2 VIP Section	Adventure Shower	Mud Room
	Skin & Body Care	Spa Beauty Shop	Sand Room	Ice Room
	Salt Room	Russian Sauna	Wine Room	Hay Room
	Manicure & Pedicure	Hairdresser	Hydrotherapy	Waterbed Relax Room

SPORTS & ACTIVITIES

Free of Charge	Mini Golf	Table Games	Dance Lessons	Sport Tournaments	Step Up	Olympic games
	Yoga Lessons	Fitness Center	Table Tennis	Aerobic	Boccia	Artfical Football Pitch
	2 Hard Tennis Courts	Use of tennis courts	Beach Volley	Water Gym	Basketball (Multifunction)	Water Polo
	Darts	Archery	Pilates	Zumba	Mountain Bike Tours	30 min Golf Lesson (1 x Week)
	Shooting (Air-gun)					
Extra Charge	Baby Sitting	Private Golf Lessons	Golf Courses			
	Private Fitness Lessons	Private Tennis Lessons	Football Floodlight			
	2 Soccer Fields (Prof.)	Tennis Equipment	Tennis Floodlight			

LOLLIPOP MINI CLUB

<ul style="list-style-type: none"> *01-15 years (01-03 under parental control, 04-07 years, 08-12 years, 13-15 years teenager) *Special welcoming at the Mini Club for children *Recording child's name, surname and room number on special designed badge *Shows with Children's participation are organized every week *1 x time per week collective birthday celebrations (fee of charge) *Private birthday celebrations (Extra Charge) *Special shows for children *Kids Cinema *Activity Rooms (painting) *Ballet Hall and Lesson *Climbing Wall *Play ground *Lollipop Mini Club Service hours can change according the season. 	<ul style="list-style-type: none"> *Baby Care Room *Sleeping Room *Library *Lego Room *Special corner provided with relevant equipment for mothers to prepare baby food in Main Restaurant *Baby Trolley , Baby phone (extra charge) *Toys for disabled children *Waiting room for parents *Babysitter service (extra charge and at 01 year) *Mini Disco
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PAVILIONS & BEACH

<p>Pavilions</p> <ul style="list-style-type: none"> *Beach 16, Pool 16, VIP Lounge 3 *Working hours 09:00 – 19:00 *Service is available by reservation from GR *Mini Fridge, Incl. Safe, Service Bell, Ventilator and plug *Hotel Staff will be glad to provide Vip food and beverage service *Guest are welcomed with Sparkling Wine *Cold towels, variety of ice-cream, cookies, special cocktails, Turkish pastry, fruits and etc. *High speed WI-FI service 	<p>Beach</p> <ul style="list-style-type: none"> *Working hours 09:00 – 19:00 *Distance to hotel is 0 meter *Sandy Beach *220 meters private beach *WC, shower, changing rooms *Beach towels , sunblinds and sunbeds are free of charge *Pier size of 1.800 m² (15.05 – 15.10)
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ENTERTAINMENT

Free Of Charge	Pool Games	Life Music Performance	Party Night	Concerts (Some Months)	Night Tournaments	Karaoke nights
	Shows of Famous Dance Groups from different countries	Acrobatic Shows	Special Events	Daily Tournaments	Concept Party	
	Evening Entertainment	Outdoor Disco	Cinema			
Extra Charge (Gameland)	Gondol	Ferris Wheel	Bumper Cars	The Mini Jet	Mini Rail	Crazy Swing
	Rodeo	Swing Chairs	Trampoline	Soft ball pool	Carousel	Discovery
	Top Sping	Riding Car	Playstation	7D Cinema	Billiard	Table Soccer
	Bowling	Pinball	Air Hockey	İnternet Café	Video Games	Electronic Basketball

Note: Shows between 01.05. – 15.10

AQUAPARK

Free Of Charge	Rafting Slide (127 m)	Black Hole (128 m)	Body Slide (99 m)	Small Cape Snake Dance (97 m)	Multi Slide 2 Lines (30,5 m)
	Tube Body Slide (50,5 m)	Free fall (30,5 m)	Space Tunnel (65 m)	Body Slide (31m)	Multi Slide 2 Lines (12 m)

DIVERSES

Name	Yes	No	Inclusive	Extra	Description
Credit Card	X				Visa, Eurocard, Mastercard
Late Check Out	X			X	If available
Express Check In	X				For groups with advanced Pre-info
Smoking Rooms		X			
Pets		X			Not Allowed
Lifts	X				10 in Total
Room Service	X			X	24 hours
Doctor Service	X			X	Visit time
Laundry Service	X			X	
Photocopy	X			X	
Telephone / Fax	X			X	
Private Butler service	X			X	
Stores and Shops	X			X	Beach Wear, Bags, Leather, Home Textile, Sunglasses, Souvenir, Jewellery, Market, Sports Wear

All activities depend on season & weather conditions and Sueno Hotels Deluxe Belek may change programmes without any notice.