

# Iberostar Waves Mehari Djerba 4\*

Djerba, 1<sup>st</sup> coastline, hotel brand *Iberostar Hotels & Resorts*. Meals: All Inclusive

## THE HOTEL

The hotel welcomes all categories of guests. *Iberostar Waves Mehari Djerba 4\** also has a Best of the Best Award for 2021 from the world's largest travel guidance platform TripAdvisor.

Guests are provided with a free transfer to *Djerba Golf Club* which is a well-known golf course. A *Blue Dolphin* diving center and a windsurfing station *Windsurf and Kite* are within walking distance of the hotel. The children's activity program *Star Camp* provides entertainment suitable for 3 age groups: *Monkey*, from 4 to 7 years old, *Dolphin*, from 8 to 12 years old and *Eagle* for teenagers from 13 to 17 years old. A children's pool in the hotel has 3 water slides for children.

## IBEROSTAR HOTELS & RESORTS

The international hotel chain *Iberostar Hotels & Resorts* was founded in 1986. It includes four- and five-star hotels, and it is represented in 15 countries. A distinctive feature of the chain is that all its hotels are located on the first coastline, on the best beaches of tourist regions. *Iberostar* hotels are a great choice for families with children and adults, couples, and elderly people.

## LOCATION

- Resort: Djerba
- Airports: Djerba-Zarzis – 28 km
- Distance to the main town of the island, Houmt Souk – 18 km
- The town of Midoun – 11 km

## GENERAL INFORMATION

- Date of construction – 1992
- Last renovation – 2024
- **Check-in:** after 15:00, **check-out:** before 12:00

## THE BEACH

- Private beach, 1<sup>st</sup> coastline
- Beach and pool umbrellas, sun loungers, mattresses – free of charge
- Beach towels – free of charge, with a deposit

## SERVICES

- Reception 24/24
- Wi-Fi – in the lobby, public areas (except for the beach) and rooms
- 4 conference halls and meeting rooms (\$)
- SPA center (\$)
- Laundry service (\$)

- Souvenir shop
- Parking
- Currency exchange
- Credit cards are accepted

## MEALS

**All Inclusive:** Bottled water, local alcoholic and non-alcoholic drinks are served from 09:00 to 00:00.

## RESTAURANTS & BARS

- The main restaurant *Mosaïque*
  - Breakfast: 07:00 – 10:00
  - Lunch: 12:30 – 14:30
  - Dinner: 18:30 – 21:00
- Barbecue beach restaurant
  - Lunch: 12:30 – 14:30
  - Dinner: 19:00 – 21:30
- The a la carte restaurant *La Guellala*, Arab, Asian and Mediterranean cuisines (\$, one free visit per stay upon an advance 24-hour reservation)
  - Dinner: 19:00 – 21:30
- Lobby bar *L'Artiste*
  - Drinks: 09:00 – 00:00
- Beach bar (in summer season)
  - Drinks: 10:00 – 00:00
- Pool bar (in summer season)
  - Drinks, snacks: 10:00 – 18:00
- Moorish café (\$)
  - Hookah, local liqueurs

## SPORT & ENTERTAINMENT

- Animation
- Fitness room (\$)
- Aerobics and water aerobics
- Beach volleyball
- Basketball
- Water polo
- Darts
- Archery
- 7 tennis courts: 2 hard courts, 5 clay ones (equipment is available with a deposit)
- Billiards (\$)
- Water sports (\$)

- Freshwater outdoor pool
- Children's pool with water slides
- Freshwater indoor pool (heated in winter)

## CHILD-FRIENDLINESS

- *Star Camp* children's activity programme:
  - *Monkey*: for children 4-7 y.o.
  - *Dolphin*: for children 8-12 y.o.
  - *Eagle*: for teenagers 13-17 y.o.
- Children's playground
- Teenage club for teenagers 13-17 y.o.
- Baby chairs in the restaurants
- Baby cot (on request, subject to availability)

## SPA CENTER (\$)

- Hammam, massage

## ACCOMMODATION

- There are 300 rooms in total, located in several buildings
- Room types: Double Room, Standard Room Garden View, Sea Side View Room, Pool View Room, Family Room, Family Room Garden View, Premium Sea View Balcony/ Terrace, Interconnecting Room, Premium Room Garden View, Bungalow Superior
- Maximum occupancy: 6 people

The basic amenities of a room = the amenities of a **Double Room**:

- 24 sq. m
- Hotel area view
- Maximum occupancy: 3 people
- Furnished balcony or terrace
- Wi-Fi
- Air conditioning
- Safe (\$)
- Mini bar (empty)
- TV
- Bathtub/ shower
- Hairdryer
- Toiletries in dispensers (replenished)
- Daily housekeeping

In addition to the basic amenities **Standard Room Garden View** features:

- 24 sq. m
- Garden view
- Maximum occupancy: 3 people

In addition to the basic amenities **Sea Side View Room** features:

- 24 sq. m
- Sea side view
- Maximum occupancy: 3 people

In addition to the basic amenities **Pool View Room** features:

- 24 sq. m
- Pool view
- Maximum occupancy: 3 people

In addition to the basic amenities **Family Room** features:

- 30 sq. m
- Hotel area view
- Maximum occupancy: 4 people
- Two sofa beds are provided as extra beds

In addition to the basic amenities **Family Room Garden View** features:

- 30 sq. m
- Garden view
- Maximum occupancy: 4 people
- Two sofas are provided as extra beds

In addition to the basic amenities **Premium Sea View Balcony/ Terrace Room** features:

- 24 sq. m
- Frontal sea view
- Maximum occupancy: 3 people
- Tea/ coffee facilities
- Bathrobes

In addition to the basic amenities **Premium Room Garden View** features:

- 24 sq. m
- Garden view
- Maximum occupancy: 3 people
- Tea/ coffee facilities
- Bathrobes

In addition to the basic amenities **Bungalow Superior** features:

- 64 sq. m
- Private Garden
- Maximum occupancy: 4 people
- 1 bedroom and 1 living room separated with an interior door
- 2 sofas in the living room are provided as extra beds
- Tea/ coffee facilities
- Bathrobes

In addition to the basic amenities **Interconnecting Room** features:

- 48 sq. m
- Hotel area view
- Maximum occupancy: 6 people
- Two Double Rooms connected with an interior door

## **CHANGES OF THE LIST AND TERMS OF PROVIDED SERVICES**

- In Tunisian hotels the Open Space service (serving the clients outdoors) is usually provided from 01/06 till 30/09. The actual schedule correlates with weather conditions.
- The mandatory air conditioning period in Tunisia lasts from 15/06 to 15/09.
- The hotel reserves the right to change the list and terms of provided services before the start of the season, and even during the season, in accordance with current circumstances if these circumstances don't affect the conditions of tourists' stay significantly.

## **TOURIST TAX**

- According to the law of the Tunisian Republic which came into force on December 8, 2017, tourists traveling to Tunisia must pay a hotel tax on arrival to the hotel.
- The tax is 12 TND per person per night in four- and five-star hotels, 8 TND per person per night in three-star hotels, and 4 TND per person per night in two-star hotels.
- The maximum number of nights the tax can be charged is 10, so customers staying longer will only be charged for the first 10 nights of their stay. If tourists stay in a hotel for a shorter period, they pay only for the actual number of nights.
- Children under 12 are exempt from paying the tax. If a child turns 12 in the first 10 nights of a hotel stay, from that moment the tax is charged for the number of nights remaining till the end of the 10<sup>th</sup> night of accommodation.